

## **UC DENVER – DISABILITY RESOURCES & SERVICES**

### **Response to COVID-19: TRANSITION TO REMOTE LEARNING**

As our community is responding to the public health recommendation to reduce community spread of this virus, we are transitioning to a remote learning environment. Please know that our staff will continue to work daily (Monday – Friday, 8am -5pm) from our remote locations and we will be available to assist you.

#### **VIRTUAL FRONT DESK OPERATIONS**

Our front desk serves as the operations center for our office. While we are working in a remote environment, our student employees will continue the front desk services remotely. They will check email and voice mail throughout the day and will direct your inquiry to the proper person/location.

You can reach the front desk via:

Phone: 303.315.3510

Email: [disabilityresources@ucdenver.edu](mailto:disabilityresources@ucdenver.edu)

#### **STUDENT LISTSERVE**

We will keep you informed of changes, university decisions, etc. through our student listserve (students registered with our office). If you have not received an email from us within the past week and you wish to be added to the listserve, please send your UC Denver email address to:

[disabilityresources@ucdenver.edu](mailto:disabilityresources@ucdenver.edu)

#### **TESTING ACCOMMODATIONS**

Tests/exams for all students will now be administered in the online environment. The majority of remote testing accommodations will be fulfilled by your professor(s). Please talk with your professor(s) to insure accommodations are in place.

Examples of testing accommodations include:

- 1) Extended Time: Your professor will adjust the time (1.5x or 2.0x) through Canvas.
- 2) Reading Services: If you require a reader for your exam, please contact our office to arrange for remote reading services.
- 3) Scribe Services: If you require a scribe, it is recommend to use the built-in dictation in Word or Windows.
- 4) For any assistive technology needs with online exams (Text-to-speech, Kurzweil 3000, ZoomText, etc.), please contact our Assistive Technology Lab staff: [atlab@ucdenver.edu](mailto:atlab@ucdenver.edu)

Any questions regarding testing accommodations, you may direct to: [alt.testing@ucdenver.edu](mailto:alt.testing@ucdenver.edu).

## **NOTE-TAKING ACCOMMODATIONS**

Current note-takers are still expected to take notes during this transition to online classes.

- 1) For note-takers of anonymous students, please email your notes to: [disabilityresources@ucdenver.edu](mailto:disabilityresources@ucdenver.edu) and these will be distributed to the students. All anonymous students will receive their notes from: [disabilityresources@ucdenver.edu](mailto:disabilityresources@ucdenver.edu) .
- 2) All note-takers, who are in contact with students requesting notes, will send notes straight to the student.
- 3) For any questions or concerns with note-taking accommodations, please contact Lisa Donovan, Accommodations Coordinator at: [lisa.m.donovan@ucdenver.edu](mailto:lisa.m.donovan@ucdenver.edu)

## **ASSISTIVE TECHNOLOGY/ASSISTIVE TECHNOLOGY COMPUTER LAB**

The Assistive Technology Computer Lab (AT Lab) will also be closed during this time.

For any technology accommodation questions (Electronic textbooks, Kurzweil 3000, Sonocent Audio Notetaker, Read & Write, etc.) please contact: [atlab@ucdenver.edu](mailto:atlab@ucdenver.edu)

## **INTERPRETING AND/OR CART SERVICES**

- 1) Remote CART or Interpreting:  
Interpreting services and captioning services will continue during the online/remote learning transition. Interpreters and captionists have been added into the online classes.

Each student and their corresponding faculty member will receive information about how to access interpreting and captioning services.

For additional information, please contact Lisa McGill, Director at: [lisa.mcgill@ucdenver.edu](mailto:lisa.mcgill@ucdenver.edu)

- 2) Video Captioning:  
To have video content captioned, please contact Stephanie Robbins, Assistive Technology Coordinator at: [Stephanie.robbins@ucdenver.edu](mailto:Stephanie.robbins@ucdenver.edu)