What Are the National Challenges?

A True Perspective on Outcomes Demands a New Set of Success Performance Indicators

For Every 100 Students Who Start a Bachelor’s Degree...

- 22 Drop out of college
- 12 Still enrolled after six years
- 3 Earn an associate’s degree
- 28 Graduate but are underemployed
- 35 Graduate and are working a job requiring a BA by age 27

Our new student success mandate:

Graduate more students... ...in less time, at lower cost... ...with better post-grad outcomes... ...to deliver a better Return on Education

Gates Foundation: Post-Secondary Success

Quick Facts:
- A college education is the gateway to the American middle class, with college graduates earning as much as 65 percent more than those with only a high school education. But many who want to attend college cannot afford it.
- Poor college completion rates in the U.S. hurt the national economy. More than 40 percent of college students drop out before finishing or withdraw for a period of time.
- The cost of higher education continues to rise faster than any other cost in the United States, including healthcare, while state funding for student financial aid has steadily decreased.

Their areas of focus are not far from ours:
- Personalized:
  - The “typical” higher education student has changed. Nearly three out of four postsecondary students today are not enrolled in a full-time, four-year degree program.
- Flexible:
  - Ensure that students transition easily between high school and college, between colleges, and out of college into a sustainable career.
- Clear Data:
  - Their efforts in this area include support for the development of a national, student-level information system for reporting student outcomes.
- Affordable:
  - They are exploring new educational models that can deliver a high-quality, personalized education to more people at the same and at lower cost.

https://www.gatesfoundation.org/What-We-Do/US-Program/Postsecondary-Success
What does post-secondary success look like for us?

CU Denver’s #1 Strategic Priority

Elevate Student Success through increased enrollment, retention, and graduation rates.

1. Personalized
   We know who are students are and we cater to their specific needs.
   - Departments and committees are personally reaching out to students to help them enroll in classes. Last year over 1,200 students were personally contacted by a CU Denver team member.
   - The CU Denver Learning Assistant Program has provided additional support in 144 classes, personalizing support for over 14,000 students.
   - Access to resources and guidance from support offices.
   - Early Alert
   - Case Management for students in crisis.
   - Advisors have made over 16,000 appointments on SSC Campus since October touching over 8,000 unique students.

2. Flexible
   The non-traditional student is our traditional.
   - Flexible class offerings
   - Enhancing online offerings
   - Degree Maps
   - Math Pathways and Meta Majors
   - DEAN Partnership
   - Holistic student wellness philosophy

3. Clear Data
   We are committed to being data driven.
   - SSC Campus
     - Data on student success metrics
     - Comprehensive notes on students
   - Proactively identifying students and implementing interventions to encourage enrollment and completion.
   - Data analysis allowing us to better understand our students and their decisions to reenroll or leave.

4. Affordable
   CU Denver is for everyone.
   - Invested in ScholarLynx, a dedicated scholarship portal to provide one place for all CU Denver scholarships.
   - Created Lynx Up, a new donor campaign focused on increasing scholarship funding.
   - Created a grant for summer enrollment. In the past two years 349 students received aid to get courses done during the summer.
   - Completion grants are being utilized in the fall.
Where We Have Been and Where We Are Headed

CU Denver’s #1 priority has been to elevate student success. We have made gains over the years and know we have room to expand our efforts even further.

The first step was to convene four campus-wide working groups focused on academic advising, K-12 pipeline development, community college pathways, and the strategic use of scholarship resources to develop improvement plans for these aspects of student recruitment and success.

The next phase was to have action teams make operational improvements and move policy discussions to the appropriate decision-making group. There were over 40 strong recommendations. We can’t do them all today, so we must prioritize, continue with forward momentum, and continue to make progress.

Transformational Student Success

To enhance the student experience and elevate student success we have built on the work of the Action Teams and the new CU Denver Student Success Governance to create a seamless student success pathway by investing in technology, people, and process improvements.
Major milestones that impact students throughout the college journey that have an impact on both social and academic belonging.
Keep it going

1. Streamline
   - Communicate
   - Digitize
   - Standardize

2. Institutionalize
   - Everyone on the same page
   - Training

3. Measure
   - Data Analysis
   - Track Success

4. Improve
   - Utilize data to help us make adjustments

5. Keep Innovating
   - Be in the know
   - Let creativity thrive
   - You know your work and our students best
Contact Me

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