Who Should You Go to for Problem Solving?

**General Program Issues**
Please contact your:
- Program Coordinator
- Program Director
- Department Chair

**Other Issues/Concerns**
- GME Associate Dean –
  Dr. Carol M. Rumack – x4-6027
- Housestaff Association –
  Sally Robben – Administrator
  Sally.Robben@UCDenver.edu
- Ombuds Office –
  http://www.ucdenver.edu/about/departments/ombuds_office/pages/ombuds_office.aspx
- Compliance Officer –
  Becka Hill – Becca.Hill@UCDenver.edu
- Colorado Physician Health Program –
  http://www.cphp.org/

**GME Office:** 303-724-6031
- Benefits – Dee Fetter – x4-6024
- Payroll – Nancy McKay – x4-6029
- Forbearance/Deferment – x4-6031
- GME website –
  http://www.medschool.ucdenver.edu/gme

**PATIENT SAFETY CONCERNS**

**University of Colorado Hospital**
Professional Risk Management Department
- Sue West, Assistant Vice Chancellor
- To report a “high level” adverse event call: 303-724-7475 (303-724-RISK)
- Use patient Safety Net as UCH for everything else. PSN icon on UCH desktop.

**The Children’s Hospital**
- Patient Safety Leadership
- Teresa Fisher, Patient Safety Specialist
- Daniel Hyman, Chief Quality Officer
- Jeanne Crane, Risk Manager
- To report an adverse event:
  - QSRS (voluntary reporting system)
  - Icon on TCH intranet

**VA Hospital**
- Patient Safety Manager
  - Susan Burke
- To report an adverse event call: 303-399-8020 ext 17233 (you must include the full five digit extension)
- National voluntary reporting system

**Denver Health**
- Risk Management Department
  - Dave Kvapil, Director
  To report an adverse event call: 303-436-7075