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HARD CALL

2009

Cumulative deaths

- 1 - 10
- 11 - 50
- 51 - 100
- 101 and more

Country/territory/area with confirmed cases

Chinese Taipei has reported thirty-five deaths associated with pandemic (H1N1) 2009.

Crisis Standards of Care

A substantial change in usual healthcare operations and the level of care it is possible to deliver, which is made necessary by a pervasive (e.g., pandemic influenza) or catastrophic (e.g., earthquake, hurricane) disaster.

GUIDANCE FOR ESTABLISHING
CRISIS STANDARDS OF CARE
FOR USE IN
DISASTER SITUATIONS

A Letter Report

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www.nap.edu/catalog/12749.html



“Standard of Care”

- Legal *and* ethical obligation is to perform to highest standard a reasonable practitioner can achieve *under given circumstances*
 - Disaster circumstances ≠ normal routine
- It can be impossible to attain usual levels of quality/operations when resources unavailable
 - Joint Commission: aim is “graceful degradation”

“Ethical norms in medical care do not change during disasters – health care professionals are always obligated to provide the best care they reasonably can under given circumstances”

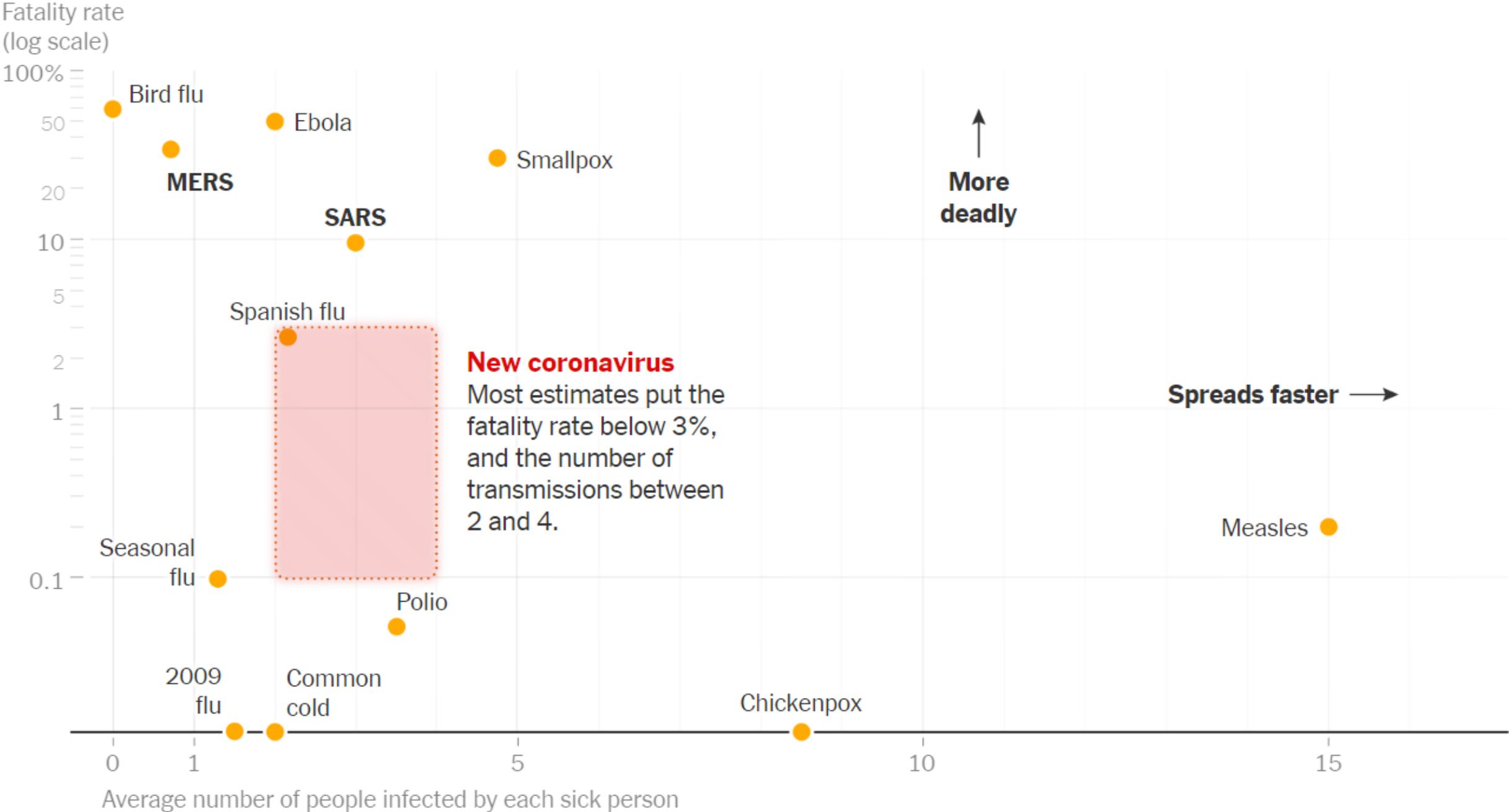
- IOM CSC Report 2009



Major Disasters Since 2009

H1N1 Fall 2009	Haiti Earthquake Jan 2010	Joplin, MO Tornado May 2011	NY/NJ Superstorm Sandy Sept 2012	West Africa Ebola 2014/15	Houston, TX Hurricane Harvey August 2017	Puerto Rico Hurricane Maria September 2017	California Wildfires 2018	?
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Slide from Dan Hanfling, MD
NASEM CSC Workshop, November 2019



COVID-19 Specific Triage Guidance

The screenshot shows the top portion of a webpage from The New England Journal of Medicine. At the top left, there is a red 'VIEWPOINT' button. The main title of the article is 'Fair Allocation of Scarce Medical Resources in the Time of Crisis', with the subtitle 'Perspective'. The authors listed are Robert D. Truog, M.D., Christine Mitchell, R.N., and George Q. Daley, M.D., along with Ezekiel J. Emanuel, M.D., Ph.D., Govind Persad, M.D., M.P.H., Ross S. Opelka, M.D., and Michael S. Berkman, B.A., and John P. Phillips, M.D. A blue 'DISCUSSION PAPER' button is visible at the bottom of the article preview. On the left side, there is a sidebar with a 'Supplements' icon and the text 'Supplements content'. The top right of the page features a 'Notable Articles of 2019' badge and a 'PERSPECTIVE' label.

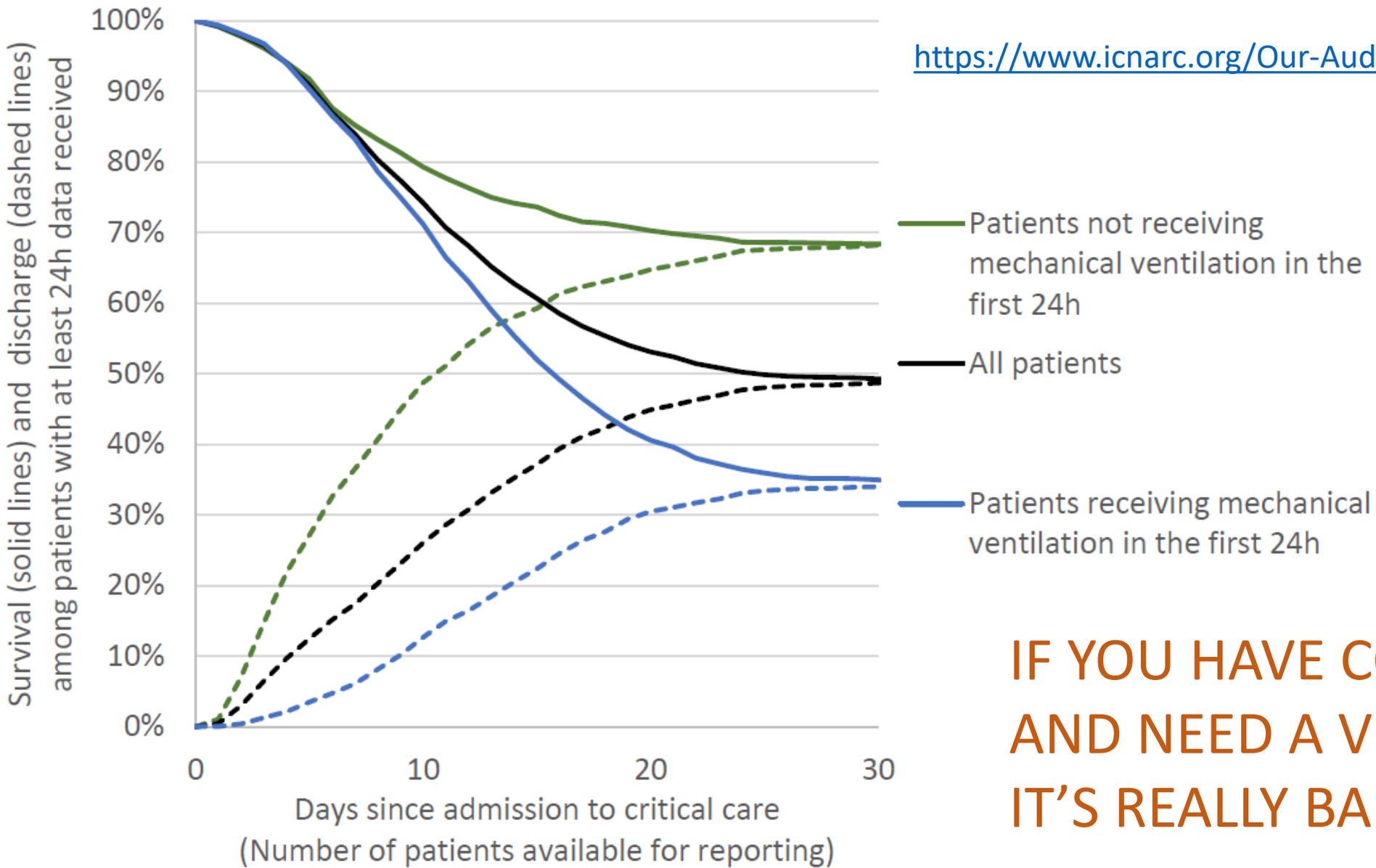
Duty to Plan: Health Care, Crisis Standards of Care, and Novel Coronavirus SARS-CoV-2

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March 5, 2020

Disclaimer: The views expressed in this paper are those of the authors and not necessarily of the authors' organizations, the National Academy of Medicine (NAM), or the National Academies of Sciences, Engineering, and Medicine (the National Academies). This paper is intended to inform and stimulate discussion. It is not a report of the NAM or the National Academies.

The table of contents is titled 'Subject Matter Experts Advisor Panel for the Governors Expert Emergency Epidemic Response Committee on Crisis Standards of Care Guidelines for Hospitals for the COVID-19 Pandemic'. It is labeled as 'Draft Version 0.9' and dated 'April 4, 2020'. The table of contents lists 18 sections, including general principles, key principles, team structure, scoring systems, and various appendices. The first five sections are: I. General Principles and Framework; II. Key Principles Prior to Implementation of Crisis Standards of Care; III. Crisis Standards of Care Triage Team Structure; IV. Crisis Standards of Care Tiered Triage Scoring System; V. Triage Process (with sub-sections a-e). The remaining sections are VI. Personal Protective Equipment; VII. Cardiopulmonary Resuscitation (CPR) Guidance; VIII. Communication; IX. Appendix A: SOFA Score; X. Appendix B: Modified Charlson Comorbidity Index; XI. Appendix C: Alternative Crisis Standards of Care Triage Scoring Systems; XII. Appendix D: Calculating the Crisis Standard of Care Triage Score Cutoff; XIII. Appendix E: Committee Members; XIV. Appendix F: References; XV. Appendix G: Crisis Standards of Care Triage Framework for Scarce Resources; XVI. Appendix H: Crisis Standards of Care: Emergent Triage Process; XVII. Appendix I: Crisis Standards of Care: Prospective Triage Process; XVIII. Appendix J: Crisis Standards of Care: Re-Allocation Triage Process. The page number 'Page 1 of 25' is located at the bottom.



IF YOU HAVE COVID-19 AND NEED A VENTILATOR, IT'S REALLY BAD.

(1547)	(1227)	(917)	(788)	(726)	(697)	(692)
(3800)	(3223)	(2468)	(1960)	(1724)	(1630)	(1613)
(2253)	(1996)	(1551)	(1172)	(998)	(933)	(921)

Rules for rationing in crises

Yes, greatest good for the greatest number, but...

- Save the most lives
- Save the most *life-years*
- Save the most *productive/quality* life years
- Women and children first
- First come, first served
- Market-based
- Protect the most vulnerable
- Maintain social order
- Minimize economic impact



Aim is “to provide the best care for the most patients, and to do so in ways that sustain social cohesion, trust in our health care system, and our ability as a community to come together and heal in the wake of the crisis.”



The Duty to Plan

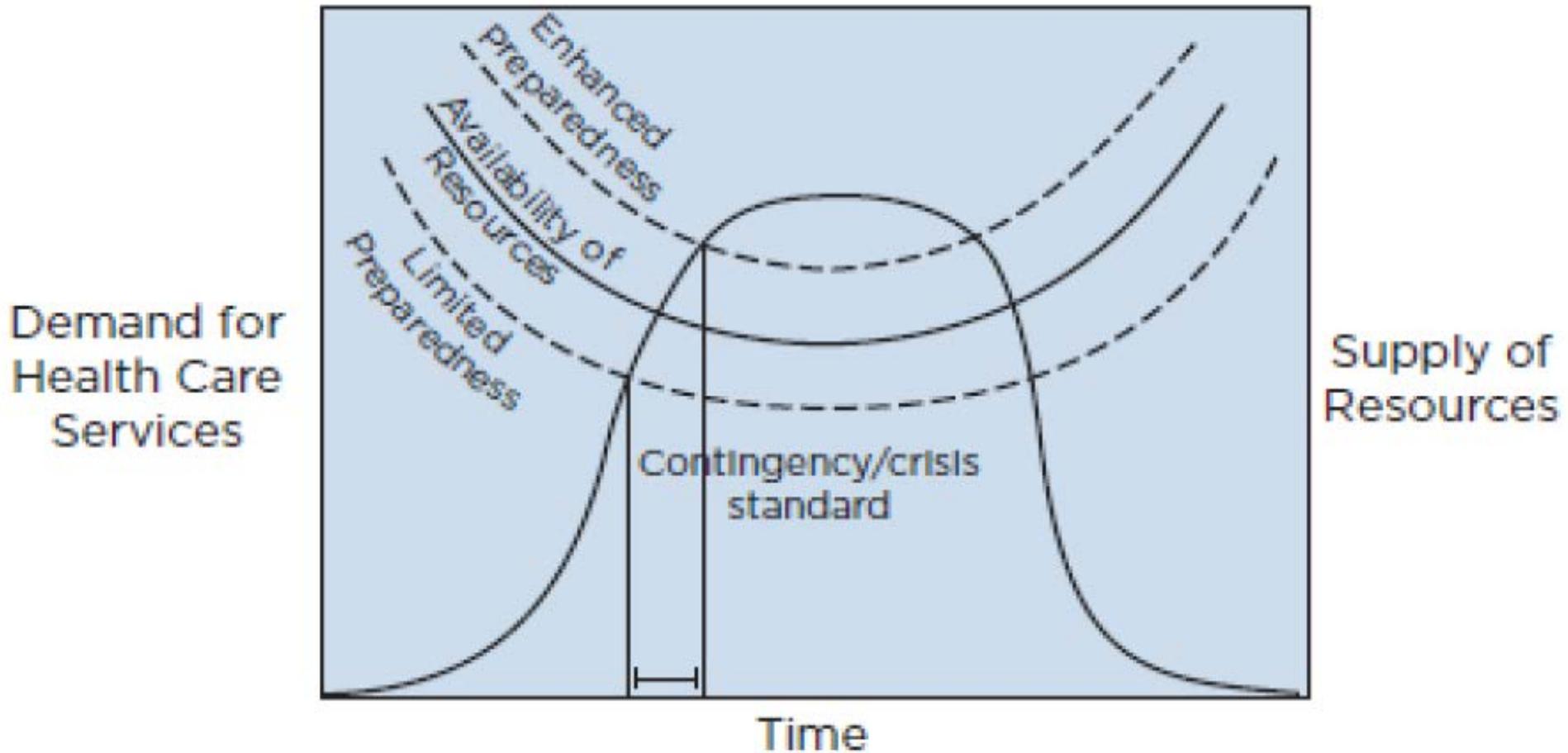
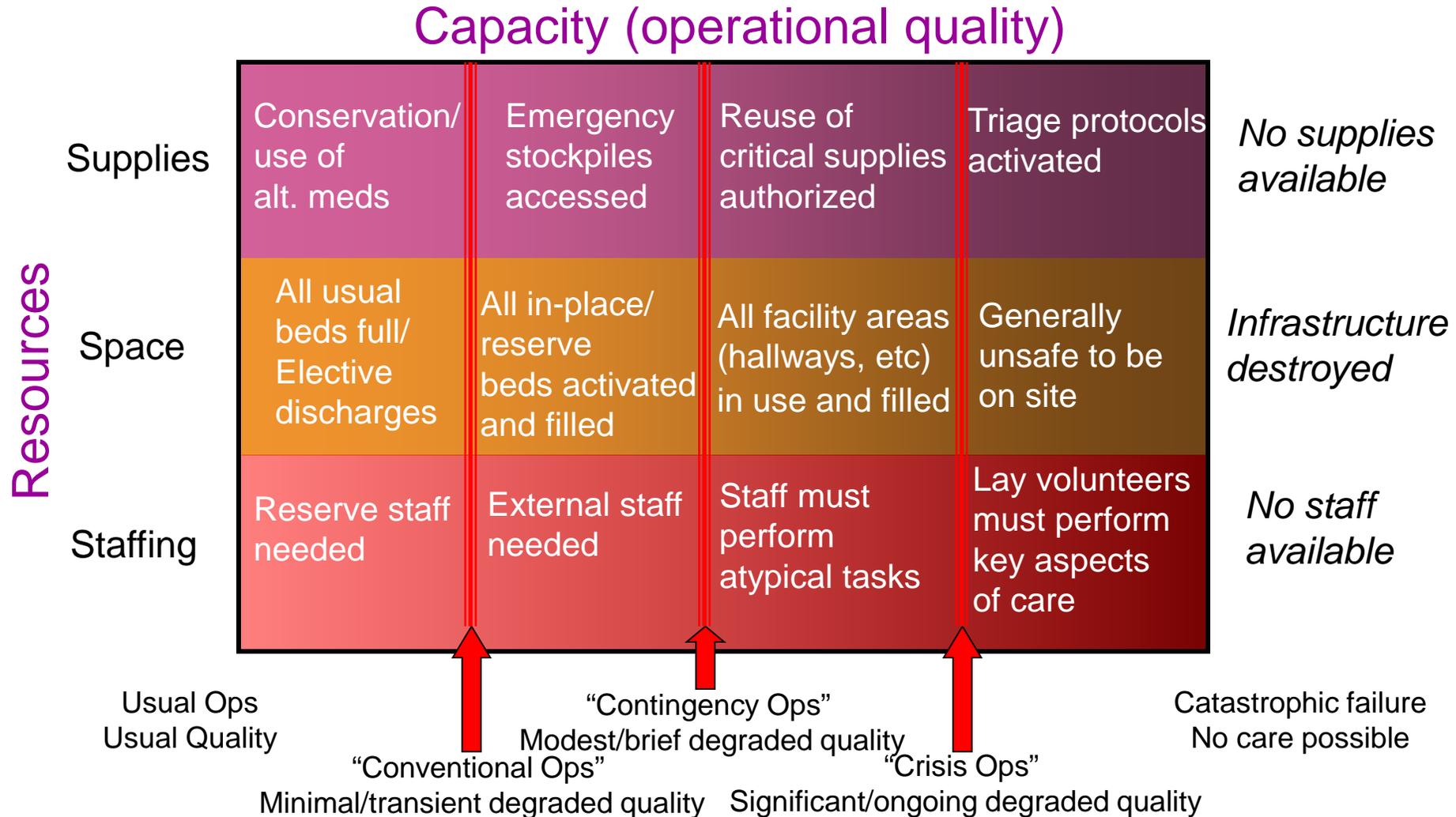


Figure 1: Demand for healthcare services and supply of resources as a function of time after disaster onset, taking into account care capacity as a function of time (Hanfling, Aletevotg, Viswanathan, & Gostin, 2012, pp. 42)

If you try to improvise a plan...

- **Cognitive stress** reduces problem-solving ability by up to 80%
 - Task lock – default to familiar rather than adaptive strategies
 - Panic – jumping to extreme triage when not warranted
 - Paralysis – delay reporting or making decisions, particularly if authority unclear
- **Delays** in mobilizing resources vs. rapid mutual aid
- **Liability** – there is a *duty to plan* for recognized hazards

“Triggers” - Drawing Lines in a Granular World



The Principle of Proportionality

People charged with performing triage should not restrict access to care for any given individual more than is absolutely required by the situation.

Individuals needs and available supply of resources are constantly evolving – which means that **doing triage ethically requires:**

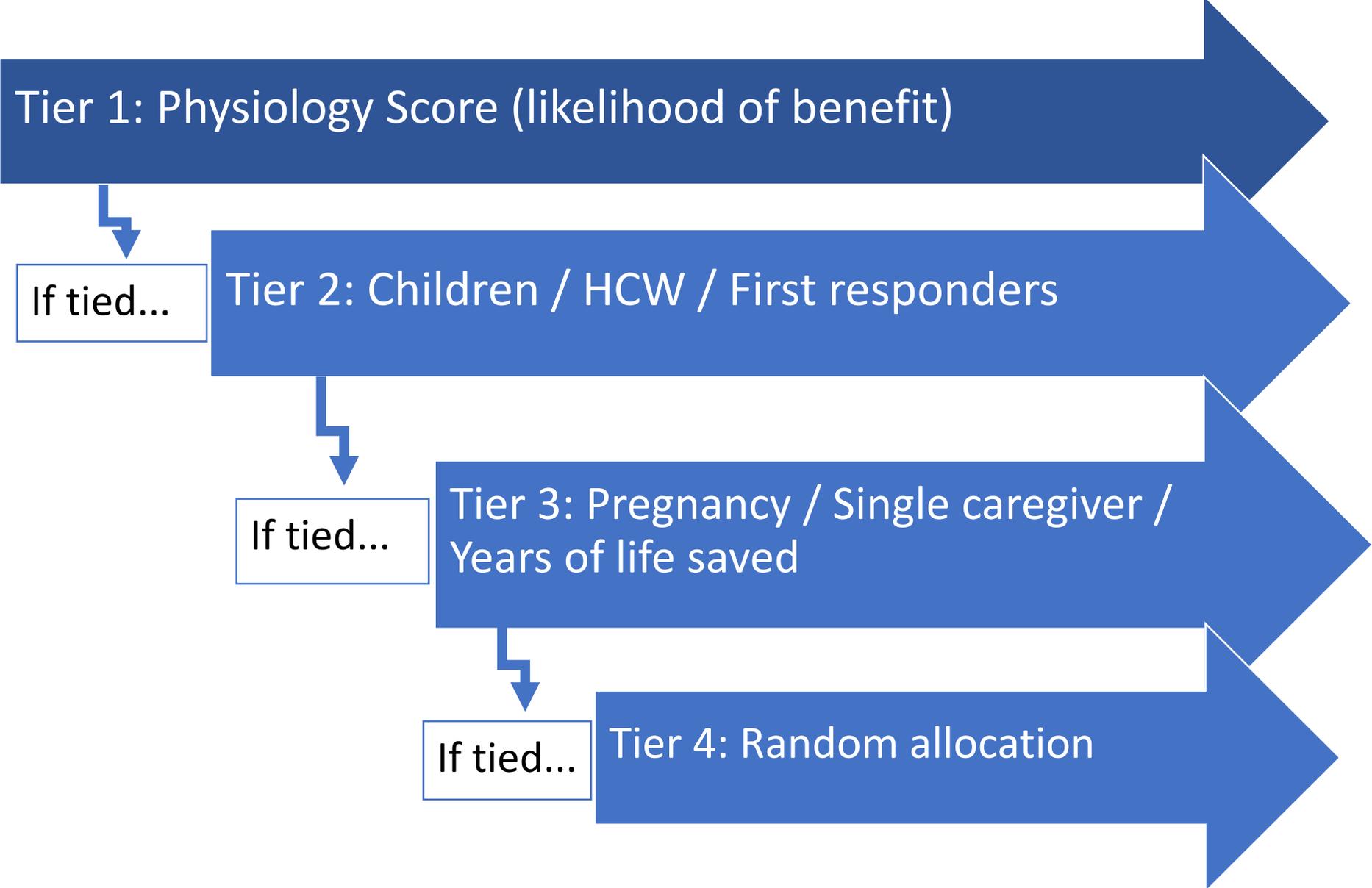
- repeated assessments
- excellent situational awareness





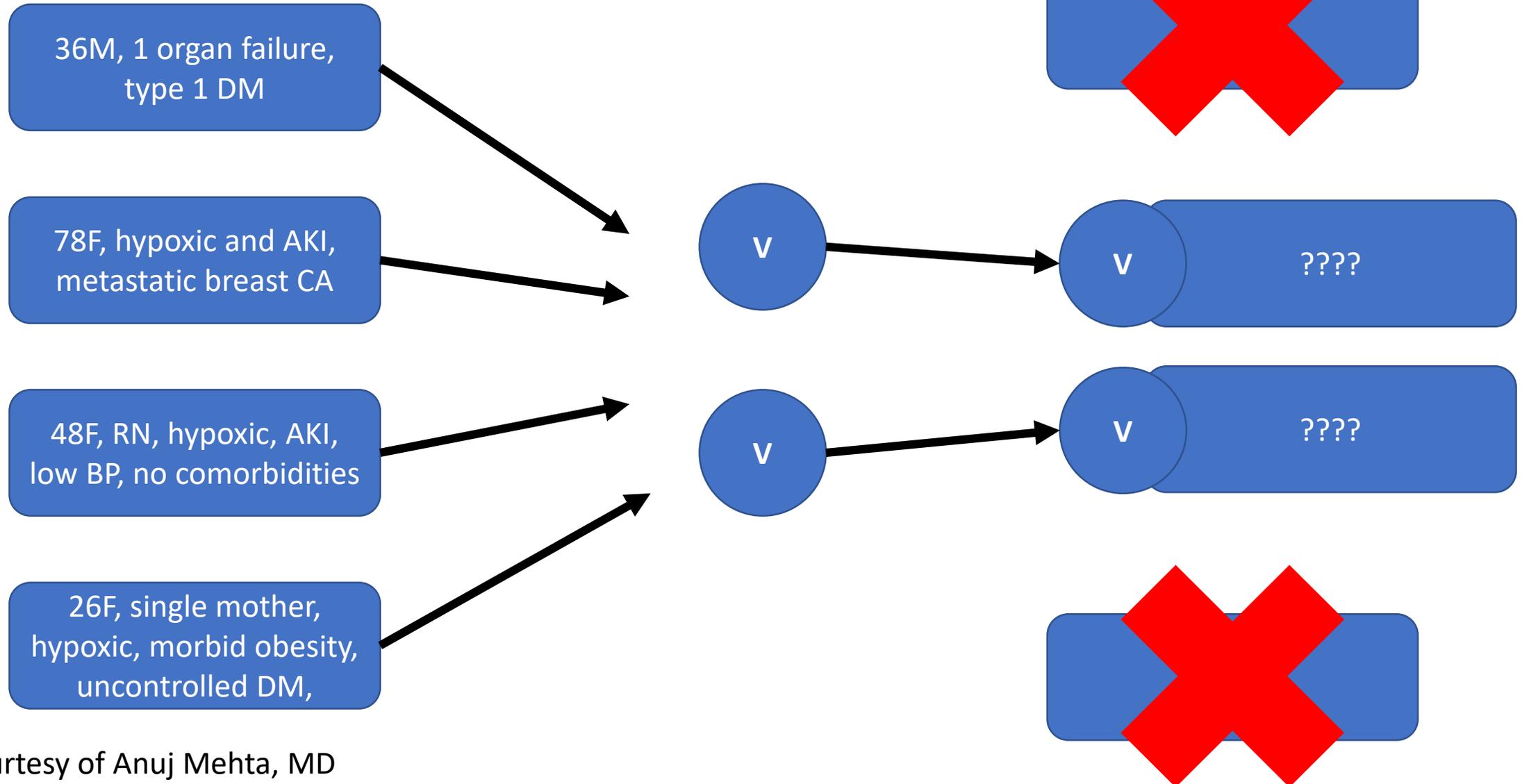
Hurricane Katrina

Colorado Crisis Standards of Care Triage Framework for Scarce Resources

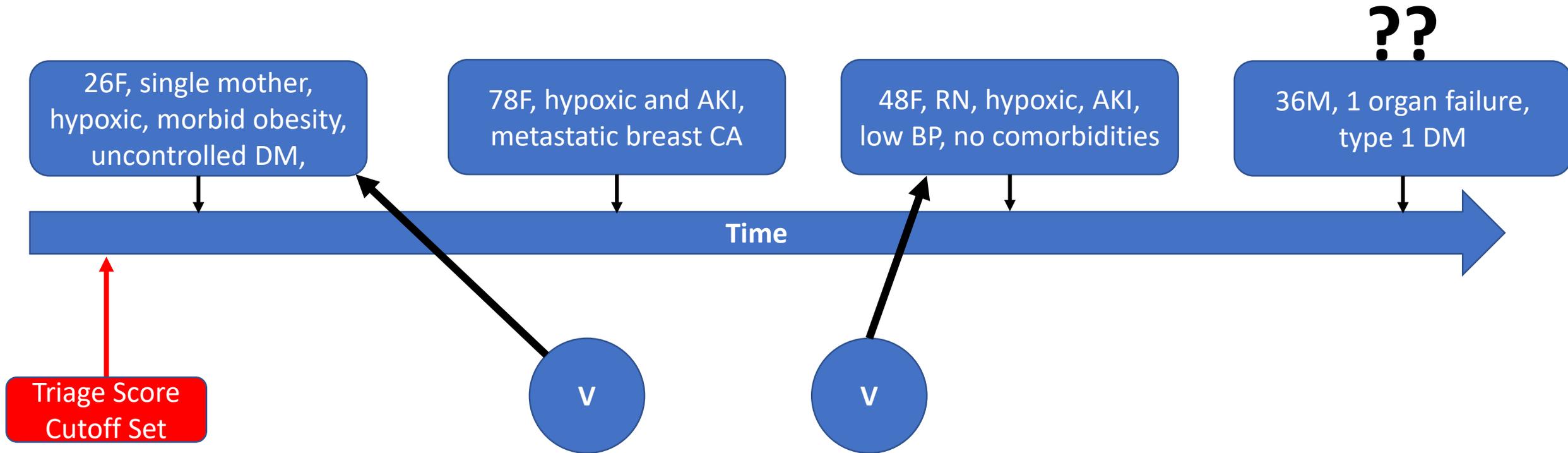


Critical Care Resource

How people often talk about it



Operationally, what really happens...



Why Triage Teams?

- Bedside teams have ethical and legal obligation to serve as advocates for their patients
- Bedside teams will not have the necessary broad and deep situational awareness
- Need to avoid unintentionally biasing information in the decision – blinded review by an independent team
- Bottom line: triage teams ensure integrity in the decision process



Scoring System Issues



- SOFA widely-used, but also wide agreement it is imperfect
 - E.g., “non-testable” GCS, use of dobutamine and nor-epi, not great performance with 2009 pandemic flu...
 - Still probably better, on average, than individual judgment
- Charlson Comorbidity Index also imperfect
- Palliative Performance Score also imperfect
- None include D-dimer, LDH other known risks for death
- **Need a score with better predictive accuracy, tailored to disease processes, including COVID-19**

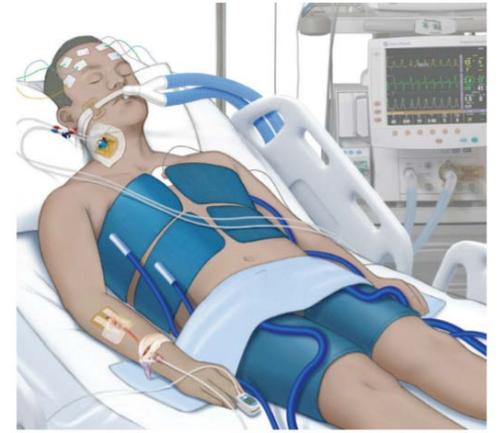
People with Disabilities, Minorities, Elderly...

- A *perfectly accurate* predictive score could disproportionately remove some groups from ventilators because they are less likely to survive...
 - E.g., due to higher frequency and severity of comorbidities
 - When these are a result of underlying and historic, economic, education, housing and other deficits and stressors... this is a *structural* disparity
- What can we do?
 - Transparency and inclusion in process
 - Clear statements about our values:
 - Every life is of equal worth,
 - No person on chronic stable vent support will have it removed
 - No categorical (e.g., age or disease-based) exclusions
 - Avoid implicit bias through blinded review
 - Track outcomes and be ready to adjust methods



Image: rawpixel.com

Re-allocation Issues



Used with permission: David Rini © Johns Hopkins

- What comprises a “fair therapeutic trial”?
 - Should a person with COVID-19 be given the same time prior to re-assessment as someone with acute pulmonary edema?
 - Risk of ‘churning’ vents, leading to more deaths because no one gets to keep it long enough to make a difference...
 - Trial duration attuned to diagnosis
- Ensuring NO patient ever loses access to a resource that then goes to someone with a lower possibility of benefit.
 - Always set triage cut-point at a score worse than that of the person on a vent with the highest predicted mortality.

Key Points

- CSC is part of surge plans, for *extreme* surge/scarcity
- Don't improvise! – ethical, practical and liability issues
- Dynamic situation – flux between contingency/crisis
- Proportionality – commensurate with need/benefit/harms
- Operational issues (teams, scores, re-allocation, accountability)
- All lives worthy: elderly, disabled, minorities must not be left behind
- Crisis care will happen regardless of official action/inaction