



By submitting this certification, I am confirming my request meets the product and data classification categories. I understand that if my product or data classification is different from this certificate, I cannot use this certificate.

CERTIFICATE

OF APPROVAL

To Submit for Acquisition

GoTo Resolve

This certificate confirms that the product listed above is approved by Information Strategies and Services for use with [CONFIDENTIAL](#) data from June 2026 to May 2028. You may download and attach this certificate to your request.

This product cannot be used with Highly Confidential data.

This certificate cannot be used if the product connects with other existing services/systems. In such cases, you must submit a [Technology Risk Assessment](#) Request.

See **GoTo Resolve Compliance Information** below for additional details on conditions for using this technology in the University environment and how to purchase the product.

GoTo Resolve Compliance Information

What Data can be used with GoTo Resolve:

GoTo Resolve may be used with **Confidential data**, which includes business information not meant for public sharing. For more on Confidential data, see the [Data Classification](#) page.

This product cannot be used with Highly Confidential data.

Note: This certificate cannot be used if the product connects with other existing services/systems. In such cases, you must submit a [Technology Risk Assessment](#) Request.

Review Period:

This certificate is valid from June 2026 to May 2028.

How to Purchase

- To purchase GoTo Resolve under a separate license, contact the vendor at <https://www.goto.com/it-management>.
- Download and attach this certificate to the request to the Procurement Service Center.