Presented by Shannon Zimmerman

Public Insurance

Colorado Medicaid State Plan
- All ages
- Also called ‘straight’ Medicaid
- Based on income and a qualifying diagnosis
- Some benefits include Physical therapy, Occupational Therapy, Speech and Mental health
- There are limits to covered services
- No deductibles or co-pays
- No balance billing between private and public insurance

Medical Necessity
EPSDT 8.280–8.281.01(B)
- Medically necessary, or medical necessity, shall be defined as a Medicaid service that will, or is reasonably expected to prevent, diagnose, cure, correct, reduce or ameliorate the pain and suffering, or the physical, mental, cognitive or developmental effects of an illness, injury, or disability; and for which there is no other equally effective or substantially less costly course of treatment suitable for the child’s needs.

Some of the benefits and services with Medicaid State Plan
- Durable Medical Equipment and disposable Supplies (pull-ups)
- Hearing Aids
- Glasses
- Home Health Services
- Pharmacy/Prescription Drugs
- Immunizations
- Lab and X-ray
- Dental
- Optical Services
- Private Duty Nursing
- Inpatient Hospital Services
- Emergency Services
- Medical Transportation

Child Health Plan Plus (CHP+)
- Annual Enrollment Fee
- Based on income
- Co-pays apply, no deductibles
- Not eligible for EPSDT Medicaid
- Managed care
**Children’s Medicaid Buy-In**

- Targeting criteria—child must have a qualifying diagnosis and a denial letter from SSI
- Income based
- Monthly premiums
- Do qualify for EPSDT Medicaid and services such as Occupational Therapy, Physical Therapy and Speech
- No co-pay, deductible and no balance billing

**Children With Autism Waiver (CWA)**

- Birth through age 5
- Specifically for children seeking treatment of Autism
- Eligible for EPSDT Medicaid and services such as Occupational Therapy, Physical Therapy and Speech
- Gives additional funds for Behavior Therapy up to $25k

**Waivers**

- Waivers allow access to EPSDT Medicaid through specific targeting criteria
- All have some income criteria depending on which waiver is applied for
- Processed through the single entry point or local Community Center Board (CCB)
- Often, but not always a waiting list

**Children’s Extensive Services (CES)**

- Birth through age 17
- Targeting criteria—there are many criteria, however, the most important criteria is child must not sleep through the night
- Eligible for EPSDT Medicaid and services such as Occupational Therapy, Physical Therapy and Speech
- Gives additional funds for services such as behavior therapy, respite and home modifications up to $36,400

**Children’s Home and Community Based Services (CHCBS)**

- Birth through age 17
- Targeting criteria—child must be at risk for hospitalization within 30 days
- Income based—get denial letter from SSI
- Eligible for EPSDT Medicaid and services such as Occupational Therapy, Physical Therapy and Speech

**What if there’s a denial?**

- Have documentation in hand
- Full Name of Beneficiary
- State ID # of Beneficiary
- Date of Birth of Beneficiary
- Write down the day and the time of call
- Ask who you speak to & phone # with extension
- Ask for their response in writing if it is about benefits
- Document, Document, Document!!
 Appeals Process

- A formal notice will be sent on what services are being reduced or denied
- Read the letter carefully for understanding—front and back
- Make sure what’s being asked for is a covered benefit
- There will be an explanation of how to appeal and what timelines must be met

 Who Do I call for additional help?

- Call the person and/or department that is denying or limiting services
- Ombudsman Medicaid Managed Care 877-435-7123
- Autism Society of Colorado 720-214-0794
- The Arc of Colorado 303-864-9334
- Local Community Centered Board

 Additional Resources

- Health Care Policy and Financing
  - http://www.colorado.gov/hcpf
  - http://www.colorado.gov/cs/Satellite/HCPF/HCPF/125156932348 (Programs)
- The Autism Society of Colorado
  - www.autismcolorado.org
- Family Voices
  - www.familyvoicesco.org
- The Arc of Colorado
  - www.thearcofco.org

 Questions?

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 Health Care Policy and Financing

 Customer Contact Center Hours:
 Monday – Friday 7:45 a.m. – 5:15 p.m. The Customer Service office is closed every Friday from 10:00 – 11:00 a.m. for staff meetings

 Phone:
 Denver Metro area
 303-866-3513

 Outside of the Denver Metro area
 Toll free 1-800-221-3943

 TDD 1-800-659-2656

 Email:
 customer.service@hcpf.state.co.us

 Fax:
 303-866-4411