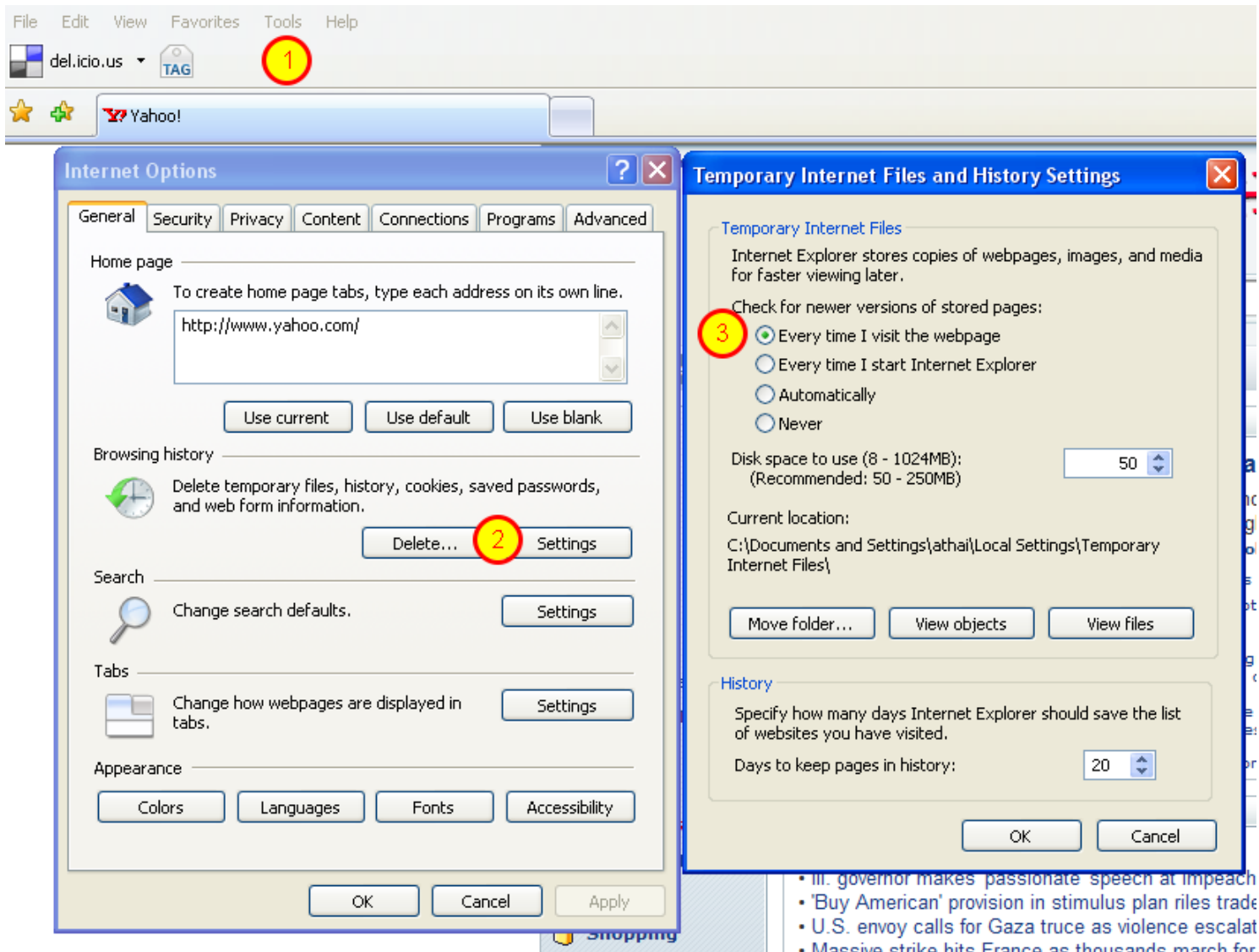


Issues with the Grade Center not saving with the icon just "spinning around"

If you are experiencing issues with entering grades in the Grade Center where the saving icon just sits and spins for a while and does not save your entered grades. We have applied a patch for this and Blackboard has suggested that the following procedures be applied as well

Step 1: Empty Your Browser Cache (Internet Explorer)



The screenshot shows the Internet Explorer browser interface. The 'Tools' menu is open, and the 'Internet Options' dialog box is displayed. The 'General' tab is selected, and the 'Delete...' button under 'Browsing history' is circled in red with the number '2'. The 'Temporary Internet Files and History Settings' dialog box is also open, showing the 'Temporary Internet Files' section. The 'Every time I visit the webpage' radio button is circled in red with the number '3'. The 'Disk space to use' is set to 50 MB, and the 'Days to keep pages in history' is set to 20.

Modify browser settings to cache less aggressively.

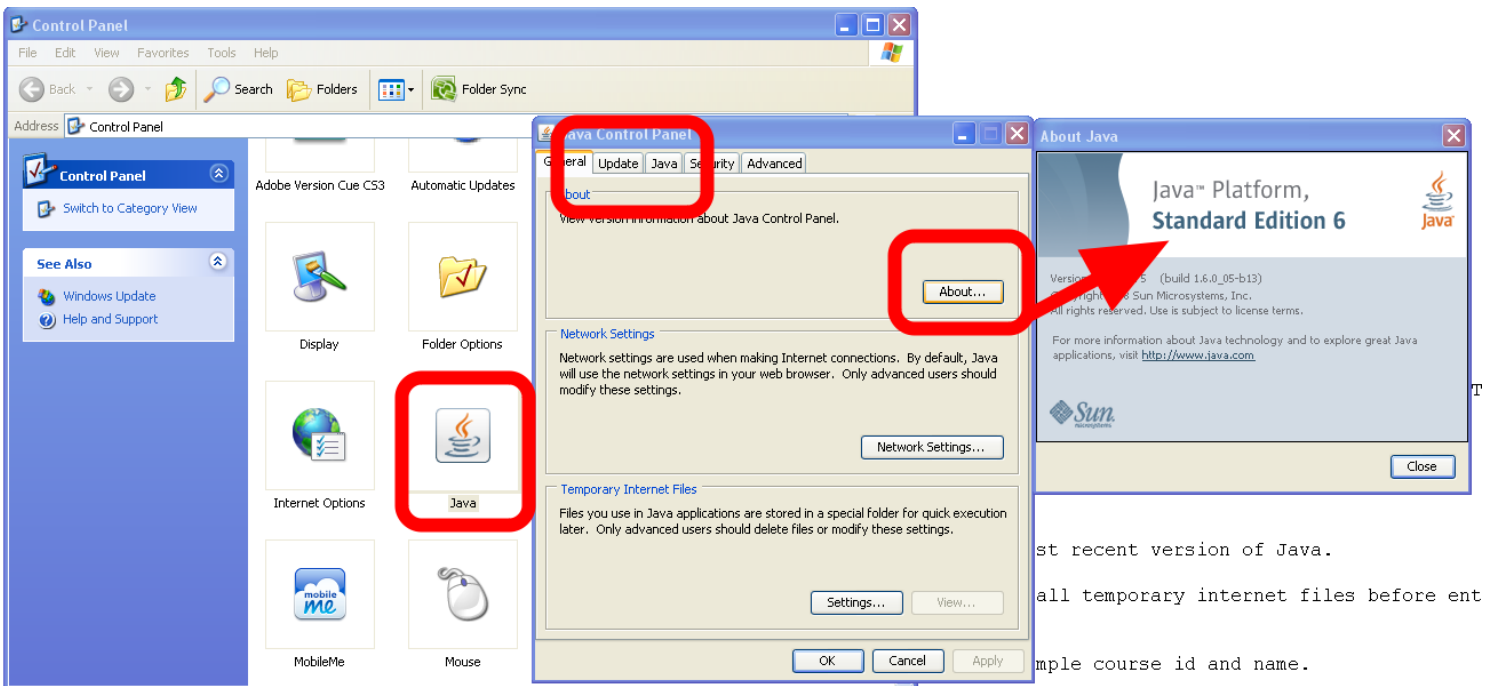
- 1) Go to Tools > Internet Options > General tab
- 2) Browsing History > Delete files (Temporary Internet Files/Cookies/History) > and then Settings

3) Temporary Internet Files > Check for new versions of stored pages > Every time I visit the page.

Step 2: Exist Browser

After you have completed this procedure, exit the browser, then log back into Blackboard. Open a course and then open the Grade Center, and you will be able to add grades manually and save them. If it still doesn't save, then you'll have to update your Java.

Step 3: Updating Java



Be sure to have the latest version of Java installed.

To check, go to Start > Settings > Control Panel > Java. Click Update to get the latest version