

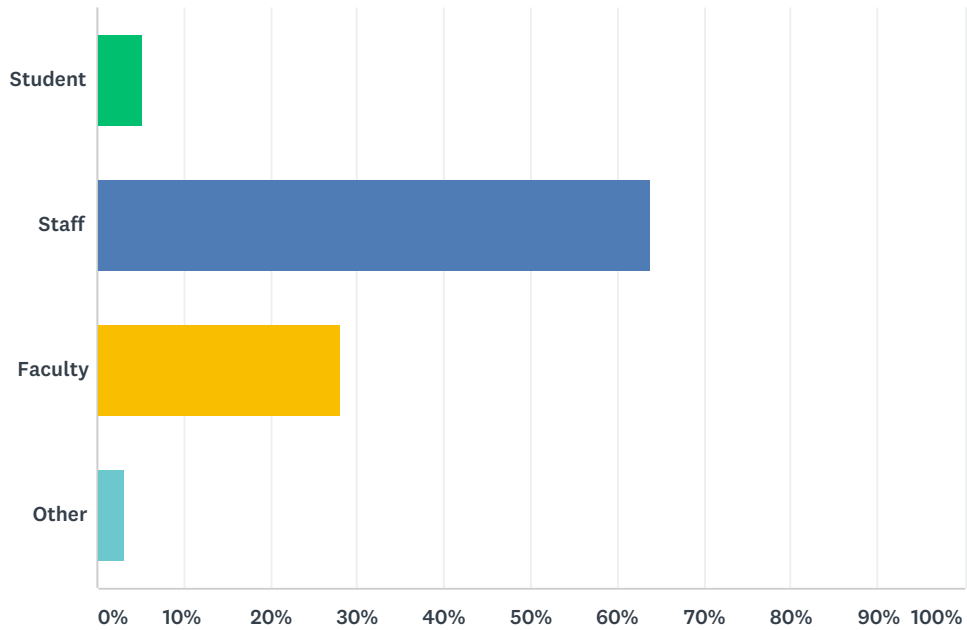
Q1 Please input you name, phone number, and email address so we can follow-up on your comments.

Answered: 588 Skipped: 532

ANSWER CHOICES	RESPONSES	
Name	99.66%	586
Phone Number	92.01%	541
Email Address	97.96%	576

Q2 What is your affiliation with CU?

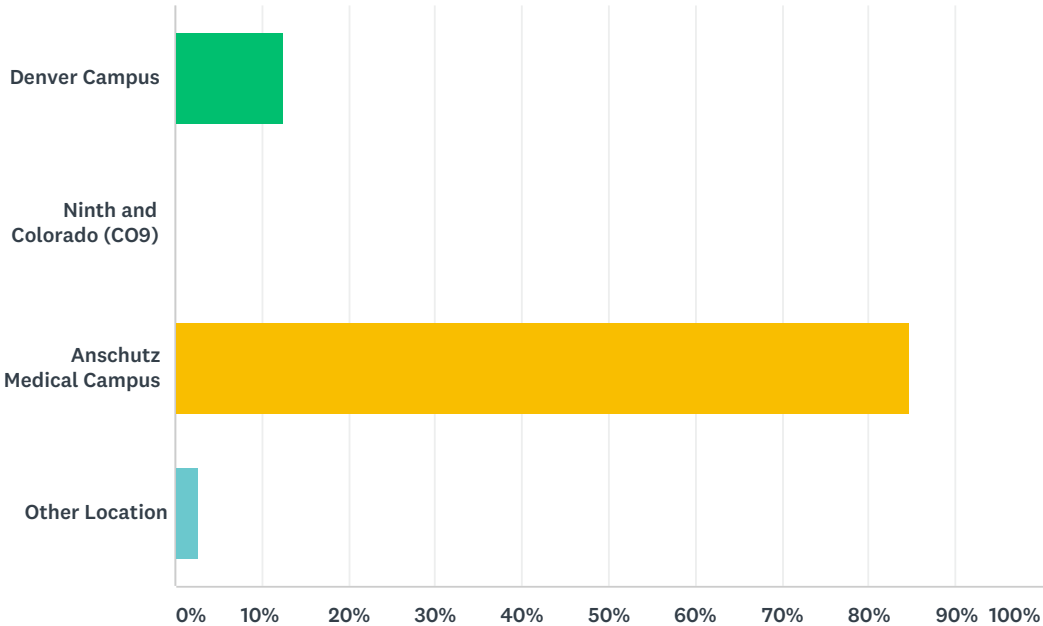
Answered: 1,120 Skipped: 0



ANSWER CHOICES	RESPONSES
Student	5.18% 58
Staff	63.75% 714
Faculty	28.04% 314
Other	3.04% 34
TOTAL	1,120

Q3 What campus is your primary work location?

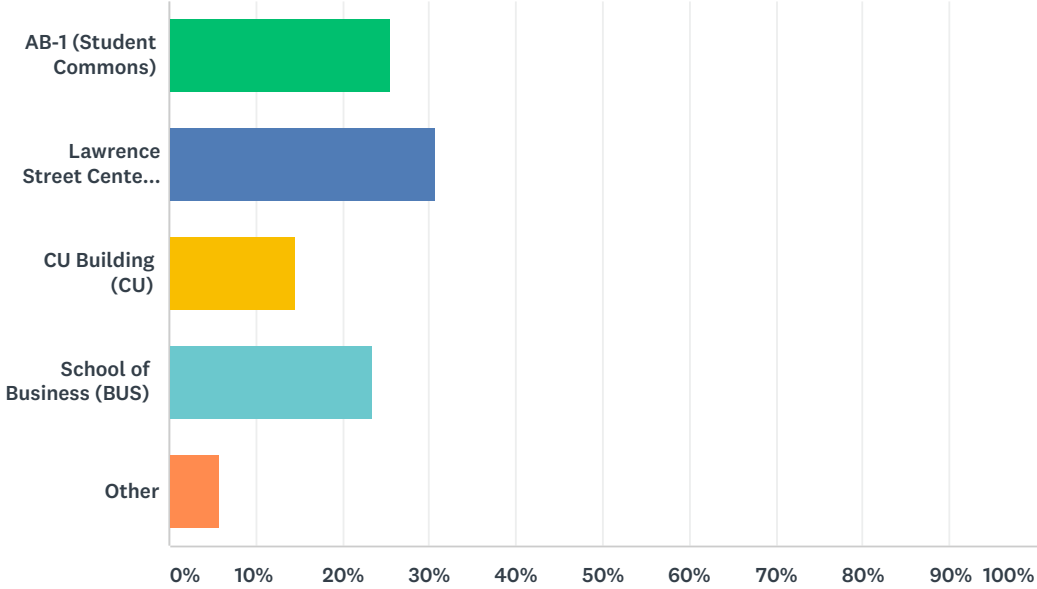
Answered: 1,107 Skipped: 13



ANSWER CHOICES	RESPONSES	
Denver Campus	12.56%	139
Ninth and Colorado (CO9)	0.00%	0
Anschutz Medical Campus	84.73%	938
Other Location	2.71%	30
TOTAL		1,107

Q4 What DC building is your primary work location?

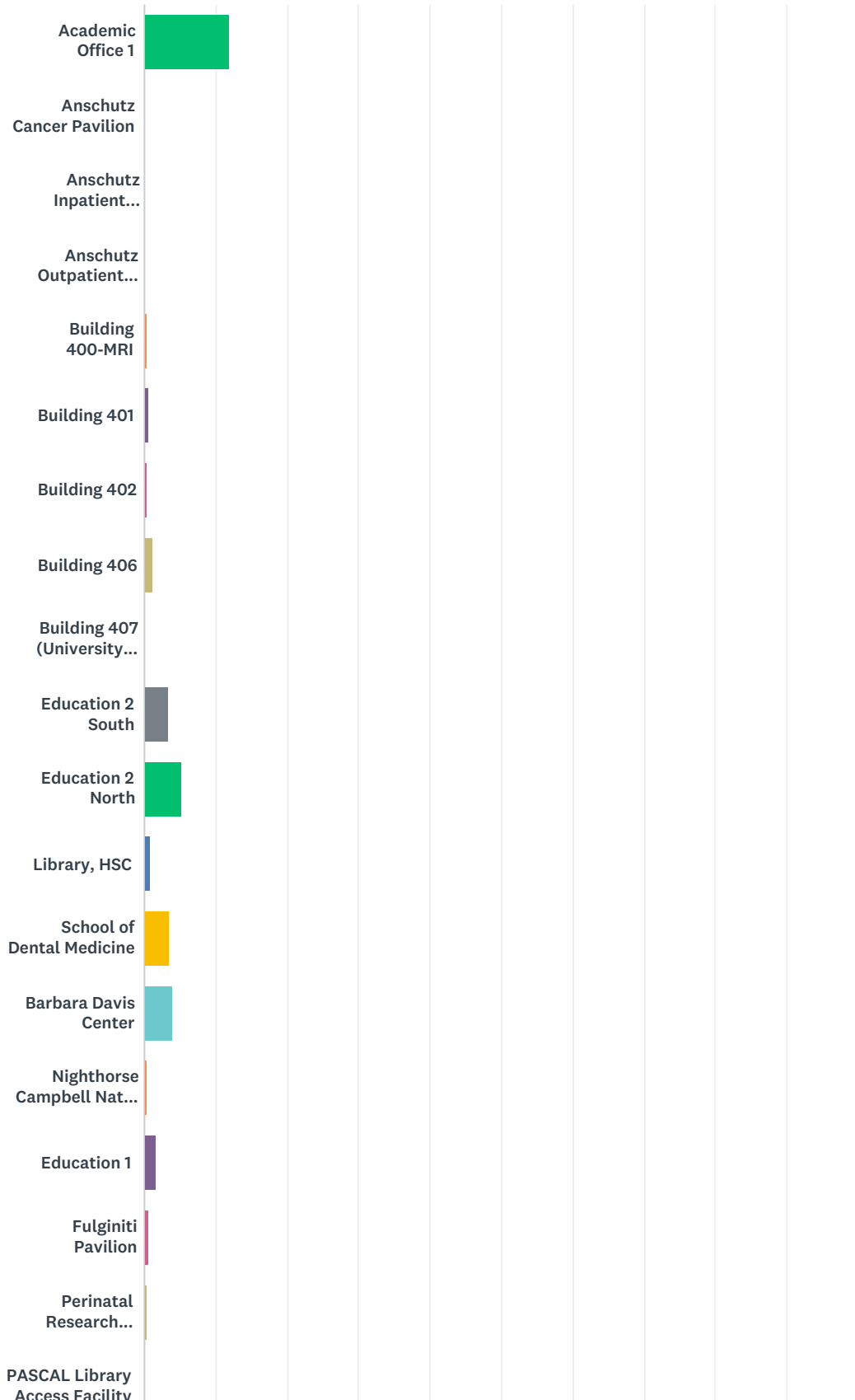
Answered: 137 Skipped: 983

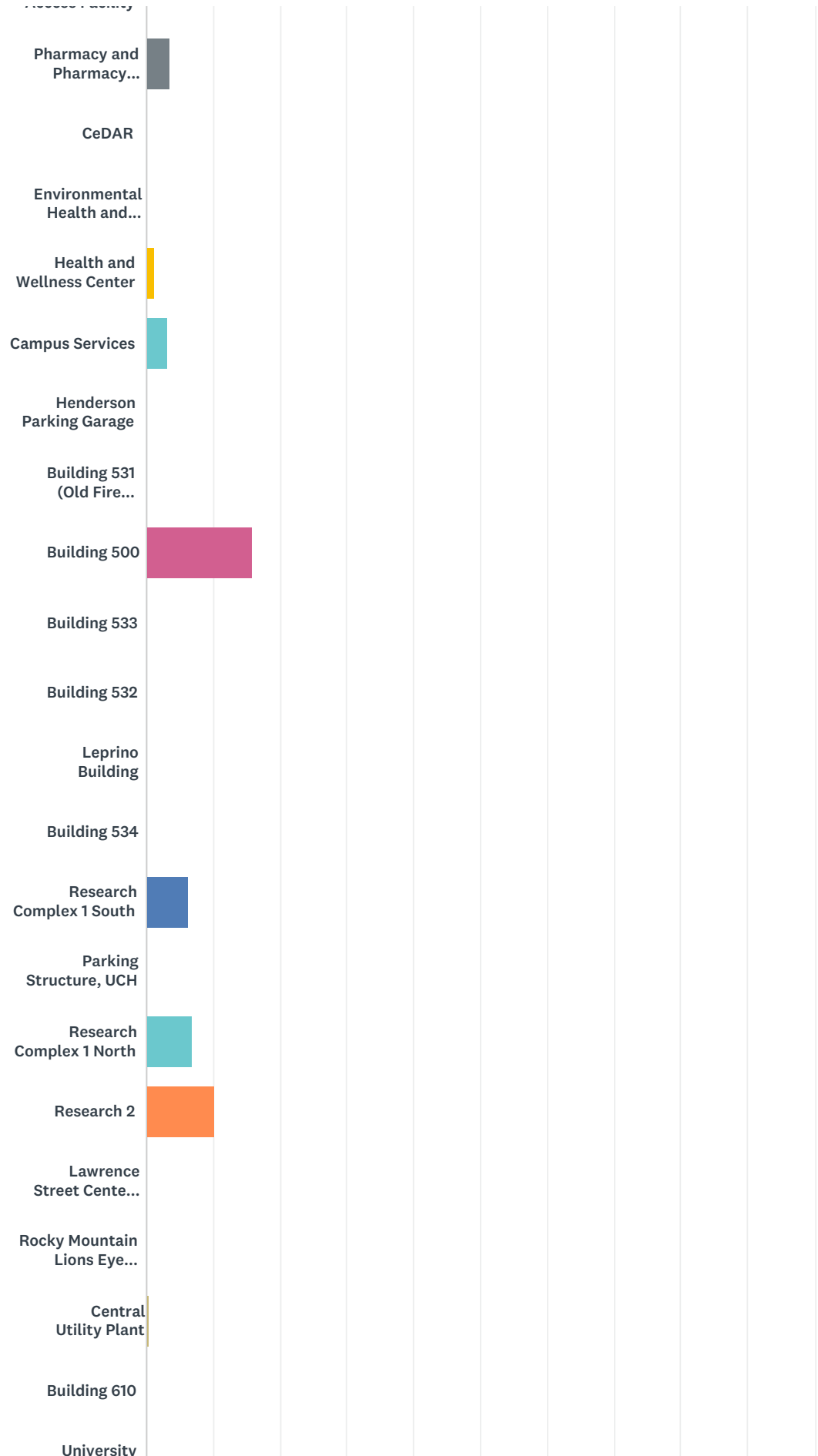


ANSWER CHOICES	RESPONSES	
AB-1 (Student Commons)	25.55%	35
Lawrence Street Center (LSC)	30.66%	42
CU Building (CU)	14.60%	20
School of Business (BUS)	23.36%	32
Other	5.84%	8
TOTAL		137

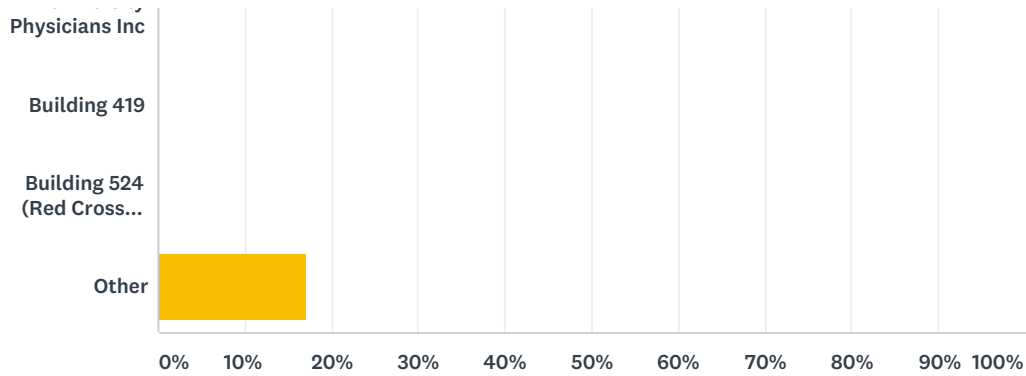
Q5 What AMC building is your primary work location?

Answered: 909 Skipped: 211





University of Colorado Denver | Anschutz Medical Campus Facilities Management Department's Customer 2017



ANSWER CHOICES	RESPONSES	
Academic Office 1	11.88%	108
Anschutz Cancer Pavilion	0.00%	0
Anschutz Inpatient Pavilion	0.00%	0
Anschutz Outpatient Pavilion	0.00%	0
Building 400-MRI	0.44%	4
Building 401	0.66%	6
Building 402	0.33%	3
Building 406	1.32%	12
Building 407 (University Police)	0.22%	2
Education 2 South	3.30%	30
Education 2 North	5.28%	48
Library, HSC	0.88%	8
School of Dental Medicine	3.63%	33
Barbara Davis Center	4.07%	37
Nighthorse Campbell Native Health Building	0.44%	4
Education 1	1.65%	15
Fulginiti Pavilion	0.55%	5
Perinatal Research Facility	0.33%	3
PASCAL Library Access Facility	0.00%	0
Pharmacy and Pharmacy Sciences	3.63%	33
CeDAR	0.00%	0
Environmental Health and Safety	0.00%	0
Health and Wellness Center	1.32%	12
Campus Services	3.19%	29
Henderson Parking Garage	0.00%	0
Building 531 (Old Fire Station)	0.00%	0

University of Colorado Denver | Anschutz Medical Campus Facilities Management Department's Customer 2017

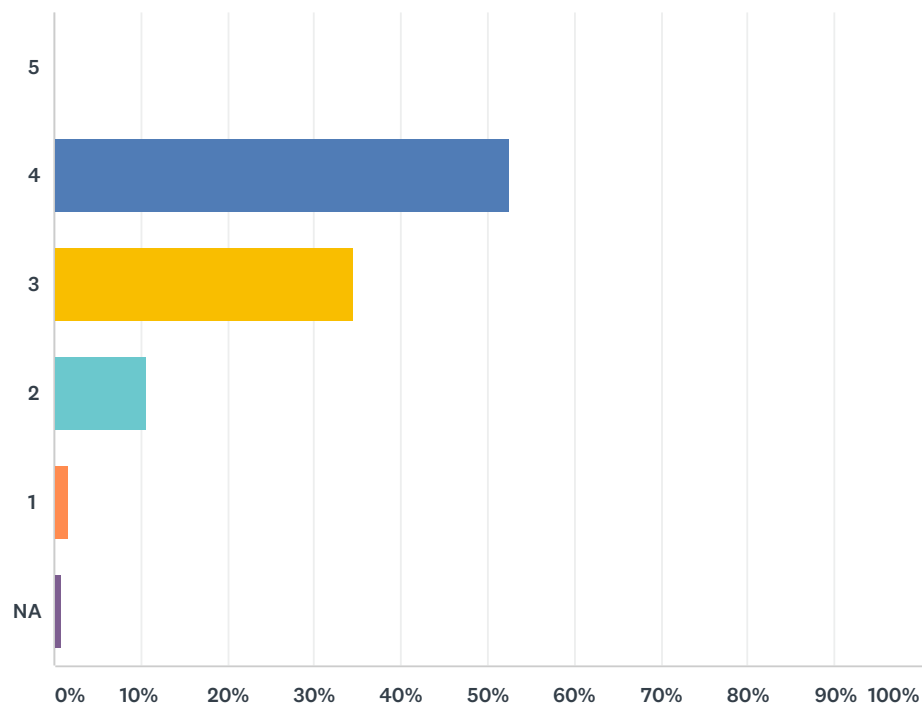
Building 500	15.84%	144
Building 533	0.00%	0
Building 532	0.00%	0
Leprino Building	0.00%	0
Building 534	0.00%	0
Research Complex 1 South	6.27%	57
Parking Structure, UCH	0.00%	0
Research Complex 1 North	6.93%	63
Research 2	10.34%	94
Lawrence Street Center (LSC)	0.00%	0
Rocky Mountain Lions Eye Institute	0.00%	0
Central Utility Plant	0.33%	3
Building 610	0.00%	0
University Physicians Inc	0.00%	0
Building 419	0.00%	0
Building 524 (Red Cross Building)	0.00%	0
Other	17.16%	156
TOTAL		909

Q6 What building is your primary work location?

Answered: 28 Skipped: 1,092

Q7 Condition and appearance of your building's exterior (DC Campus)?

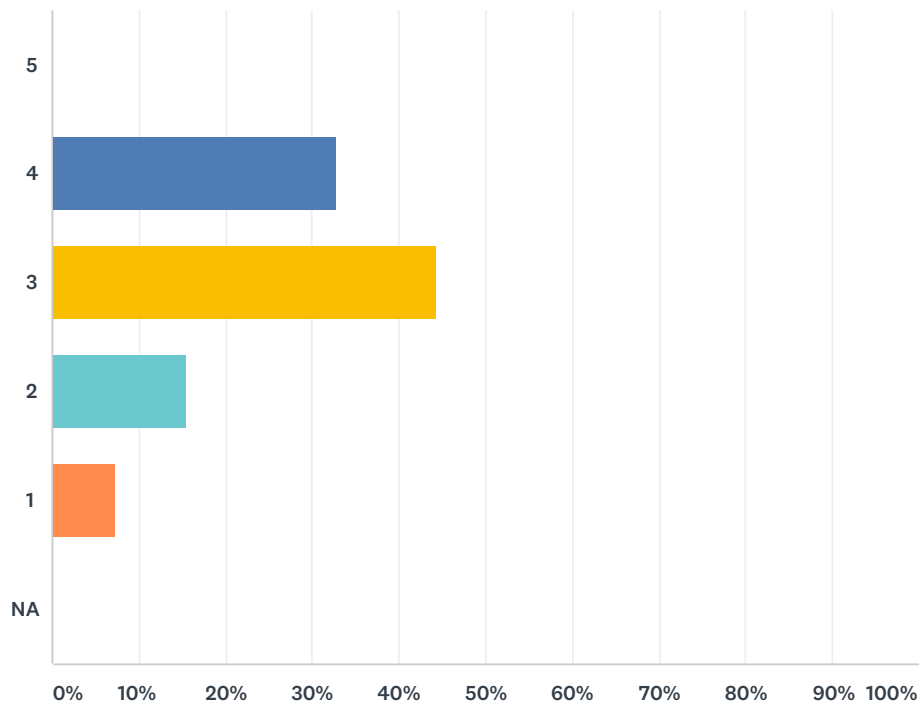
Answered: 122 Skipped: 998



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	52.46%	64
3	34.43%	42
2	10.66%	13
1	1.64%	2
NA	0.82%	1
TOTAL		122

Q8 Condition and appearance of your building's interior (DC Campus)?

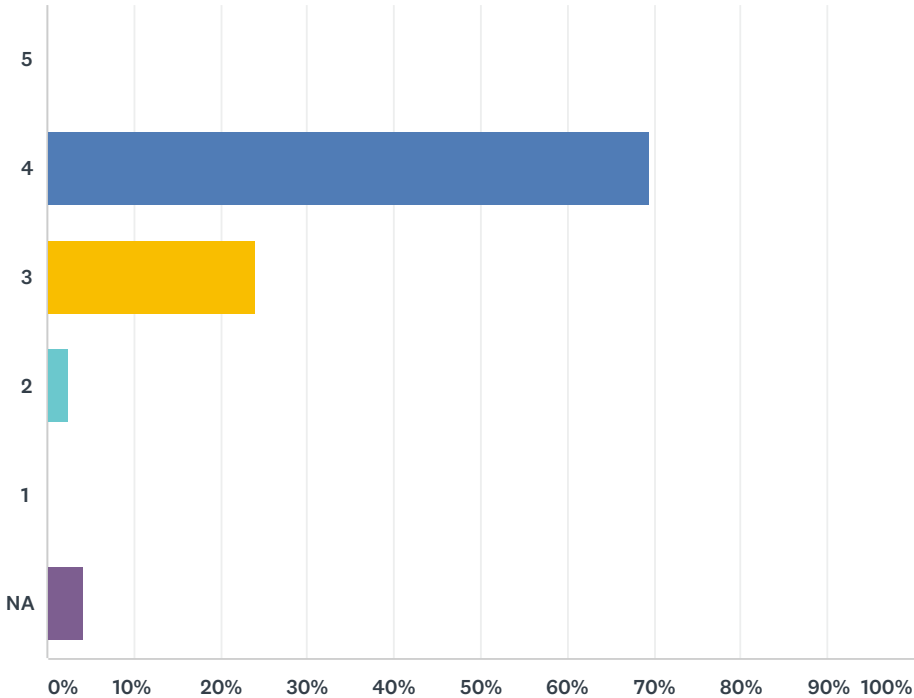
Answered: 122 Skipped: 998



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	32.79%	40
3	44.26%	54
2	15.57%	19
1	7.38%	9
NA	0.00%	0
TOTAL		122

Q9 Attitude, professionalism and expertise of Facilities Management maintenance personnel (DC Campus)?

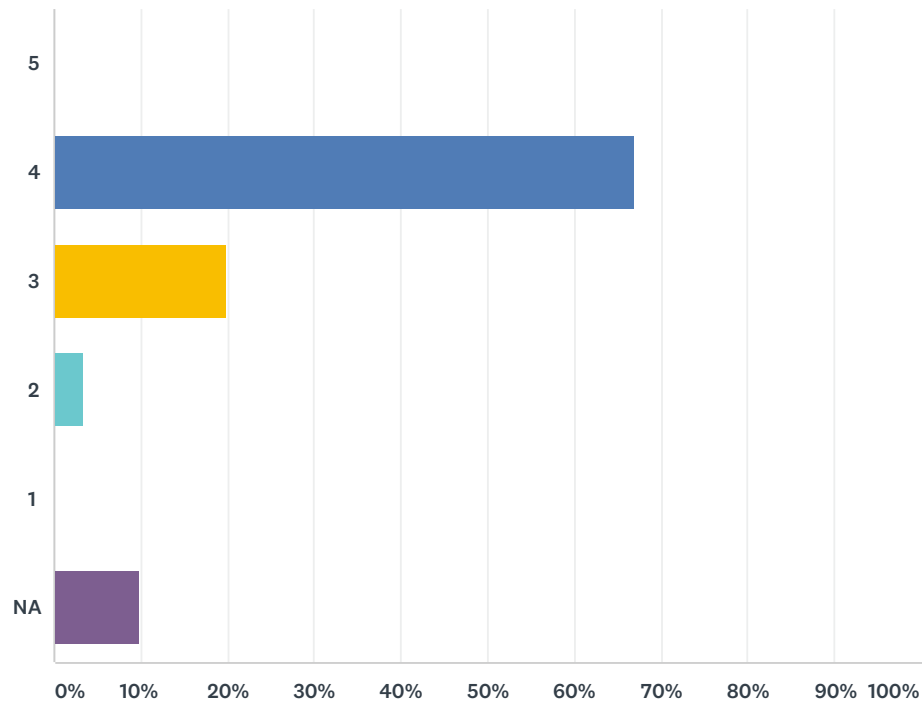
Answered: 121 Skipped: 999



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	69.42%	84
3	23.97%	29
2	2.48%	3
1	0.00%	0
NA	4.13%	5
TOTAL		121

Q10 Attitude, professionalism, and courtesy of Facilities Management administrative personnel (DC Campus)?

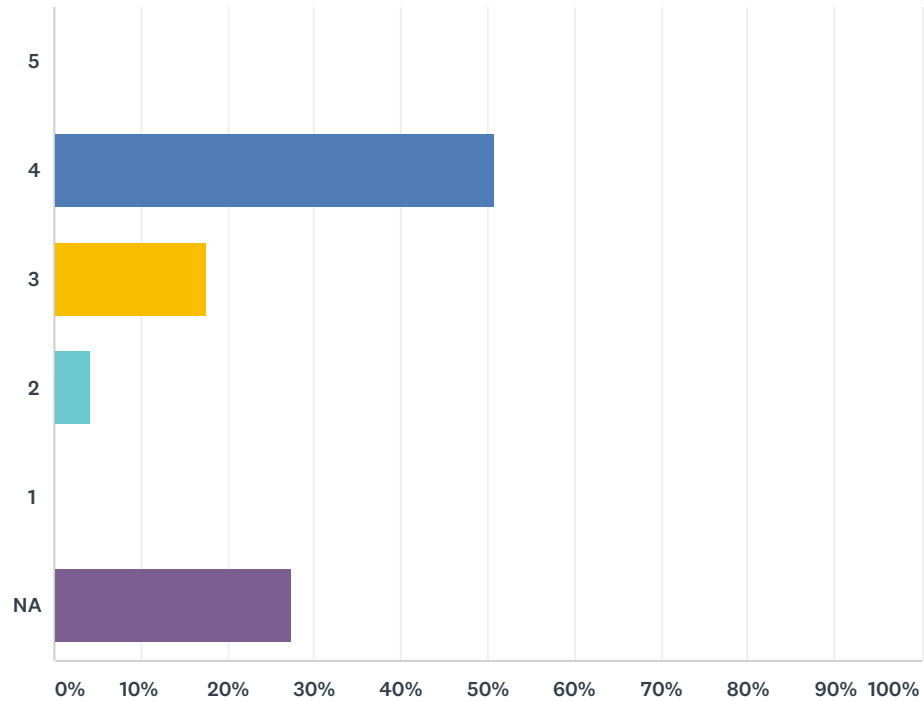
Answered: 121 Skipped: 999



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	66.94%	81
3	19.83%	24
2	3.31%	4
1	0.00%	0
NA	9.92%	12
TOTAL		121

Q11 Attitude, professionalism, and courtesy of Facilities Management Customer Service Center?

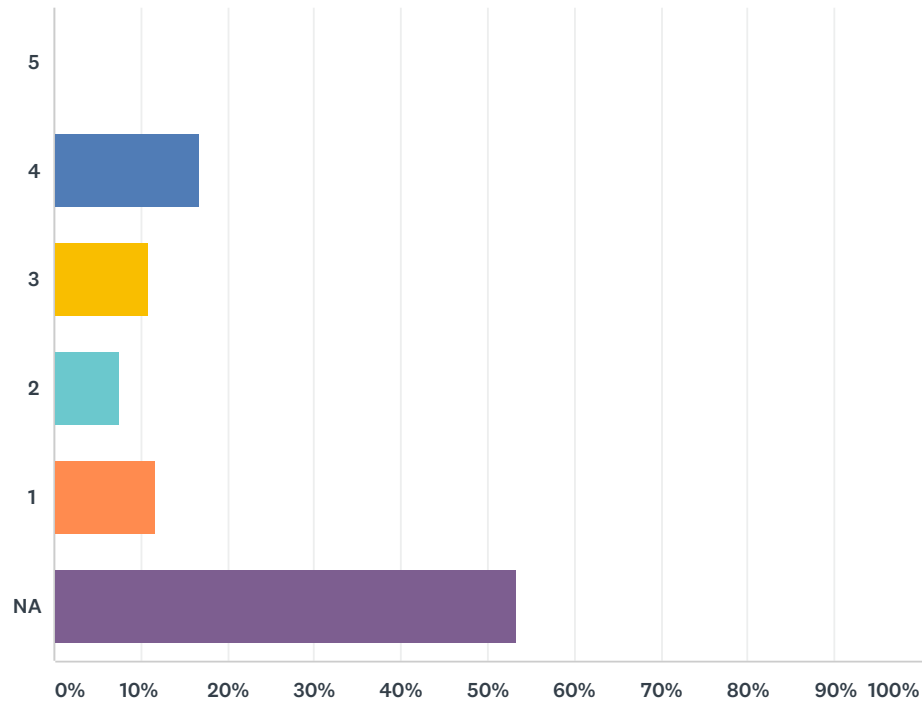
Answered: 120 Skipped: 1,000



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	50.83%	61
3	17.50%	21
2	4.17%	5
1	0.00%	0
NA	27.50%	33
TOTAL		120

Q12 Your familiarity with and user-friendliness of Facilities Management's web-based application (Maximo) that allows customers to request work online?

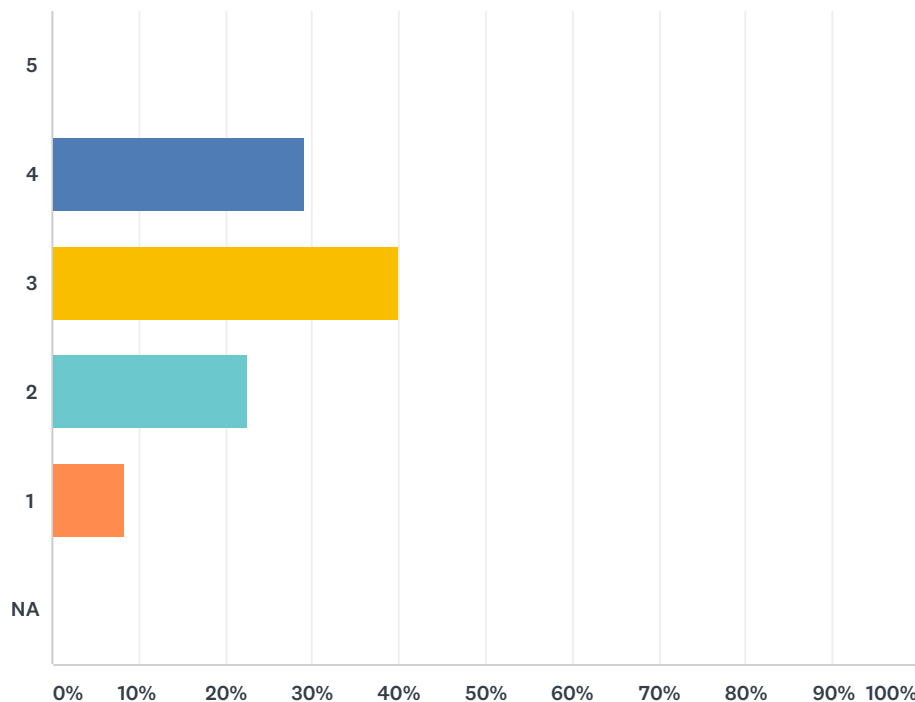
Answered: 120 Skipped: 1,000



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	16.67%	20
3	10.83%	13
2	7.50%	9
1	11.67%	14
NA	53.33%	64
TOTAL		120

Q13 How do you rate the appearance and cleanliness of the office areas, classrooms, common areas, and restrooms in your facility (DC Campus)?

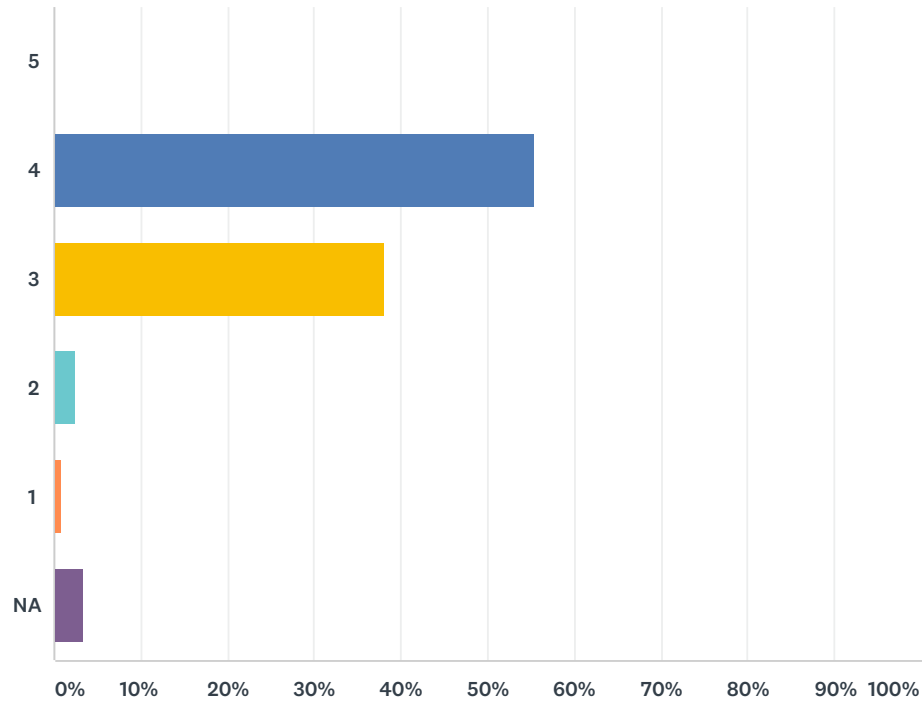
Answered: 120 Skipped: 1,000



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	29.17%	35
3	40.00%	48
2	22.50%	27
1	8.33%	10
NA	0.00%	0
TOTAL		120

Q14 How do you rate the appearance and cleanliness of lawns, landscaping, and walkways (DC Campus)?

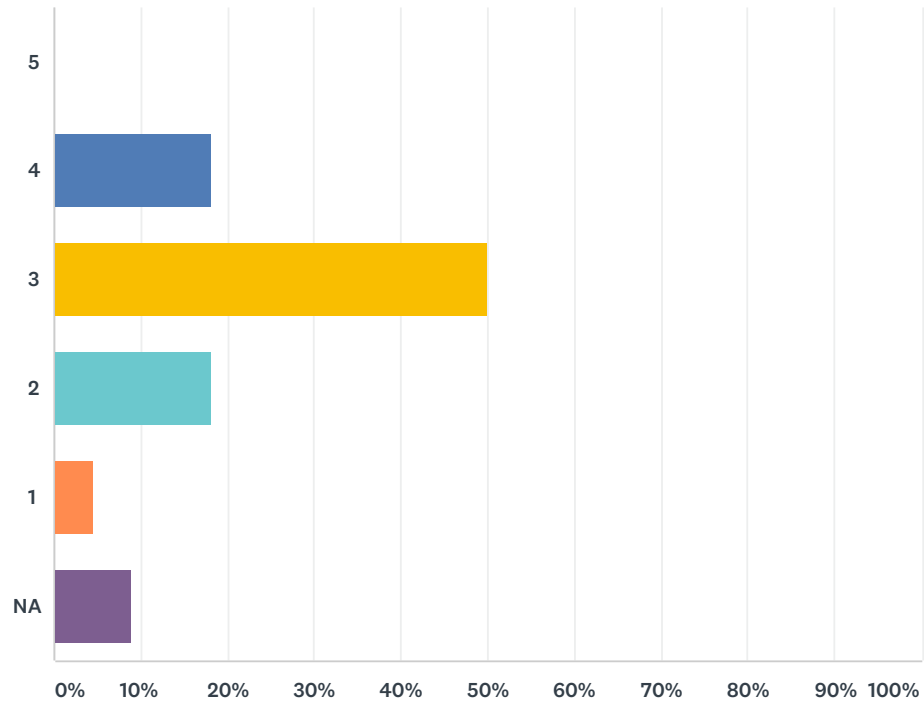
Answered: 121 Skipped: 999



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	55.37%	67
3	38.02%	46
2	2.48%	3
1	0.83%	1
NA	3.31%	4
TOTAL		121

Q15 Condition and appearance of your building's exterior?

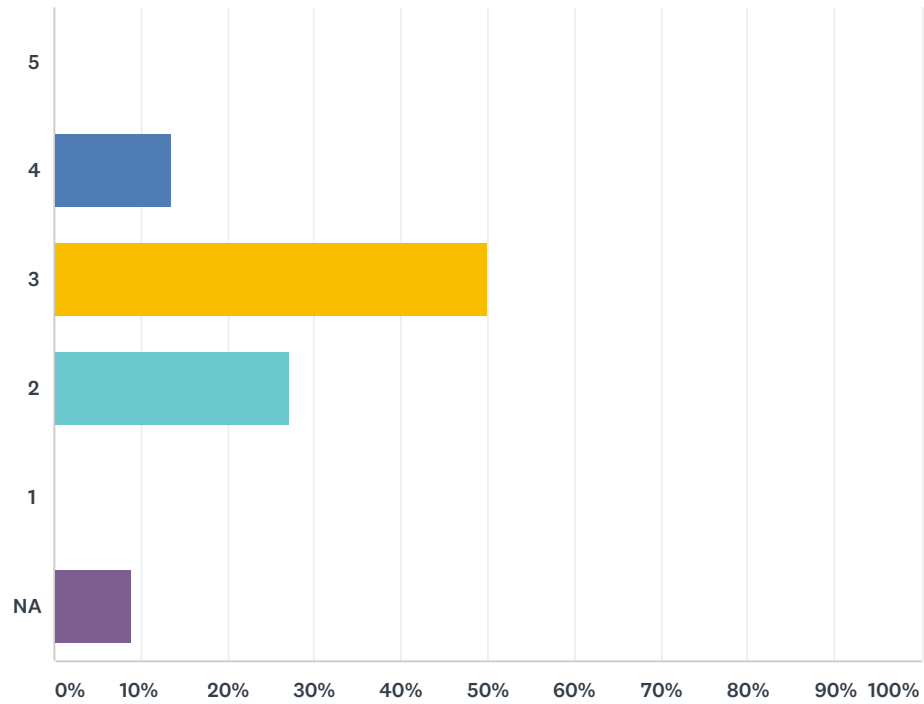
Answered: 22 Skipped: 1,098



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	18.18%	4
3	50.00%	11
2	18.18%	4
1	4.55%	1
NA	9.09%	2
TOTAL		22

Q16 Condition and appearance of your building's interior?

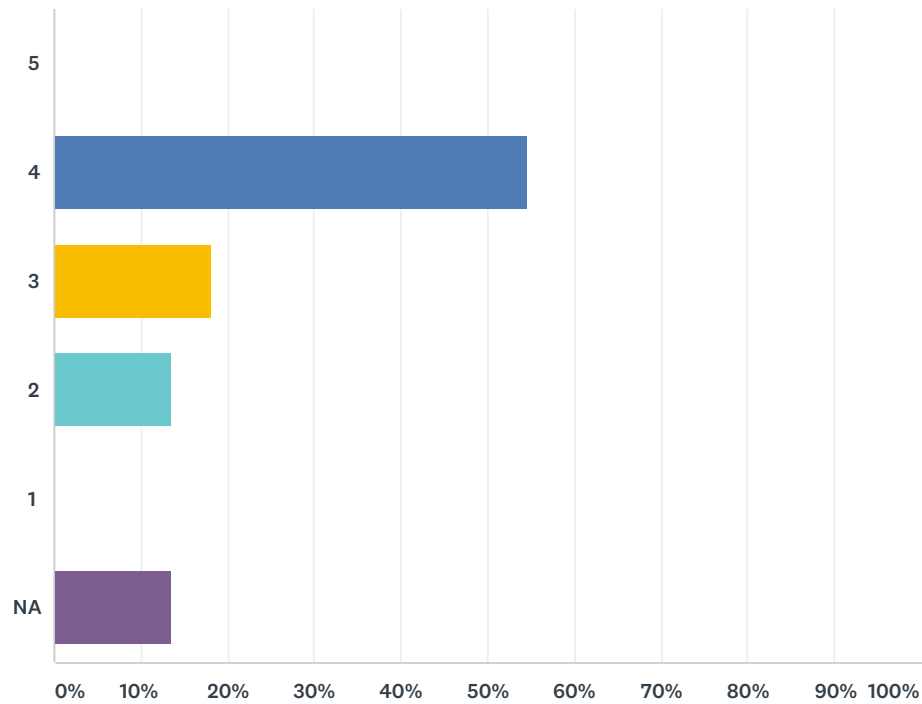
Answered: 22 Skipped: 1,098



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	13.64%	3
3	50.00%	11
2	27.27%	6
1	0.00%	0
NA	9.09%	2
TOTAL		22

Q17 Attitude, professionalism and expertise of Facilities Management maintenance personnel?

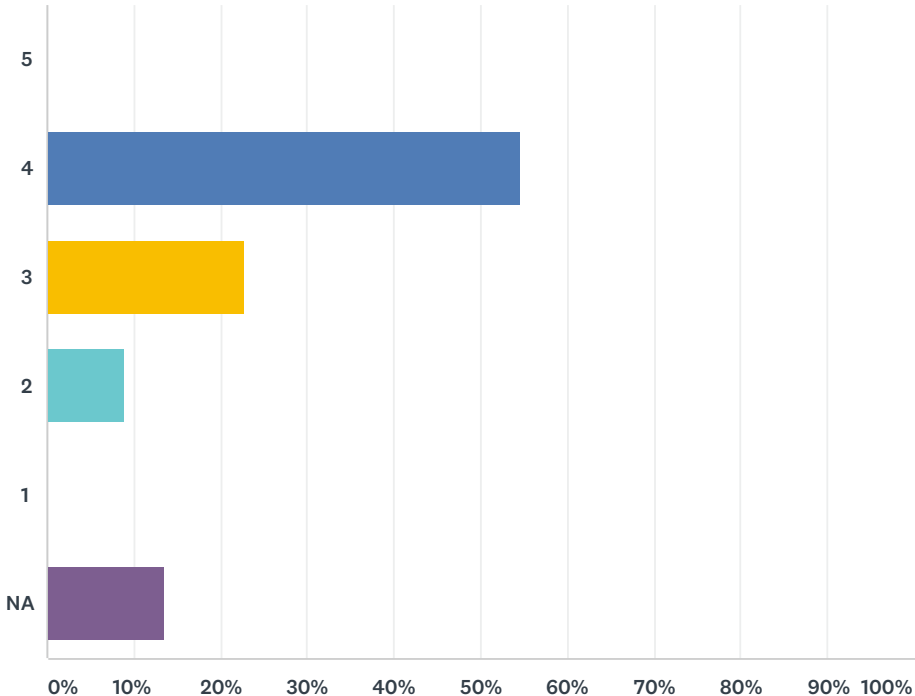
Answered: 22 Skipped: 1,098



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	54.55%	12
3	18.18%	4
2	13.64%	3
1	0.00%	0
NA	13.64%	3
TOTAL		22

Q18 Attitude, professionalism, and courtesy of Facilities Management administrative personnel?

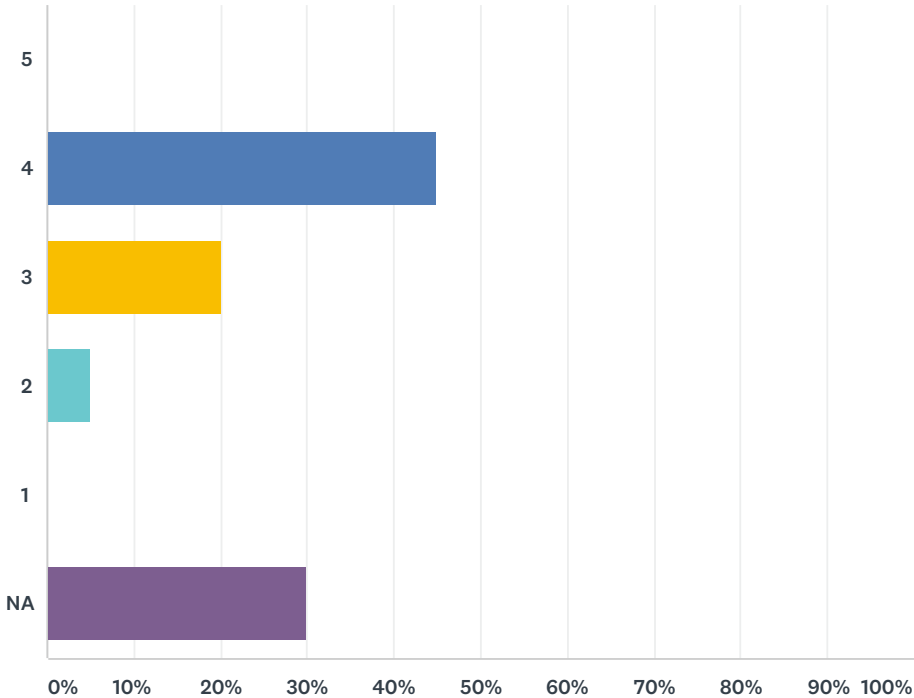
Answered: 22 Skipped: 1,098



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	54.55%	12
3	22.73%	5
2	9.09%	2
1	0.00%	0
NA	13.64%	3
TOTAL		22

Q19 Attitude, professionalism, and courtesy of Facilities Management Customer Service Center?

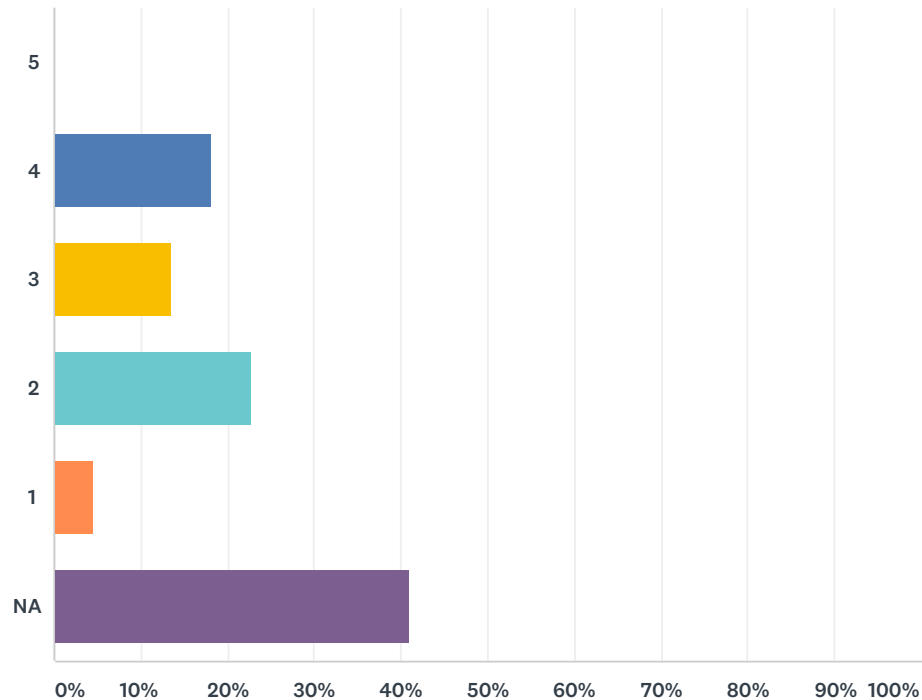
Answered: 20 Skipped: 1,100



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	45.00%	9
3	20.00%	4
2	5.00%	1
1	0.00%	0
NA	30.00%	6
TOTAL		20

Q20 Your familiarity with and user-friendliness of Facilities Management's web-based application (Maximo) that allows customers to request work online?

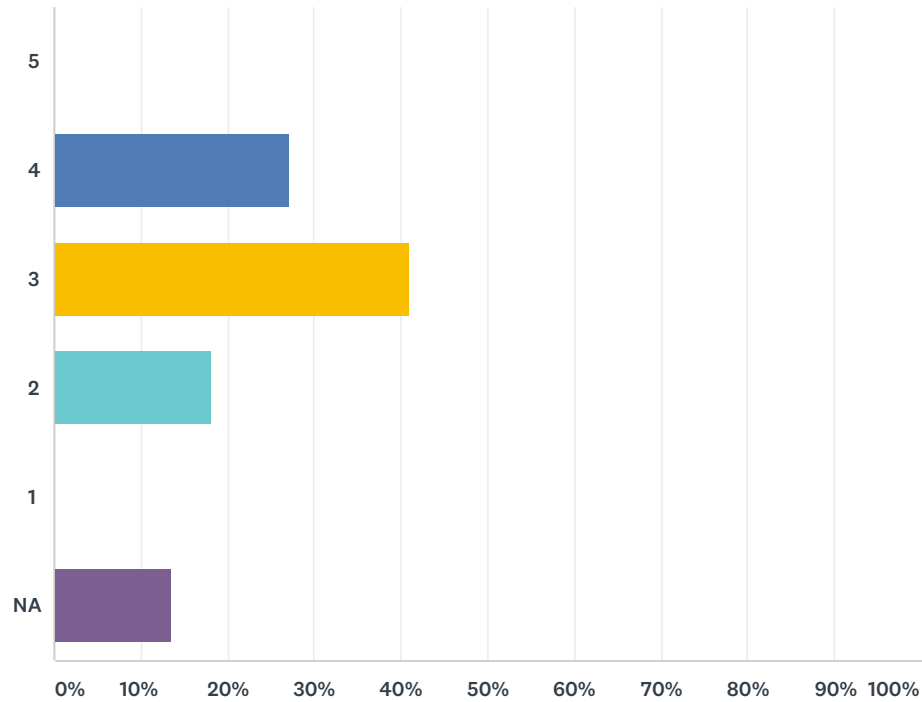
Answered: 22 Skipped: 1,098



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	18.18%	4
3	13.64%	3
2	22.73%	5
1	4.55%	1
NA	40.91%	9
TOTAL		22

Q21 How do you rate the appearance and cleanliness of the office areas, classrooms, common areas, and restrooms in your facility?

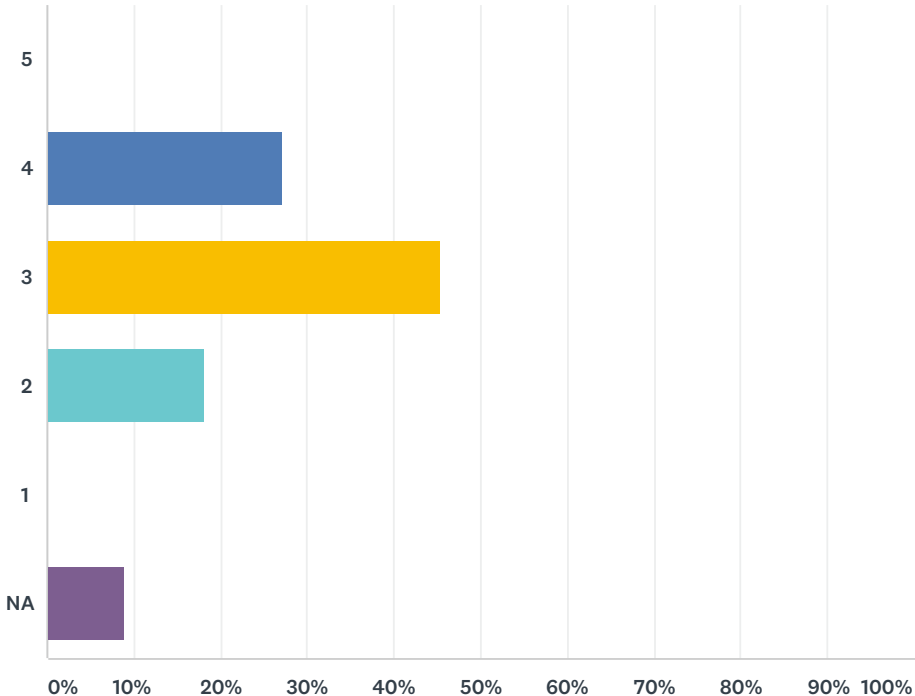
Answered: 22 Skipped: 1,098



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	27.27%	6
3	40.91%	9
2	18.18%	4
1	0.00%	0
NA	13.64%	3
TOTAL		22

Q22 How do you rate the appearance and cleanliness of lawns, landscaping, and walkways?

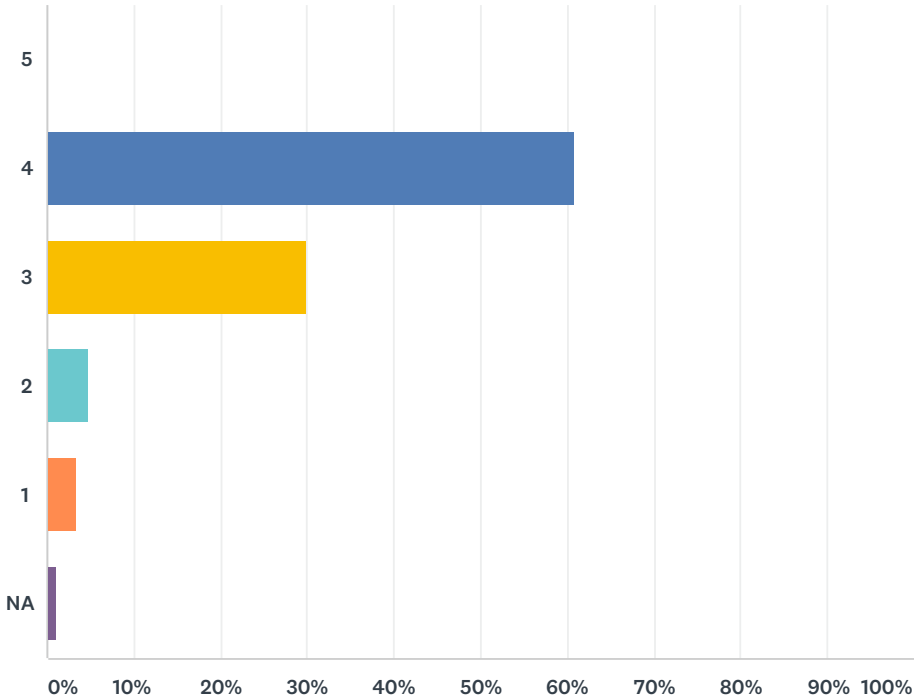
Answered: 22 Skipped: 1,098



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	27.27%	6
3	45.45%	10
2	18.18%	4
1	0.00%	0
NA	9.09%	2
TOTAL		22

Q23 Condition and appearance of your building's exterior (AMC Campus)?

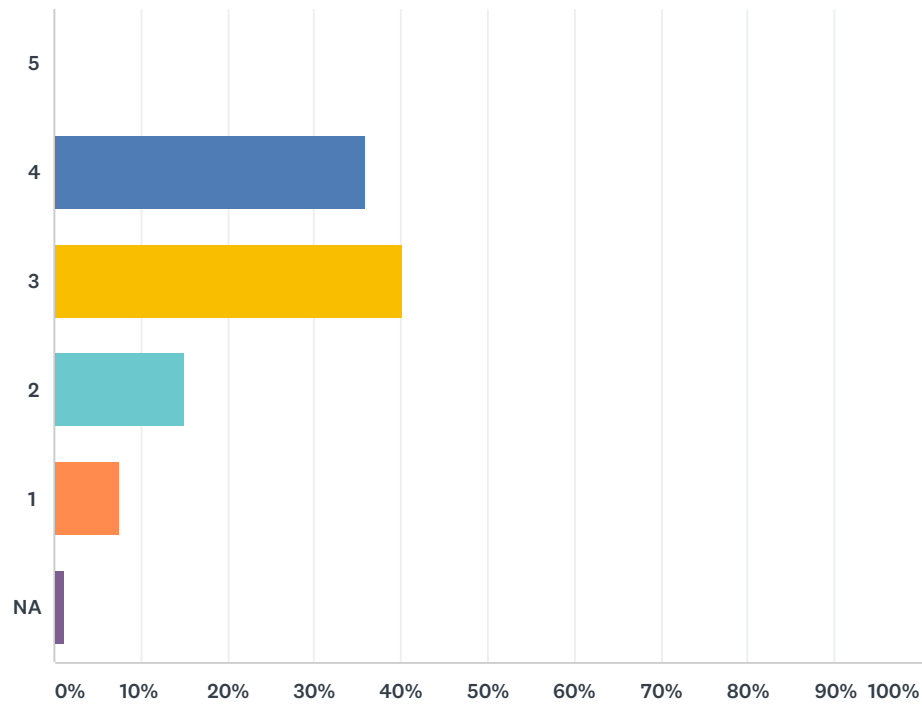
Answered: 806 Skipped: 314



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	60.92%	491
3	29.90%	241
2	4.71%	38
1	3.35%	27
NA	1.12%	9
TOTAL		806

Q24 Condition and appearance of your building's interior (AMC Campus)?

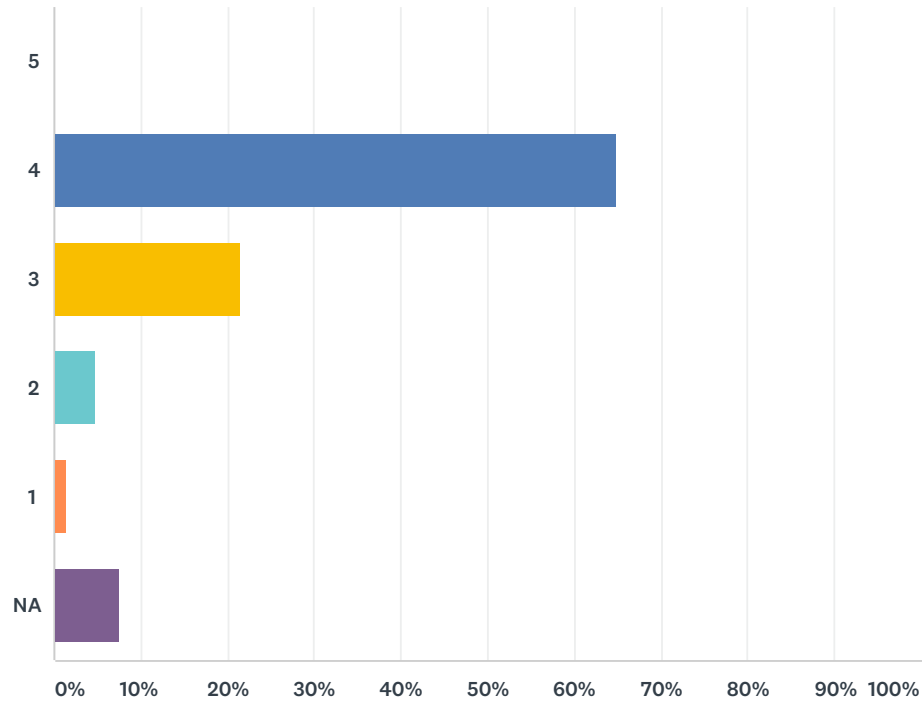
Answered: 801 Skipped: 319



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	35.96%	288
3	40.20%	322
2	15.11%	121
1	7.49%	60
NA	1.25%	10
TOTAL		801

Q25 Attitude, professionalism and expertise of Facilities Management maintenance personnel (AMC Campus)?

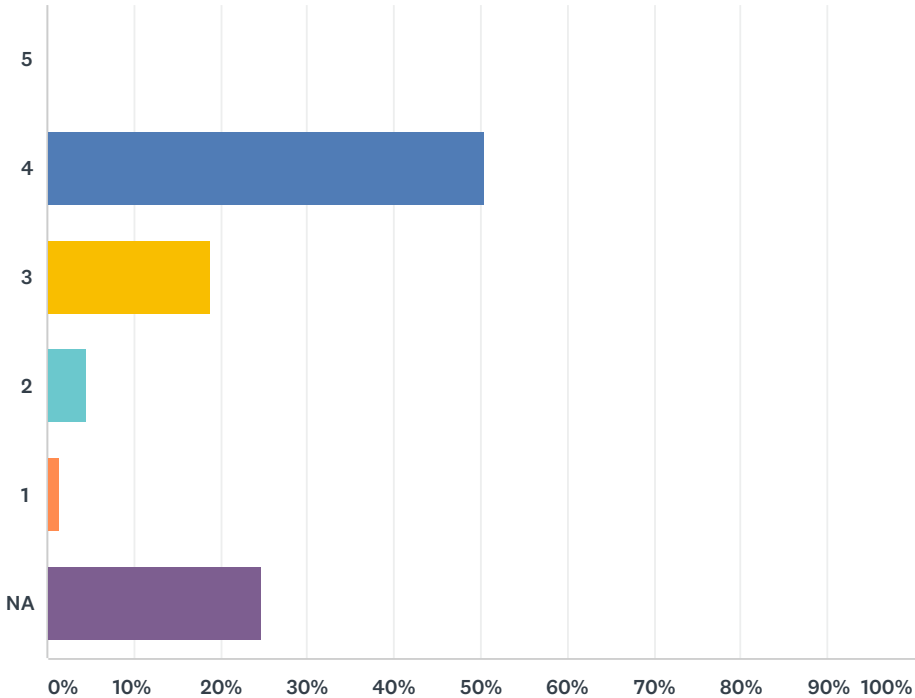
Answered: 801 Skipped: 319



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	64.79%	519
3	21.47%	172
2	4.87%	39
1	1.37%	11
NA	7.49%	60
TOTAL		801

Q26 Attitude, professionalism, and courtesy of Facilities Management administrative personnel (AMC Campus)?

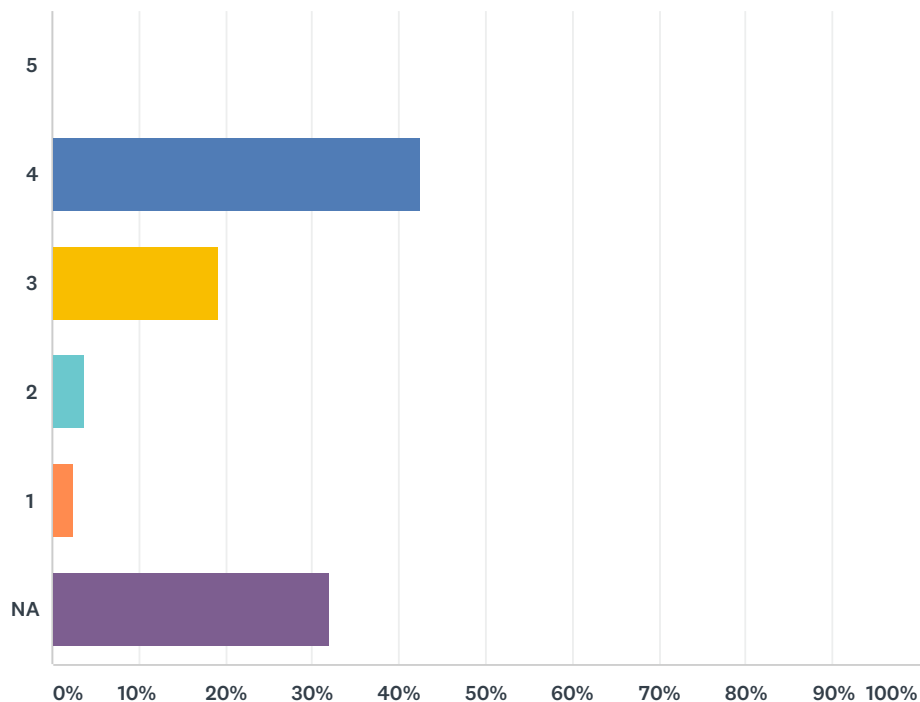
Answered: 799 Skipped: 321



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	50.44%	403
3	18.90%	151
2	4.51%	36
1	1.50%	12
NA	24.66%	197
TOTAL		799

Q27 Attitude, professionalism, and courtesy of Facilities Management Customer Service Center (Dispatch- AMC Campus)?

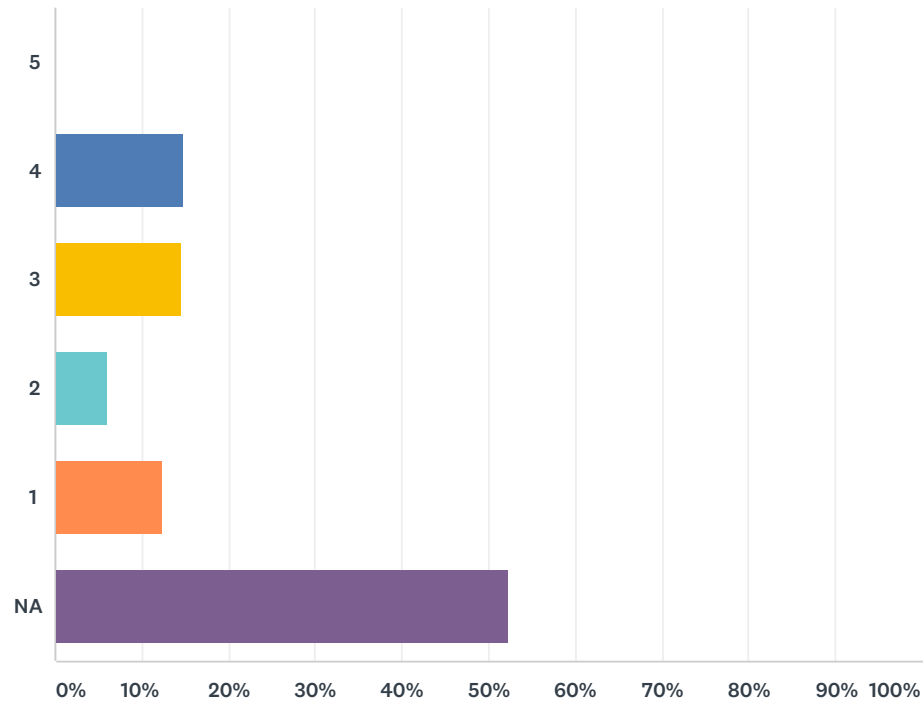
Answered: 801 Skipped: 319



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	42.57%	341
3	19.23%	154
2	3.75%	30
1	2.50%	20
NA	31.96%	256
TOTAL		801

Q28 Your familiarity with and user-friendliness of Facilities Management's web-based application (Maximo) that allows customers to request work online?

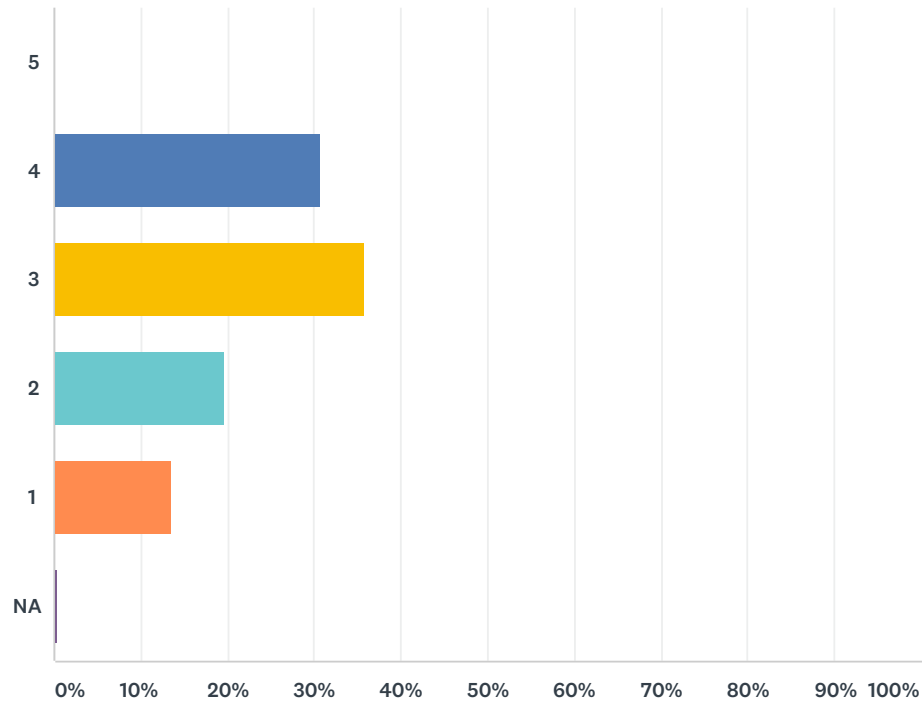
Answered: 800 Skipped: 320



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	14.88%	119
3	14.63%	117
2	6.00%	48
1	12.25%	98
NA	52.25%	418
TOTAL		800

Q29 How do you rate the appearance and cleanliness of the office areas, classrooms, common areas, and restrooms in your facility (AMC Campus)?

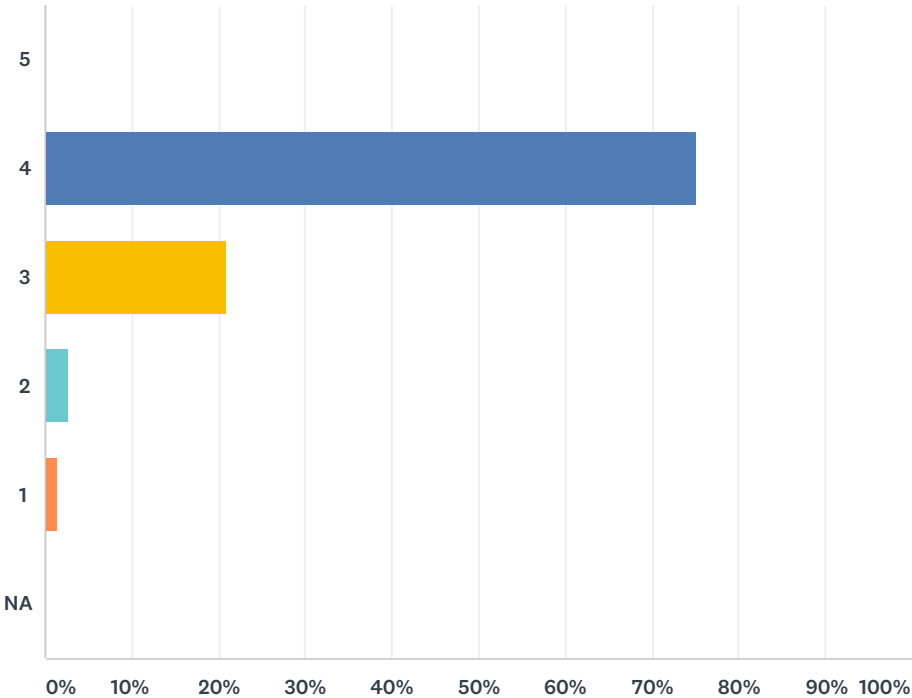
Answered: 799 Skipped: 321



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	30.66%	245
3	35.79%	286
2	19.65%	157
1	13.52%	108
NA	0.38%	3
TOTAL		799

Q30 How do you rate the appearance and cleanliness of lawns, landscaping, and walkways (AMC Campus)?

Answered: 802 Skipped: 318



ANSWER CHOICES	RESPONSES	
5	0.00%	0
4	75.06%	602
3	20.82%	167
2	2.74%	22
1	1.37%	11
NA	0.00%	0
TOTAL		802