Accreditation and State Regulatory Authorization for Online Education at the University of Colorado Denver | Anschutz Medical Campus

The University of Colorado Denver | Anschutz Medical Campus (CU Denver and CU Anschutz) is accredited by the Higher Learning Commission (HLC) of the North Central Association of Schools and Colleges (HLC/NCA), http://www.ncahlc.org. The Higher Learning Commission is an institutional accrediting agency recognized by the U.S. Department of Education. This federally recognized body provides assurance to students, parents and all stakeholders that CU Denver meets clear quality standards for educational and financial performance, http://www.ncahlc.org. The HLC contact information follows:

Higher Learning Commission

230 South LaSalle Street, Suite 7-500,
Chicago, Illinois 60604-1411

Phone: 800.621.7440 / 312.263.0456
Important Notes Regarding Distance Education

1. CU Denver and CU Anschutz are seeking authorization to offer its online programs in many states. Students are advised to check this site often for periodic updates as the University is in the process of obtaining state authorization.

2. Certain certifications, programs, or degrees that lead to professional licensure are
regulated by state-controlled regulatory bodies (e.g., State Board of Nursing). CU Denver and CU Anschutz has not determined whether a certification, program, or degree meets the requirements for professional licensure outside of Colorado. Online students intending to enroll in programs that may lead to licensure are thus strongly advised to contact their home state board to ensure that the online program will meet that state’s licensure requirements.

A list of professions commonly requiring licensure is listed below. Even if a profession is not listed, students should search for their intended occupation and select their state of current or intended residence in the License Finder at the U.S. Department of Labor to determine whether their profession requires licensure and to contact the appropriate licensing board(s) in that state.

[Links to organizations related to professional licensure]

National Association of State Boards of Accountancy
Addiction Technology Transfer Center
National Athletic Trainers’ Association
American Association of Dental Boards
Commission on Dietetic Registration
National Association of State Boards of Geology

National Council of Examiners for Engineering and Surveying

American Society of Interior Designers

Council of Landscape Architectural Registration Boards

American Association for Marriage and Family Therapy

American Society for Clinical Pathology

American Medical Association

National Council of State Boards of Nursing

National Board for Certification in Occupational Therapy

Association of Social Work Boards

American Speech-Language-Hearing Association

U.S. Department of Education

American Association of Veterinary State Boards

3. Residents of certain states are ineligible to apply for enrollment in courses and programs delivered via distance education: CU Denver and CU Anschutz are unable to accept students who are residents of Connecticut, Delaware, District of Columbia, and Puerto Rico for enrollment in courses and programs delivered via distance education because it has not applied for or received authorization from
these states to deliver courses and programs via distance education to residents of these states. CU Denver and CU Anschutz have not currently applied for or received authorization from these states because the University has determined that the administrative and other requirements to obtain and maintain authorization for its distance education courses and programs that would otherwise be delivered to residents of these states, including the fees charged by these states and the additional administrative costs associated with doing so, are disproportionately burdensome, excessive and/or prohibitive, at least at the present time.

Student Complaints / Consumer Protection Disclosure

All members of the CU Denver and CU Anschutz are expected to uphold standards, which include abiding by state, civil and criminal laws and all University laws, policies and standards of conduct. The University strives to make the campus community a place of study, work and residence where people are treated, and treat one another, with respect and courtesy. The University views the Student Conduct Process as a learning experience that can result in growth and personal understanding of one’s responsibilities and privileges within both the University community and the greater community. If a potential violation of the University Student Conduct Code or a specific
School/College Honor Code is brought to our attention, the University will take specific and appropriate action towards resolution. Students, whether online, hybrid or resident, are encouraged to exhaust all internal grievance procedures allowed for in the relevant Conduct or Honor Code. However, understanding that grievances may not always be resolved internally, please consult the following list of embedded links and contact information, where applicable, to determine where to file a consumer complaint. The following list should not be construed as informative of agency regulation, where an institution is licensed, or in which states an institution is required to be licensed.

Disclaimer Regarding the Following State Authorization List

The below list of state authorization applies to courses, certificates, programs, and degrees that are completed through 100% online education only. This list does not apply to courses, certificates, or programs that require an on-the-ground component (e.g., internships, externships, clinical rotations) occurring outside of Colorado. Prospective students intending to enroll in a course or program that requires an on-the-ground component must contact a program advisor.
Alabama

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Alabama has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us
   Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require
institutions to provide “...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Alabama residents may also contact:

Alabama Department of Postsecondary Education
P.O. Box 302130
Montgomery, AL 36130-2130
Phone: 334.293.4653 / 334.293.4654
Tivoli.nash@accs.edu / allaina.robinson@accs.edu

Complaint Procedure

Alaska

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Alaska has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek

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resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education  
Heather DeLange  
Academic Policy Officer  
1560 Broadway, Suite 1600  
Denver, CO 80202  
Heather.delange@dhe.state.co.us  
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Alaska residents may also contact:

   Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
Phone: 907.465.6741  
EED.ACPE-IA@alaska.gov  
Complaint Procedure
Arizona

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Arizona has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure
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   Arizona State Board for Private Postsecondary Education
   1400 W. Washington Street Room 260
   Phoenix, AZ 85007
   Phone: 602.542.5709

   Complaint Procedure

Arkansas

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Arkansas has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or

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complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Arkansas residents may also contact:

Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
Phone: 501.371.2000
ADHE_Info@adhe.edu

Complaint Procedure
California

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in state, the University is not required by the California Bureau for Private Postsecondary Education to obtain approval to offer its programs to residents of California.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. California residents may contact:

California Department of Consumer Affairs, Bureau for Private Postsecondary Education
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
Phone: 888.370.7589, press 3 when prompted
bppe.enforcement@dca.ca.gov
Complaint Procedure

Connecticut

The University of Colorado Denver | Anschutz Medical Campus is not authorized by the State of Connecticut Department of Higher Education to offer its programs to residents of Connecticut.

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Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint". Connecticut residents may contact:

**Connecticut Office of Higher Education**
61 Woodland Street
Hartford, CT 06105-2326
Phone: 860.947.1800
edinfo@ctohe.org

**Complaint Procedure**

**Delaware**
The University of Colorado Denver | Anschutz Medical Campus is not authorized by the State of Delaware Department of Education to offer its programs to residents of Delaware.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any

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other relevant State official or agency that would appropriately handle a student’s complaint”. Delaware residents may contact:

**Delaware Department of Education**

401 Federal Street

Dover, Delaware 19901

Phone: 302.857.3388

IHE@doe.k12.de.us

Complaint Procedure

**District of Columbia**

The University of Colorado Denver | Anschutz Medical Campus is not authorized by the Education Licensure Commission of the Office of the State Superintendent of Education in Washington, D.C. to offer its programs to residents of D.C.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. District of Columbia residents may contact:

**Office of the State Superintendent of Education**

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Educational Licensure Commission
810 First Street, NE,
9th Floor Washington, DC 20002
Phone: 202.727.6436
osse@dc.gov
Complaint Procedure

Florida
Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in state, the University is not required by the Florida Commission for Independent Education to obtain approval from the Commission to offer its programs to residents of Florida.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Florida residents may contact:

Florida Department of Education, Commission for Independent Education
Turlington Building, Suite 1514
325 West Gaines Street
Tallahassee, Florida 32399
Phone: 850.245.0407
Georgia

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Georgia has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Georgia residents may also contact:

State of Georgia Nonpublic Postsecondary Education Commission
2082 E Exchange Pl. #220
Tucker, GA 30084-5334
Phone: 770.414.3300
ccam@npec.state.ga.us

Guam

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in Guam, the University is not required by the Guam Council on Postsecondary Institution Certification to obtain approval from the Council to offer its programs to residents of Guam.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing...
complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Guam residents may contact:

Guam Department of Higher Education
P.O. Box DE
Hagatna, Guam 96932

Hawaii
Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in state, the University is not required by the Hawaii Postsecondary Education Authorization Program to obtain approval to offer its programs to residents of Hawaii.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Hawaii residents may contact:

[Hawaii Post-secondary Education Authorization Program](https://hawaii.gov/postsecondary)  
Leiopapa A Kamehameha Building aka State Office Tower

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Idaho

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Idaho has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Idaho residents may also contact:

**Idaho State Board of Education**
P.O. Box 83720
Boise, ID 83720-0037
Phone: 208.334.2270
valerie.fenske@osbe.idaho.gov
Complaint Procedure

**Illinois**
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Illinois has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Complaint Procedure
Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us

   Complaint Procedure

2. Title 34.B.VI.668.D.5668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Illinois residents may also contact:

   Illinois Board of Higher Education
   1 N. Old State Capitol Plaza, Suite 333
Indiana

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Indiana has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
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Indiana Commission for Higher Education
Attn: Complaints
101 West Ohio Street, Suite 550
Indianapolis, IN 46204-1984
Phone: 317.464.4400 / 317.464.4400 Ext.141
sappeal@che.in.gov / tadams@bpe.che.in.gov

Iowa
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those
states. Iowa has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us
   Complaint Procedure

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   Iowa College Student Aid Commission

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Kansas

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Kansas has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
Heather DeLange  
Academic Policy Officer  
1560 Broadway, Suite 1600  
Denver, CO 80202  
Heather.delange@dhe.state.co.us  
Complaint Procedure

2. Title 34.8.VI.668.D.5668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Kansas residents may also contact:

   Kansas Board of Regents  
   1000 SW Jackson Street, Suite 520  
   Topeka, KS 66612-1368  
   Phone: 785.296.3421  
   Complaint Procedure

Kentucky  
Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in Kentucky, the University is not required by the Kentucky Council on Postsecondary Education to obtain approval from the Council to offer its programs to residents of Kentucky.

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Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Kentucky residents may contact:

**Kentucky Council on Postsecondary Education**
Institutional Complaints
Council on Postsecondary Education
1024 Capital Center Drive, Suite 320
Frankfort, KY 40601
[Complaint Procedure](#)

**Louisiana**

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Louisiana has been approved by the Southern Regional Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:
1. The standardized reciprocity agreement process requires that a student enrolled
in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure

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Louisiana Attorney General’s Office of Consumer Protection
Office of the Attorney General
Consumer Protection Section
P.O. Box 94005
Baton Rouge, LA 70804-9005
Maine

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Maine has been approved by the New England Board of Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.
Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Maine residents may also contact:

Maine Department of Education
23 State House Station
Augusta, Maine 04333-0023
Phone: 207.624.6600
Complaint Procedure

Maryland
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-
SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Maryland has been approved by the Southern Regional Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Maryland residents may also

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contact:

Associate Director for Private Career Schools
Planning and Academic Affairs

**Maryland Higher Education Commission**
6 N. Liberty Street, 10th Floor
Baltimore, MD 21201
Phone: 410.767.3301

[collegiatecomplaint.mhec@maryland.gov](mailto:collegiatecomplaint.mhec@maryland.gov)
[Complaint Procedure](#)

**Massachusetts**

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the Massachusetts Department of Higher Education to obtain approval to offer its programs to residents of Massachusetts.

**Consumer Complaints:**

**Massachusetts Department of Higher Education**
One Ashburton Place, Room 1401,
Boston, MA 02108
Phone: 617.994.6950

[awilliams@bhe.mass.edu](mailto:awilliams@bhe.mass.edu)
[Complaint Procedure](#)
Michigan

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Michigan has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us
   Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require
Michigan residents may also contact:

Michigan Department of Licensing and Regulatory Affairs
Licensing and Regulatory Affairs
P.O. Box 30004
Lansing, MI 48909
Phone: 517.241.9223

Complaint Procedure

Minnesota
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Minnesota has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or
complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure

2. Title 34.B.VI.668.D.5668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Minnesota residents may also contact:

Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Phone: 651.259.3975 / 1.800.657.3866
info.ohe@state.mn.us
Mississippi
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Mississippi has been approved by the Southern Regional Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:
1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

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2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Mississippi residents may also contact:

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Phone: 601.432.6372
mdykes@ihl.state.ms.us
Complaint Procedure

Missouri
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Missouri has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled
in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Missouri residents may also contact:

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Montana

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Montana has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer

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2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Montana residents may also contact:

Montana University System
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201
Phone: (406) 444-6570
stateauthorization@montana.edu
Complaint Procedure

Nebraska
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those
states. Nebraska has been approved by the Midwestern Higher Education Compact to become a member of the National Council for NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us

   Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Nebraska residents may also contact:

   Nebraska Department of Education
   Consumer Complaints Division
   105 East Capitol Avenue
   Lincoln, NE 68508
   402-471-4570
   Consumer.Complaints@d Edison.state.ne.us

   Complaint Procedure
Nebraska's Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Phone: 402.471.2847
kathleen.fimple@nebraska.gov

Complaint Procedure

Nevada
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Nevada has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:
1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange

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2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Nevada residents may also contact:

   **Nevada Commission on Postsecondary Education**
   8778 South Maryland Parkway, Suite 115
   Las Vegas, Nevada 89123
   Phone: 702.486.7330
   [mjwu@cpe.state.nv.us](mailto:mjwu@cpe.state.nv.us)
   [Complaint Procedure](#)

**New Hampshire**

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those...
states. New Hampshire has been approved by the New England Board of Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us
   Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. New Hampshire residents may also contact:

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New Hampshire Department of Education Division of Higher Education - Higher Education Commission
101 Pleasant Street
Concord, NH 03301-3494
Phone: 603.271.0256
Edward.MacKay@doe.nh.gov
Complaint Procedure

New Jersey
Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the Office of the New Jersey Secretary of Higher Education to obtain approval to offer its programs to residents of New Jersey.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

New Jersey Office of Secretary of Higher Education

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New Mexico

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. New Mexico has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. New Mexico residents may also contact:

New Mexico Higher Education Department
2044 Galisteo St., Suite 4
Santa Fe NM 87505
Phone: 505.476.8418
Diane.vigil@state.nm.us

New York
Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the New York Office of College and University Evaluation to obtain approval from the Office to offer its programs to residents of New York.
Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

**New York State Education Department Office of College and University Evaluation**

89 Washington Avenue

Room 969 EBA

Albany, NY 12234

Phone: 518.474.1551

ocueinfo@nysed.gov

[Complaint Procedure](#)

**North Carolina**

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the University of North Carolina Board of Governors to obtain approval from the Office to offer its programs to residents of North Carolina.

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Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

University of North Carolina Board of Governors
North Carolina Post-Secondary Education Complaints
c/o Terrence R. Scarborough
University of North Carolina General Administration
910 Raleigh Road, Chapel Hill, NC 27515-2688
Phone: 919.962.4558
studentcomplaint@northcarolina.edu

Complaint Procedure

North Dakota
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those
states. North Dakota has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. North Dakota residents may also contact:

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North Dakota University System
Tanya Spilovoy, D. Ed.
Director of Distance Education and State Authorization
600 East Capitol Ave
Bismarck, ND 58501-1217
Phone: 701.328.2960
tanya.spilovoy@ndus.edu
Complaint Procedure

Ohio
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Ohio has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

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2. Title 34.B.VII.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Ohio residents may also contact:

Ohio Board of Regents
25 South Front Street
Columbus, Ohio 43215
Phone: 614.728.3095
mexline@regents.state.oh.us

Complaint Procedure
Oklahoma

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Oklahoma has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us
   Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require
institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Oklahoma residents may also contact:

**Oklahoma State Regents for Higher Education**
655 Research Parkway
Suite 200
Oklahoma City, OK 73104
Phone: 405.225.9100

**Complaint Procedure**

**Oregon**

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Oregon has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or

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complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Oregon residents may also contact:

Oregon Office of Degree Authorization
1500 Valley River Drive, Suite 100
Eugene, OR 97401
Phone: (541) 687-7400
juan.baez-arevalo@state.or.us

Complaint Procedure
Pennsylvania

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in Pennsylvania, the University is not required by the Pennsylvania Department of Education to obtain approval from the Council to offer its programs to residents of Pennsylvania.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

Pennsylvania Department of Education
333 Market Street, 12th Fl
Harrisburg, PA 17126
Phone: 717.783.8228
ra-collunivseminfo@pa.gov

Complaint Procedure

Puerto Rico

The University of Colorado Denver | Anschutz Medical Campus has not received exemption registration from the Puerto Rico Council on Higher Education to offer its degree programs to residents of Puerto Rico.

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Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

**Puerto Rico Council on Higher Education**
PO Box 1900
San Juan, PR 00910-1900

**Puerto Rico Department of Justice**
PO 9020192
San Juan, PR 00902-0192

**Rhode Island**
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Rhode Island has been approved by the New England Board of Higher Education to become a member of NC-SARA.
Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Rhode Island residents may also contact:

Rhode Island Board of Governors for Higher Education
Shepard Building
80 Washington Street

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South Carolina

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the South Carolina Commission on Higher Education to obtain approval from the Commission to offer its programs to residents of South Carolina.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
Phone: 803.737.2260
carton@che.sc.gov
Complaint Procedure
South Dakota

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. South Dakota has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure
2. Title 34.B.VI.668.D.5668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. South Dakota residents may also contact:

South Dakota Office of Attorney General
Division of Consumer Protection
1302 E. Hwy 14 Suite 3
Pierre, SD 57501-8053
Phone: 605.773.4400

Complaint Procedure

Tennessee

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Tennessee has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek
resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Tennessee residents may also contact:

Tennessee Higher Education Commission
Division of Postsecondary School Authorization
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Phone: 615.741.3605
shauna.jennings@tn.gov
Complaint Procedure

Texas

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Texas has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure
4. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Texas residents may also contact:

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752
Phone: 512.427.6101
william.franz@thecb.state.tx.us
Complaint Procedure

Utah
The University of Colorado Denver | Anschutz Medical Campus maintains its exempt status from registration requirements of U.C.A. § 13-34-105 pursuant to the Utah Postsecondary Proprietary School Act to offer its programs to residents of Utah.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

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Vermont

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Vermont has been approved by the New England Board of Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.
Heather DeLange  
Academic Policy Officer  
1560 Broadway, Suite 1600  
Denver, CO 80202  
Heather.delange@dhe.state.co.us  
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Vermont residents may also contact:

Vermont State Board of Education  
219 North Main Street, Suite 402  
Barre, VT 05641  
Phone: 802.479.1030  
cathy.hilgendorf@state.vt.us  
Complaint Procedure

Virgin Islands  
Because the University of Colorado Denver | Anschutz Medical Campus is approved by the Higher Learning Commission, a crediting association recognized by the U.S.

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Department of Education, the University is not required by the U.S. Virgin Islands Department of Education to obtain approval to offer its programs to residents of the Virgin Islands.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Complaints involving public university consumer protection violations may be directed to:

**Virgin Islands Department of Education**
(St. Croix)
21-33 Hospital Street
Christiansted, St. Croix, 00820
Phone: 340.773.1095
ideas@doe.vi

(St. Thomas)
1834 Kongens Gade
St. Thomas, VI 00802
Phone: 340.774.0100
ideas@doe.vi
Virginia

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Virginia has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us
   Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require

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institutions to provide “...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Virginia residents may also contact:

**Virginia State Council of Higher Education**

101 N. 14th
St. James Monroe Building
Richmond, VA 23219
Phone: 804.371.2285
communications@schev.edu

**Complaint Procedure**

**Washington**

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Washington has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

**Consumer Complaints:**

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek

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resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us

Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Washington residents may also contact:

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98504-3430
Phone: 360.753.7800
complaints@wsac.wa.gov

Complaint Procedure
West Virginia

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. West Virginia has been approved by the Southern Regional Education Board Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the Colorado Department of Higher Education. Grade appeals and student conduct complaints are not covered by SARA.

   Colorado Department of Higher Education
   Heather DeLange
   Academic Policy Officer
   1560 Broadway, Suite 1600
   Denver, CO 80202
   Heather.delange@dhe.state.co.us
   Complaint Procedure

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2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. West Virginia residents may also contact:

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd. E., Suite 700
Charleston, WV 25301-2800
Phone: 304.558.2101
Complaint Procedure

Wisconsin

As an out-of-state, publicly governed and accredited institution, the University of Colorado Denver | Anschutz Medical Campus is not under the purview of the Wisconsin Educational Approval Board, thus Board approval for the University to offer its programs to residents of Wisconsin is not required.

Consumer Complaints:
Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “…its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s
complaint”. Complaints involving public university consumer protection violations may be directed to:

**State of Wisconsin Educational Approval Board**
431 Charmany Drive, Suite 102
Madison, WI 53719
Phone: 608.266.1996
eabmail@eab.wisconsin.gov

**Complaint Procedure**

**Wyoming**
The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Wyoming has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

**Consumer Complaints:**

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution’s published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](https://www.cde.state.co.us). Grade appeals and student conduct complaints are not covered by SARA.

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Colorado Department of Higher Education
Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
Complaint Procedure

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint”. Wyoming residents may also contact:

Wyoming Department of Education
2300 Capitol Avenue
Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
Phone: 307.777.7675
elaine.marces@wyo.gov
Complaint Procedure

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