Capturing, verifying, and managing I-9 information electronically

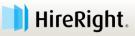
State of the second



# **Legal Notice**

2

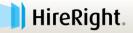
HireRight prepared these materials for informational purposes only. These materials are not intended to be comprehensive, and are not a substitute for, and should not be construed as, legal advice. HireRight does not warrant any statements in these materials. Employers should direct to their own experienced legal counsel questions involving their organization's compliance with or interpretation or application of laws or regulations and any additional legal requirements that may apply.



# **During this Session**

3

- Submit questions through chat
- We will address general questions
- Campus Specific questions may be directed to:
  - » CU Denver|CU Anschutz email address for follow-up questions is: <u>HR.I-9@ucdenver.edu</u>
  - » Boulder email address for follow-up the questions is: <u>I-9forms@colorado.edu</u>



# Agenda

### Overview of the solution benefits

#### Electronic I-9 Form completion

- » Section 1
- » Section 2
- » Section 3
- E-verify check process and results
- Resources to help complete tasks



# **Benefits of HireRight's I-9 Solution**

- Simplifies I-9 Form Completion
- Secure Storage
- Program Management Tools
- Direct connectivity to E-verify



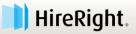


## Form I-9 and E-Verify Workflow

### Three Steps to Getting the Form Completed:

- 1. The **Employee** completes Section 1 using the onboarding tasks assigned via email from Taleo.
- 2. The **Employer** completes Section 2 by accessing the I-9 via email notification when the employee starts.
  - a) Be sure to scan and save documents as a PDF for upload after
- 3. Completion of Section 2 automatically submits the information through E-verify and a result is returned.
  - 98% are returned "Authorized to Work"
  - 2% require additional steps





## **Overview of E-Verify Process**

### How Does E-Verify Work?

Print Name: Last

Moore

this form.

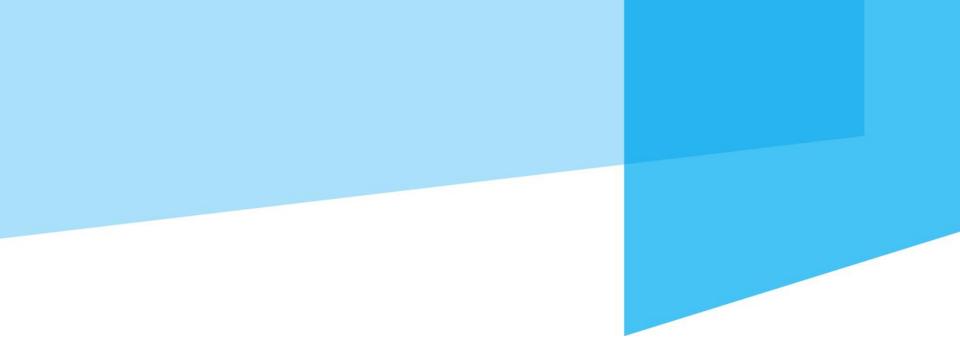
< BACK

7

- Form I-9 information is sent to through the E-verify check system 1.
- Results are returned (98% come back "Employment Authorized") 2.
- Customer must take action on Tentative Non-Confirmations 3.







# **Initiating the I-9 Form Process**

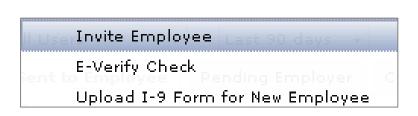
There are two potential workflows that may be used to support the *I-9* form completion by the Employee



## **Initiate the I-9 Process**

### **HireRight Supports:**

- 1. Invite Employee
- 2. Upload Paper



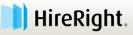


## **Access I-9 and E-verify Tools**

### Select I-9 Forms.

Click Manage I-9 Forms to access dashboard.
 HireRight.

1	Screening manager	
E.g, Joe, Jo%, ab-1234567 Q	Background & Drug Requests	∂ Refresh
→Search Tips	Print 🔄 Download 🔄 Note More Options 🔻	Last Update: 11/9/10 11:10 AM
I-9 Forms	Not Submitted         In Progress         Completed         Cancelled           Image: Status         First Name         Last Name         SSN/Nationa Request #         Status	Date 🔅 🛆
→ <u>Manage I-9 Forms</u> → Delete I-9 Form		

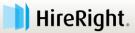


# **Initiate I-9 / E-verify**

11

#### Simple menu to initiate I-9 & E-verify tasks.

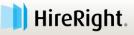
📄 HireRight.							Hir	eRight Training,   <u>Siqn Ot</u>	<u>ut</u>
	Screening Manager	Manage I-9 Forms	×						
E.g, Joe, Jo%, ab-1234567c 🍳		Additional Columns *	More O	otions *				⑦ Refres Refreshed 40 seconds are	
<ul> <li>I-9 Forms</li> </ul>	E-Verify Ch		e	rify Tentative	Pending Info Rev	i Pendin	ig Photo Mat	Final Non-Confir	<b>.</b>
Manage I-9 Forms I-9 Forms Settings Delete I-9 Forms	Upload I-9	) Form for New Employee ) Form for Existing Employ		erify Status	Date Ne	xt Action	Location N	umber Hiring Manager	^
> Employment Screening	Kiosk								
Management Reports				•					
<ul> <li>Account Setup</li> </ul>									
<ul> <li>Forms &amp; Documents</li> </ul>									
> Help & Training									



# **Email Invite to Employee**

- 1. I-9 Forms for options.
- 2. Manage I-9 Forms to access menu.
- 3. Invite Employee for email prompt.

📄 HireRight.				Hir	eRight Training,   <u>Sign C</u>	<u>)ut</u>
, mengina	Screening Manager Manage					
E.g, Joe, Jo 1 4567 Q	New Print Actional Columns	Options *				
✓ I-9 Forms	E-Verify Check	verify Tentative	Pending Info Revi	Pending Photo Mat	Final Non-Confir	-
Manage I-9 Forms I-9 Forms Settings	Upload I-9 Form for New Employee	Verify Status	Date Next	Action Location N	umber Hiring Manager	
Delete I-9 Forms	Upload I-9 Form for Existing Employee					
> Employment Screening	Kiosk					
Management Reports						
> Account Setup						
> Forms & Documents						
> Help & Training						



# **Email Invite to Employee – cont'd.**

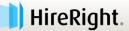
4. Enter Employee's First and Last Name, email address.

\*start date is not required but <u>recommended</u>

5. Click **SUBMIT** to send email.

13

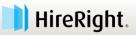
nployee Info		
first Name:★ ② .ast Name:★ ② E-mail:★		4
c-maii: ^ Employee Start Date: 🥝	mm /dd /yyyy	Use Today's Date
vlessage Template: * 📀	Default Invitation Letter	Preview / Edit
tification Ontions	when HireRight sends	s optional. The Start Date controls automated reminders (such as the
Initiated by HireRight H	Entering a Start Date i when HireRight sends	automated reminders (such as the to bring supporting documents, an
	Entering a Start Date i when HireRight sends reminder to employee reminder to complete I ireRight Tranning (automatically receiv	automated reminders (such as the to bring supporting documents, an
Initiated by HireRight H	Entering a Start Date i when HireRight sends reminder to employee reminder to complete I ireRight Tranning (automatically receiv	automated reminders (such as the to bring supporting documents, an

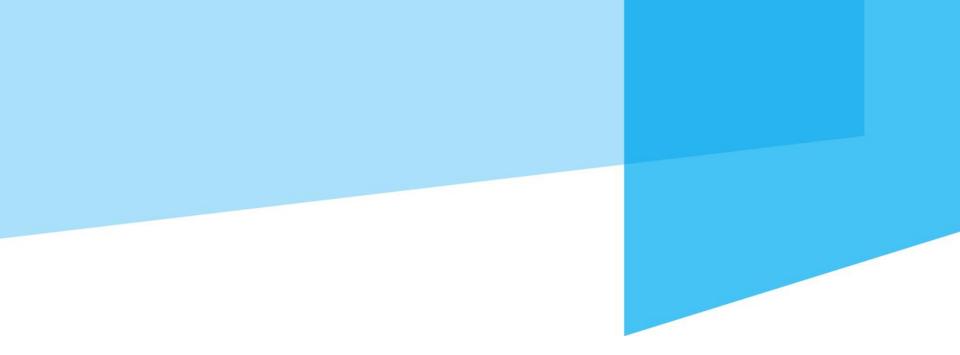


# **Email Invite to Employee – cont'd.**

- Here's the confirmation message.
- Click Close to return to the Manage I-9 Forms dashboard.

9 Employment Eligibility For Nessage Sent	
An email has been sent to the employee	ð.
You will be notified by email once the e check the status of the I-9 form under t	mployee has completed Section 1 of the I-9 form. At any time, you can he Manage I-9 Forms menu item.
	Close





# **Section 1: Employee**

Employee or Preparer/Translator completes Section 1. Must be completed no later than the third day of employment.



## **Directions**



Directions

Employee Information and Attestation Worksheet

Section 1 Review and E-Sign by Preparer and/or Translator 4

Section 1 Review and E-Sign by Employee

#### Employment Eligibility Verification – Directions

All new employees are required by federal law to complete Section 1 of an I-9 Employment Eligibility Form by the first day of work for pay.

Please complete this form as soon as possible. Enter all information on the form. The official Form I-9, Employment Eligibility Verification Instructions are located on the left or by clicking here. The List of Acceptable Documents is also located on the left or by clicking here.

#### Save Form and Exit

As you are completing the I-9 employment eligibility form, you will have the option of saving your work and exiting at any time by clicking the "Save Form & Exit" link located at the top of every page. You will be able to return to the I-9 employment eligibility verification form later to complete and submit the form.

#### Signing the I-9 Employment Eligibility Form

When you are finished completing the form, please click the "Electronically Sign" button on the form.

#### Help

- Form I-9 Instructions <sup>(2)</sup>
- 📩 List of Acceptable Documents 🧐
- 🔁 Who is Issued This Document? 🥝
- 🔁 Sample Document Images 🥝

Information on Receipts 0

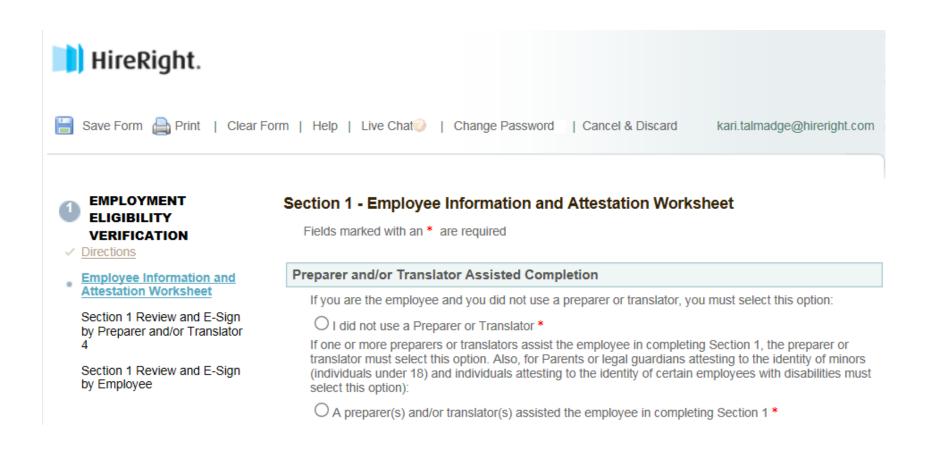
22

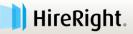
If you have questions about completing the I-9 employment eligibility form, please contact support at customerservice@hireright.com. If you have questions about the content of the I-9 employment eligibility form, please call 1-866-521-6995. Customer Support hours are: Sundays 5:00 PM - Fridays 9:00 PM (Pacific Time).

Proceed with I-9 Employment Eligibility Form



# **Preparer/Translator Assistance**





# **Employee Information**

Employee Information	
Your Last Name: *	Cobb
Your First Name: *	James
Your Middle Initial: *	S
certify that I do not have any r	middle initial (if checked "N/A" will be displayed in the Middle Initial field
I certify that I have not used an Names Used field of Section 1)	y other last names (if checked "N/A" will be displayed in the Other Last
Your E-mail Address:	
Your Telephone Number:	+ 1 V ext.
Your Country: *	USA 🗸
Your Address: *	123 South Street
certify that I do not have any a Number field of Section 1)	apartment number (if checked "N/A" will be displayed in the Apt.
Your City: *	Long Beach
Your State: *	California
Your Zip/Postal Code: *	90807
Your Date of Birth: *	12 / 19 / 1970



# **Citizenship or Immigration Status**

### SSN is required for E-verify

**Citizenship or Immigration Status** 

What is your citizenship or immigration status? \*

Your Social Security Number: \*

Re-enter Social Security Number: \*

Select From List --

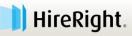
Citizen of the United States Noncitizen national of the United States Lawful Permanent Resident Alien Authorized to Work



certify and understand that I alone have provided and entered the information above to complete the Employee Information and Verification section of my Form I-9. I am also aware that federal law provides for imprisonment and/or fines for false statements or use of false documents in connection with the completion of the Form I-9. \*

Proceed to Form I-9 Completion





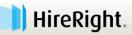
# **Citizenship or Immigration Status**

#### Option to indicate no SSN has yet been issued

itizenship or Immigration Status		
What is your citizenship or immigration status? *	Lawful Permanent Resident	~
Provide your Alien Registration#/USCIS#: *②	a2354769	×
The Social Security Administration h	nas not yet issued me a Social Security Num	iber.
A social security number is required o	nas not yet issued me a Social Security Num on this form and you must provide your r sued, you will be asked to provide one or	number if you

Proceed to Form I-9 Completion





# **Citizenship or Immigration Status**

#### Improved prompts and link to get I-94 number

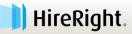
Citizenship or Immigration	Status	
What is your citizenship or immigration status? * When are you authorized to work until? *	Alien Authorized to Work	
☐ I certify I am an Alien who Provide your Alien or Admission or Foreign Passport number: *	se authorization does not expire O Alien Registration#/USCIS# Form I-94 Admission# Foreign Passport# <u>Get I-94 Number Now</u>	

The Social Security Administration has not yet issued me a Social Security Number.

A social security number is required on this form and you must provide your number if you have one. If you do not yet have an SSN issued, you will be asked to provide one once it is issued.

I certify and understand that I alone have provided and entered the information above to complete the Employee Information and Verification section of my Form I-9. I am also aware that federal law provides for imprisonment and/or fines for false statements or use of false documents in connection with the completion of the Form I-9. \*

Proceed to Form I-9 Completion



# **Employee Review and Signature/Submission**

#### EMPLOYMENT ELIGIBILITY VERIFICATION

#### Section 1 Review & E-Sign by Employee

Fields marked with an \* are required

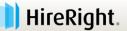
Directions

28

- Employee Information and
- Attestation Worksheet
- Section 1 Review and <u>E-Sign by Employee</u>

Section 1. Emplo Section 1 of Form I-9 r								
Last Name (Family Name) Cobb		First Name James	e (Given Name)		Middle Initial S	Othe N/A		nes Used <i>(if any</i>
Address <i>(Street Number an</i> 123 South Street	d Name)		Apt. Number N/A	City or Tou Long Be			State CA	ZIP Code 90807
Date of Birth (mm/dd/yyyy) **/**/****	U.S. Social Se ***-**-111		er Employee's N/A	s E-mail Add	dress	Emp N/J		lephone Numbe
l am aware that feder false documents in c l attest, under penalty	onnection v	vith the c	ompletion o	of this for	m.		atement	s or use of

1. A citizen of the United States	
2. A noncitizen national of the United States (See instructions)	
3. A lawful permanent resident (Alien Registration N/A Number/USCIS Number)	
4. An alien authorized to work until (expiration date, if <u>N/A</u> applicable, mm/dd/yyyy) Some aliens may write "N/A" in the expiration date field.(See instructions) Aliens authorized to work must provide only one of the following document numbers to complete Form I-9: An Alien Registration Number/USCIS Number OR Form I-94 Admission	QR Code - Section 1 Do Not Write in This Space
Number OR Foreign Passport Number.       1. Alien Registration     N/A       Number/USCIS Number:     OR	
2. Form I-94 Admission <u>N/A</u> Number: OR 3. Foreign Passport <u>N/A</u> Number:	
Country of <u>N/A</u> Issuance:	

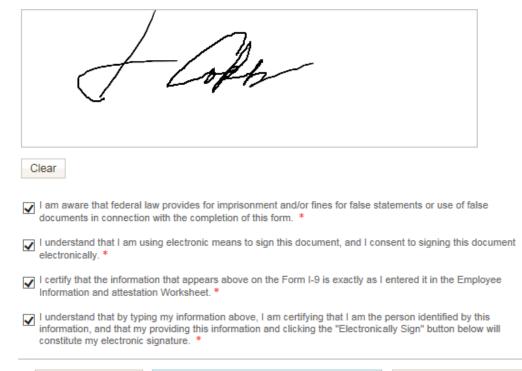


## **Employee Review and Signature/Submission**

#### Electronic Signature of Employee

First Name: *	James
Last Name: *	Cobb
E-mail Address:	
Month & Day of Birth: *	Dec 🗸 19 🗸
d down loft mouse button and d	rau your aignatura balaw

Hold down left mouse button and draw your signature below



Back E-Sign & Save Decline
----------------------------

29



# **Employee Confirmation of Success!**



Help | Live Chat 🗎 Print

#### **Employment Eligibility Verification**

Thank You

30

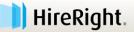
Thank you for completing your federal I-9 Employment Eligibility Form for I9DNEW.

You will need to present your original work authorization documents to your employer. For a list of the documents that are acceptable to present, please click on the List of Acceptable Documents link below.

The List of Acceptable Documents may be found here.

To print the completed form, please click here.

	Close
Copyright © 2017	HireRight, Inc. All Rights Reserved. Privacy/Security



## **Section 2: Employer**

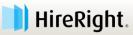


## **Access I-9 and E-verify Tools**

### Select I-9 Forms.

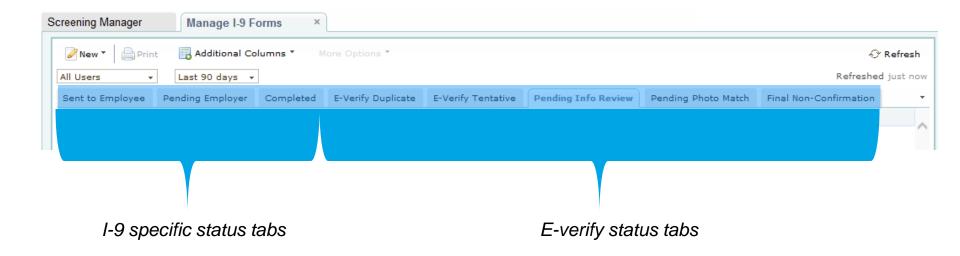
Click Manage I-9 Forms to access dashboard.
 HireRight.

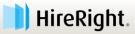
	Screening manager	
E.g, Joe, Jo%, ab-1234567 Q	Background & Drug Requests	∂ Refresh
→Search Tips	Print 😰 Download 🔄 Note More Options 🔻	Last Update: 11/9/10 11:10 AM
I-9 Forms → Manage I-9 Forms	Not Submitted         In Progress         Completed         Cancelled           Image: Status         First Name         Last Name         SSN/Nationa Request #         Status	Date 👙 🛆
→ <u>Manage I-9 Forms</u>		



# **I-9 Forms Dashboard**

#### Tabs to support process and separate statuses.





# I-9 Forms Dashboard – cont'd.

### Change <u>your</u> view using Additional Columns.

- Ex. Start Date, Next Action, Hiring Manager, etc.
- Use More Options menu to access actions.

Screening Manager	Man	age I-9 Forms ×								
New V Print All Users Sent to Employee Pen First Name	<b>I</b> . A	dditional Columns T Cost Center Employee Status Hiring Manager Hiring Manager	Mor	re Options View/Print Resend Set Hiring Managor Edit Flex Fields	ive )ate	Pending Info Review Next Act	-	Photo Match Hiring Mana	Refreshed	tefresh just now
	~	Referral Date Requestor Start Date Type eTNC Status		Reassign Delete I-9 form Flag						



# **Section 2: Employer Completion**

### Select Pending Employer tab.

35

If you do not see the employee's name in the **Pending Employer** tab, check pull down filters and **Sent To Employee** tab.

Screening Manager	Manage I-9 Forms	×			
New 🔨 📄 Print	Additional Column	s * More Options *			
All Users 👻	Last 90 days 👻				
Sent to Employee	Pending Employer	Start Here Tentative	Pending Info Review	Pending Photo Match	Final Non-Confirmation
🕅 First Name	Last Name	SSN	Date	Next Action	Start Date
Ronald	Rogers	***-**-1111	10/29/2014	Complete Section 2	
Timothy	Talmadge	***_**-1111	10/15/2014	Complete Section 2	
Timothy	Smith	***_**-1111	09/17/2014	Complete Section 2	09/17/2014
Jane	Doe	***_**-1111	09/08/2014	Complete Section 2	
Timothy	Talmadge	***_**-1111	09/03/2014	Complete Section 2	09/03/2014
Jane	Doe	***_**-1111	08/20/2014	Complete Section 2	
Jane	Anderson	***_**-1111	08/20/2014	Complete Section 2	
Theodore	Smith	***_**-1111	08/06/2014	Complete Section 2	

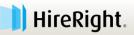
Proprietary and Confidential — HireRight – For HireRight-Authorized Recipient Only – Further Distribution Prohibited HireRight ® Copyright © 2016. All Rights Reserved



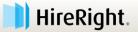
# **Section 2: Employer Completion**

- Click Name of the Employee to select.
- Use More Options or Right-click to Verify I-9 Docs.

reening Manager	Manage I-9 Forms	×			
New 🔹 📄 Print	☐ Additional Columns ▼ Last 90 days →	More Options 🔻 Verify I-9 Doc		/erify I-9 docs	
Sent to Employee	Pending Employer Compl	etec View	Info Review	Pending Photo Match	Final Non-Confirmation
First Name	Last Name Cli	ck on Employ	ee	Next Action	Start Date
Ronald	Rogers		ates 4	Complete Section 2	
Timothy	Talmadge	Reassign	4	Complete Section 2	
Timothy	Smith	Correct I-9 Fo	rm 4	Complete Section 2	09/17/2014
Jane	Doe	Set Hiring Mar	ager 4	Complete Section 2	
Timothy	Talmadge	Delete I-9 for	m 4	Complete Section 2	09/03/2014
Jane	Doe	Flag	▶ 4	Complete Section 2	
Jane	Anderson	***_**-1111	08/20/2014	Complete Section 2	
Theodore	Smith	***-**-1111	08/06/2014	Complete Section 2	



## **Section 2 Completion**



# **Section 1 Review**

- The Section 2 completer is responsible for ensuring Section 1 is reviewed for accuracy before completing Section 2.
  - » If correct, click NEXT to complete Section 2.
  - » If not, close the I-9 and initiate correction process.

	3 B A		nent of Home Iship and Imm				Form I-9 MB No. 1615-0047 Expires 08/31/2019
START HERE: Read instruct during completion of this for ANTI-DISCRIMINATION N document(s) an employee r individual because the docu	m. Employers are DTICE: It is illega nay present to es	liable for error to discrimination tablish emplo	s in the complet ate against work yment authoriza	ion of this fo -authorized ation and ide	r <b>m.</b> individuals. Emp ntity. The refusa	oloyers CANNO	r specify which nue to employ an
Section 1. Employee the first day of employme				ees must co	mplete and sign	Section 1 of Fo	rm I-9 no later than
Last Name (Family Name) Cobb			(Given Name)		Middle Initial S	Other Last Nar N/A	Name
Address (Street Number and ) 123 Main Street	Vame)		Apt. Number N/A	City or Town	1	State C <sup>A</sup>	accurate?
Date of Birth (mm/dd/yyyy) **/**/****	U.S. Social Secu	rity Number	Employee's E-r	nail Address		N/A	
I am aware that federal la connection with the com I attest, under penalty of p 1. A citizen of the United St	pletion of this fo erjury, that I am ( ates	rm. check one of	the following b		ements or use	of false docum	ents in
2. A noncitizen national of t							
<ul> <li>3. A lawful permanent resid</li> <li>4. An alien authorized to we</li> </ul>				N/A N/A			
Some aliens may write "				178			de Bartland
Aliens authorized to work mus An Alien Registration Number	USCIS Number Of						ode - Section 1 Write in This Space
1. Alien Registration Number/ OR 2. Form I-94 Admission Numb	er: N/A						
OR	N/A					Sec. 4	

- BACK



NEXT -->

# Corrections

- 1. Use Correct I-9 Form to send the I-9 back to the New Hire.
  - » Section 1 corrections are ONLY to be made by the New Hire.

Completed Iame	E-Verify Dupli SSN ***_**-1111	Refreshed 20 second I-9 Employment Eligibility Form Form I-9 Corrections Options What would you like to do with this form?
		· · · · · · · · · · · · · · · · · · ·
	***_**-1111	What would you like to do with this form?
Dates	1	<pre> Send Section 1 to Employee Applicant Name: * Timothy Taylor E-mail: * krogers@hireright.com Correction Reason: EXAMPLE: Please provide a physical address in Section 1 of the Form I-9. </pre>
•	er •	er



## **Section 2 Worksheet**

Document A

The employee must present original documents, with the exception that the employee may present a certified copy of a birth certificate. The employer must physically examine the actual document or documents presented by the employee and determine if they reasonably appear on their face to be genuine and to relate to the employee presenting them. If the document(s) do not reasonably appear on their face to be genuine or to relate to the person presenting them, the employer must not accept them. In such circumstances, the employer should allow the employee to choose any other document(s) the employee wants to present from the "Lists of Acceptable Documents" for review and, if appropriate, acceptance, by the employer.

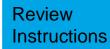
This employer participates in the federal employment eligibili you may accept List B documents, only if they include a photo with a photograph and select below which document they sho Please note that all documents presented by the new hire mu	Tab	d E-∨erify. The E-∨erify program requires that nsure that the new hire shows you a document
List A		List B & C

Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employee's first day of employment. You must physically examine one document from List A OR examine a combination of one document from List B and one document from List C as listed on the "Lists of Acceptable Documents" on the next page of this form. For each document you review, record the following information: document title, issuing authority, document number, and expiration date, if any.

□ The Employee has presented a Receipt for a replacement of a lost, stolen, or damaged document.🧐	s preser	ented a Rec	eipt for a repla	cement of a lo	st, stolen, or d	amaged documen	t.🥝
---	----------	-------------	------------------	----------------	------------------	----------------	-----

Document Title: *	Click here to select Document Title	~	Complete
Issuing Authority: *📀			Required Fields
I certify that the issuing authori	ty entered matches exactly to that of the document presented.	*	
Document #: *🕗		] -	
Expiration Date (if any): *🎯	mm / dd / yyyy		





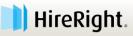


## **Section 2 Worksheet**

🔚 Save Form 🚔 Print | Clear Form | Help | Live Chation | Cancel & Discard EMPLOYMENT Section 2 - Employer or Authorized Representative Review and Verification Worksheet ELIGIBILITY VERIFICATION ✓ Directions Fields marked with an \* are required Employee I-9 Information Employee Name: James Cobb Citizenship Status: Citizen of the United States Employer Review and
 Verification Worksheet Section 2 Review and E-Sign Form I-9 Instructions ② The employee must present original documents, with the exception that the employee may present a certified copy of a The information and the second state of the se 🛃 List of Acceptable Documents 🥥 The Who is issued This Document? 📆 Sample Document Images 🥯 This encloyer participates in the federal encloyment eligibility program called E-Verlity. The E-Verlity program requires thad you may accept LNB documents, only if they include a photograph. These ensure that the new hire shows you a document with a photograph and select below which document they showed to you. Please note that all documents presented by the new hire must be unexpired. 🔁 Information on Receipts 🥝 List A List B & C Document A Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employeer first day of employment. You must physically examine one document from List A OR examine a combination of on document from List B and one document from List C as tabled on the "List" of Acceptate Document's on the next pag of this form. For each document you review, record the following information: document their, issuing authority, document under, and explainto dale, if any . The Employee has presented a Receipt for a replacement of a lost, stolen, or damaged document. Document Title: \* U.S. Passport \* Issuing Authority \* U.S. Department of State I certify that the issuing authority entered matches exactly to that of the document presented. \* Document #: \* B123456 Expiration Date (if any). \* 0 01 / 01 / 2027 This document is subject to E-Verify Photo Matching. You must retain a copy of the employee's document. Employment Information I affects under penalty of perjury, that I have examined the document(d) presented by the above-named employee, that the above-nieted document(d) appear to be genuine and for relate to the employee and that the information entered above reflects the information that appears on the original document(s) presented by the employee. I certify that the information entered above can be used to complete Section 2 of the 1-9 thm.\* 01 / 04 / 2017 Use Today's Date Employee Start Date: \* Business Name: \* ABC Company Your First Name: \* Samantha Your Last Name: \* Johnson Title: \* Manager Email Address: \* sjohnson@abccompany.com Business Address \* Address 1234 Main Street City Orange State California 12345 Zip/Postal Code: Proceed to Form I-9 Completion

#### Complete Section 2 Worksheet

 Pull-down menu displays documents acceptable based on Citizenship/Immigration status indicated in Section 1

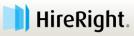


## **Section 2 Review & E-signature**

TION	Section 2 Review & E-S	ign						
ormation w and	Section 2. Employer or a (Employers or their authorized of employment. You must phys document from List C as listed	representative mus lically examine one o	t complete ani locument from	d sign Section 2 with List A OR a combin	hin 3 busin	ess days ne docur	of the nent fro	employee's first day om List B and one
d E-	Employee Info from Section 1:	Last Name (Fornily Nor	ma)	First Name (Given N	lame)	M.I.	Citize Statu	enship/Immigration Is
	List A	OR	Lis	st B /	AND	E-mailer	Lis	ut C
	Identity and Employment Au Document Title	Docum	ent Title	nuty		nest Title	ment	Authorization
	U.S. Passport Issuing Authority	N/A Inming	Authority		N/A Isonia	g Authorit	ty	
	U.S. Department of State	N/A	ent Number		N/A	nent Num	<u></u>	
	B123456	N/A			N/#			
	Expiration Date (grany)/mm/dd/yy 01/01/2027	N/A	ion Date (fam)		N/A		(fany)	(mm/dd/3333)
	Document Title N/A	Additio	onal Informatio	QR Code - Section Do Not Write in	ons 2 & 3 This Space			
	Issuing Anthority N/A							
	Document Number							
	N/A Expiration Date (If any)(mm/ald/y)	17)						
	N/A Document Title							
	N/A							
	Issuing Authority N/A							
	Document Number N/A							
	Expiration Date (if any)(mm/dd/y)	737)						
	The employee's first day of em Signature of Employer or Auth Representative	M		Title of Emp Manage	: for exemptions) e of Employer or Authorized Representative anager			
	Last Name of Employer or Authons John son	zed Representative First Sa:	epresentative First Name of Employer or Authorized Representa Samantha			imployer 19DNE	s Busine W	ess or Organization Name
	Employer's Business or Organizatio 1234 Main Street	in Address (Street Numb	ber and Name)	City or Town Orange			tate CA	ZIP Code 12345
	Electronic Signature of Em	ployer						
		10						
	First Name: *	Samantha		* Johnson				
	Last Name: *	Johnson						
	Las Nano * E-mail Addense Hold down left mouse button	Johnson sjohnson@v and draw your sign	erjury, that (1)	I have examined it	ne docume	nt(s) pre	sented	by the above-name
	Las Name * E-mail Addense Hold down left mouse button Color Clear © CERTFICATION - Laters, my Konderbalt due employe	Johnson sjohnson@ and draw your sign wider penalty of pe sted documenta(s) a	erjury, that (1) popear to be g	I have examined the enuine and to reliab ted States. *	e to the em	pioyee r	iamed,	and (3) to the best
	Lan Name * E-mail Advects Hold down left mouse botton Career Care	Johnson sjohnson@i and draw your sign wider penalty of pe sted document(s) a see is autorized to w ion that appears at	erjuny, that (1) sejuny, that (1) seperat to be g stork in the Unit	I have examined th enuine and to relative ted States. * Form I-9 is exactly	e to the em	ployee r	iamed,	and (3) to the best o
	Lan Name * E-mal Advects E-mal Advects Hold down left mouse button Clean	Johnson and draw your sign draw your sign bated document(s) a set is autonized to w ion that appears at ag electronic means ag visiformations	erjury, that (1) pippear to be g oris in the Unit bowe on the I to sign this do	I have examined it enuine and to relate ted States. * Form I-9 is exactly current, and I cons- Ving that I am the o	e to the en as I ente ent to signi	ployee r red it in ng this d lified by	iamed, i the E locume this inf	and (3) to the best o Employer Review and nt electronically. * formation, and that m

#### Review

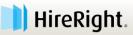
- Enter name
- Use Mouse to E-sign (optional)
- Check off statements
- Click E-sign, Save & Run E-verify



## Confirmation

- Completion of Section 2 instantly sends Employee data to E-Verify
- E-Verify will typically respond instantly

Processing Request
Please wait while your request is being processed
Processing Results
HireRight.
customers erv be@hireright.com Phone: 866-521-6995, 949-428-5804 Fax: 877-797-3442, 949-224-6020



# **I-9 Form Complete: Confirmation Page**

#### ✓ Form I-9 completed successfully

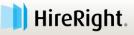
#### E-verify Case Status

Help   Live Chat 🖨 Print	
Thank You	
Thank you for your submission for Jane Doe.	
Order Details	
Electronic I-9 Form	Created Successfully
E-Verify Case Status	Employment Authorized
View E-Verify Report View I-9 Form	Upload Supporting Documents Close Window

#### Upload Supporting Documents to electronically store id, etc.

#### **Close Window**

45



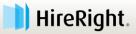
## Upload Docs that you are required to copy

- Browse for file of saved doc(s) on your laptop to Upload must be converted to a PDF file
- 2. Indicate document type (ex. Passport, B&C docs)
- 3. Click Upload

-9 Employment I Upload Supporting	• •	
The documents you	PDF documents are accepted for upload. upload will be transferred and stored in our secure document stora al minutes. As soon as your document is uploaded it will appear in	2 .
File To Upload:		Browse
Document Type:	Please Select Document Type	~
	Upload 3	
List of Supporting I	Documents	€ Refresh
	Close	

#### **NOTE: Delete source file after upload is complete**

Proprietary and Confidential — HireRight – For HireRight-Authorized Recipient Only – Further Distribution Prohibited HireRight ® Copyright © 2016. All Rights Reserved

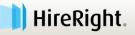


# I-9 Form Complete: Confirmation Page

- ✓ Form I-9 completed successfully
- TENTATIVE E-verify Case Status

elp   Live Chat 👜 Print	
I-9 Employment Eligibility Form	
Thank You	
Thank you for your submission for Test Test.	
Order Details	
Electronic I-9 Form	Created Successfully
E-Verify Case Status	SSA Tentative Non-Confirmation
View E-Verify Report View I-9 Form	Upload Supporting Documents Close Window

#### Click View E-verify Report to access notification templates

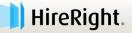


# **E-verify Status**

## The **Completed tab** will display all Authorized statuses.

	New 🔹 🖨 🖡 Users	Print 🔂 Addit	tional Columns days 🔻	<ul> <li>More Options *</li> </ul>		Re	⑦ Refi efreshed 11 minute:	
Se	nt to Empl	Pending Empl	Completed	E-Verify Ten Pendin	g Info	Pending Phot	Final Non-Co	
₽°-	First Name	Last Name	SSN	E-Verify Status	D	ate	Next Action	
	Clinton		***_**_	SSA Employment Authorized	09	/08/2014		1
	Tim		****_***_	SSA Employment Authorized	08	/26/2014	-	
	Samuel		***_**_	Employment Authorized	08	/22/2014	-	
	Karen		***_**_	SSA Employment Authorized	07	/31/2014	-	
	Joaquin		***_**_	Employment Authorized	07	/30/2014	-	
	Tony		***_**_	SSA Employment Authorized	07	//28/2014	-	
	David		***_**_	SSA Employment Authorized	07	/10/2014	-	
	Roderick		***_**_	SSA Employment Authorized	07	/09/2014	-	
	Edmond		***_**_	SSA Employment Authorized	07	/09/2014	-	

- » 'Authorized' statuses are most common.
- » Other statuses will be visible in the appropriate (E-verify) tab, if applicable.



# **E-Verify Check: Actionable Statuses**

- » Pending Info (Information) Review
- » Photo Match
- » Tentative Non-Confirmation Either SSA or DHS

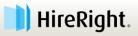


## **Pending Info Review**

The information from the I-9 form differs from what the government has on file with the SSA and/or DHS

## Actions:

- Review the information for data entry errors, transposed numbers, etc.
- ✓ Correct any errors
- Resubmit to complete E-Verify check

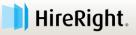


## **Photo Match**

- The employee presented 1 of 3 document types subject to photo matching in accordance with E-verify requirements.
  - » US Passport / Passport Card
  - » Permanent Resident Card
  - » Employment Authorization Card

## Actions:

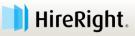
Photo on document must be compared to photo presented on screen



# **Photo Matching**

- The photo matching prompt automatically occurs when an employee presents any of the following documents as proof of employment eligibility:
  - » U.S. Passport or Passport card
  - » Permanent Resident Card (Form I-551)
  - » Employment Authorization Document (Form I-766)





## If the E-Verify Photo does not Match

#### I-9 Employment Eligibility Form

#### Confirm Employee Referral

By selecting Refer below, you are indicating that you have spoken to the employee about this Tentative Non-Confirmation status and the employee has been provided the Referral Letter. If you have not spoken to the employee, click Cancel.

Selecting Refer below will start the 8 federal working days the employee is allowed to make initial contact with the SSA or DHS.

#### Mail Copy of Employee Documents to E-Verify

Express mail a copy of documents to send to DHS if TNC is due to photo mismatch. Do NOT send original documents to USCIS.

EXPRESS MAIL: Send a copy of the photo document along with a copy of the employee's referral letter to: U.S. Citizenship and Immigration Service 10 Fountain Plaza, 3rd Floor Buffalo, NY 14202 Attn: Status Verification Unit - Photo Tool

Inform all hiring sites of the USCIS shipping information. USCIS will not pay for any shipping costs. Participants are free to choose an express shipping carrier at their own expense

Employee has eight federal government workdays to contact DHS via instructions on the Referral Letter Designated Agend checks E-Verify for case updates and follows steps to close case.

IMPORTANT: The employer may not ask the employee for additional evidence or confirmation that DHS resolved his or her case



# I-9 Form Complete: Confirmation Page

- ✓ Form I-9 completed successfully
- TENTATIVE E-verify Case Status

elp   Live Chat 🚔 Print	
I-9 Employment Eligibility Form	
Thank You	
Thank you for your submission for Test Test.	
Order Details	
Electronic I-9 Form	Created Successfully
E-Verify Case Status	SSA Tentative Non-Confirmation
View E-Verify Report View I-9 Form	Upload Supporting Documents Close Window

#### Click View E-verify Report to access notification templates



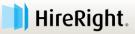
# **Actions for TNC: Central HR**

## **EMPLOYER:**

- Must contact the Employee within 3 days of receipt of the Tentative Non-Confirmation status
  - 1. Present and Review Notification with the Employee
  - 2. Keep the signed original
  - 3. Provide a copy of the Notification and Referral letter to the Employee who contests

## EMPLOYEE:

- Provides written confirmation of their choice:
  - » Contest or Not Contest

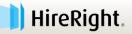


## **To Access the Report and Letters**

## Locate Employee and right-click to view E-verify Report

Screening Manager	Manag	ge I-9 Forms	×			
New *	rint 📑 Addit	ional Columns	<ul> <li>More Options</li> </ul>	5 *		🕀 Refresh
All Users	▪ Last 90 d	days 👻				Refreshed 20 seconds ago
Sent to Empl	Pending Empl	Completed	E-Verify Ten	Pending Info	Pending Pho	ot Final Non-Co 🔻
🕅 First Name	Last Name	SSN	E-Verify Status		Date	Next Action
Saturn		***_**	SSA Tentative Non-O	Confirmation - Referred	08/26/2014	Print and Review TNC w
			R R G S S V C D	iew/Print eassign e-verify I-9 Form lanage Supporting D Close Case end Form -Verify Report tart/Termination Dat iew Audit Trail Correct I-9 Form belete I-9 form lag		

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## **Print/Present TNC Further Action Notice**

#### Access E-verify report to print letter templates

» Employer to print and discuss referral options with Employee

Report - James T Cobb								
<ul> <li>□Background Verifications</li> <li>□View Applicant Letters</li> <li>□Pre-adverse Action Report Letter Report for Applicant FCRA &amp; State Disclosure</li> <li>□Adverse Action Position not offered</li> </ul>	Name: J	ames T Cobb			I-9 E	mploy	yment Eligibility Pending	•
FCRA & State Disclosure		e: 01/18/2017						
<ul> <li>□Employment Eligibility</li> <li>□English E-Verify Notices SSA Tentative Non-Confirm SSA Referral Letter DHS Further Action Notice DHS Referral Date Confirm</li> <li>□Spanish E-Verify Notices SSA Tentative Non-Confirm SSA Referral Letter DHS Further Action Notice DHS Referral Date Confirm</li> <li>□E-mail Applicants</li> <li>□Miscellaneous Reviewer's Comments</li> </ul>	Docume List B D List B D List B D List B D List C D List C D List C D List C D	nt Information ocument: Driver ocument Name: ocument #: ***5 ocument Expira ocument: Social	Drivers license issued 123 ttion Date: 12/19/2020 I Security Account Num : Social Security Card ( *4567 ttion Date:	by state/territ	ory			
□ Applicant Reports □ HE-011817-WE45T I-9 Employment Eligibility	Disease		mber for this employee' erification number alone				k is: TST00246558140X y.	l
	E-Verify Re	esponse from DHS						L
	02/08/17 - 0	09:03:58 Employee r 09:04:02 Date to res		9.			status selected for this employee does not match SSA records. First name: James. Last name: Cobb. SUBMIT.	
		Activity Log					_	
		Activity	Date/Time	Performed By	Recipient	Result		
•		Report Submitted	Jan 18,2017 10:19:03 AM	Sales Demo				-



## **E-verify Check Statuses in HireRight**

## **Two Options for TNC:**

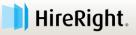
- CONTEST: Refer Employee
- NO CONTEST: Close Case for employee(s)

d	🖉 New 🐐 💧 Print	🔂 Addi	tional Co	lumns *	More	Options *						
All	Users 👻	Last 7 d	ays 👻	]		View/Print						
s	ent to Employee	Pending Em	nployer	Completed		Reassign		Info	Review	Pending Photo Mat	ch	Final Non-Confirmation
₿₽-	First Name		Last Na	me		Re-verify I-9 Forn	n		E-Verify	Status	Dat	te î
	Chad		Smith			Manage Supportir	ng Docs		SSA Tenta	ative Non-Confirmation	06/0	06/2012
						Refer Employee						
						Close Case						
						Send Form						
						Start/Termination	Dates					
						View Audit Trail						
						E-Verify Report						
						Correct I-9 Form						



# **Actions for TNC**

- Process Description for Employee Actions:
  - » Continues to work during contest period
  - » Has 8 government business days to initiate first contact
  - » Follows instructions on Referral letter
  - » Employee communicates with HR throughout and at completion of the contest process
- Two separate processes depending on the TNC:
  - SSA TNC: Requires employee to <u>VISIT SSA</u> local office to resolve
  - DHS TNC: Requires employee to <u>TELEPHONE DHS</u> to resolve



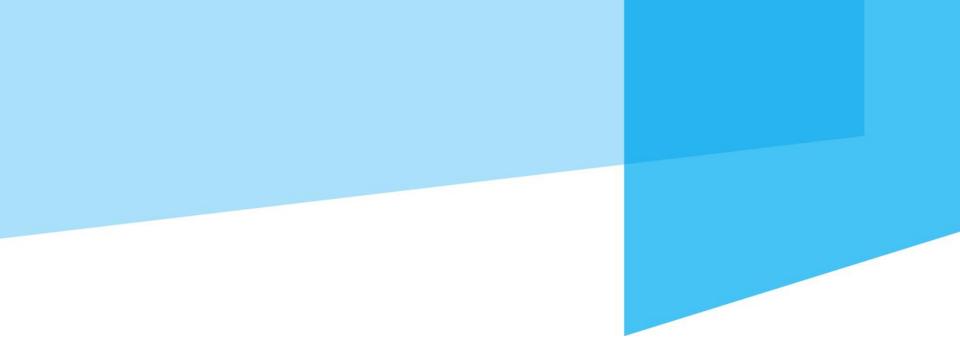
# **Actions for TNC**

## Process Description

- » When the employee is referred in HireRight, HireRight pings the Everify check system until the final confirmation is received.
- It can take up to two weeks for the E-verify check system to return the final confirmation status.
- » An email is returned with the final status and the record is updated.







## **Section 3: I-9 Form Re-Verifications**

**Employer uses to update I-9 Form information as applicable.** 



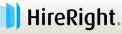
# **Section 3 Completion**

- 1. Name Change
- 2. Rehire
- 3. Expired Work Authorization
  - » New documentation has to be provided by the employee for continued employment.

Use Management Reports to track all employees whose documents require re-verification.







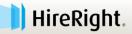
## **Use Search to find an Employee's I-9 form**

Click result to select

67

- Be sure it is the **<u>I-9 Form</u>**, not the E-verify or Background Report.
- Right-click for the menu.

📄 HireRight.					HireRight T	raining,   <u>Sign Out</u>
піекіўні.	Screening Manager	Manage I-9	Forms × Search	(green)	×	
green Q	Print 🖷 Download	d 🦪 Note		Smart Search	Search All Accou	
<ul> <li>I-9 Forms</li> <li>Manage I-9 Forms</li> <li>I-9 Forms Settings</li> </ul>	Search For: green	djudication		Q	Right-click access ava actions	
Delete I-9 Forms	First Name	Last Name	View/Print	Туре	dettertie	*
> Employment Screening	Tammy	Green	Send Form	I-9 Form	06/12/2014	HE-061314-
Management Reports	Tammy	Green	Start/Termination Dates	Background Requ	est 06/13/2014	HE-061314
Account Setup			E-Verify Report			
> Forms & Documents			Manage Supporting Docs Reassign			
Help & Training			Re-verify I-9 Form			
			View Audit Trail			
			Correct I-9 Form			
			Delete I-9 form			
			Flag 🕨			



## **Section 3 Completion**

- Complete Required Information fields as needed to document the update.
- Click Proceed to Form I-9 Completion and employee's applicable I-9 information is updated.

EMPLOYMENT ELIGIBILITY VERIFICATION		rification and Rehires Worksheet	
Directions <u>Jpdating and Reverification</u> <u>Norksheet</u> Section 3 Review and E-Sign	Employee Name: . Citizenship Status	James Cobb s: Citizen of the United States	
	Information Requir	red for I9DNEW	
	Location *	Irvine	Ŧ
rm I-9 Instructions 🧐	To be completed a	and signed by employer or authorized r	epresentative
ist of Acceptable Documents			
ist of Acceptable Documents /ho is Issued This Document?	Purpose of Reverifi	ication	

Proceed to Form I-9 Completion



## **Let's Review**

## Overview of the solution benefits

## Electronic I-9 Form completion

- » Section 1
- » Section 2
- » Section 3
- E-verify check process and results
- Resources to help complete tasks



# Self-Support

> Employment Screening

Custom Applicant Questionnaire

Management Reports

Price List

Billing

Managed Accounts

Account Setup

Compliance Central

- > Forms & Documents
- > Guidelines

 Help & Training Email Customervice Live Help Training & Documentation HireRight University Help Center About

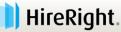
HireRight ® Copyright © 2017. All Rights Reserved

You can access support resources directly from your HireRight account.

#### Click Help & Training!







# **Self-Support**

### HireRight University™

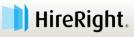
- » On-demand modules
  - 24/7 availability
  - E-learning

72

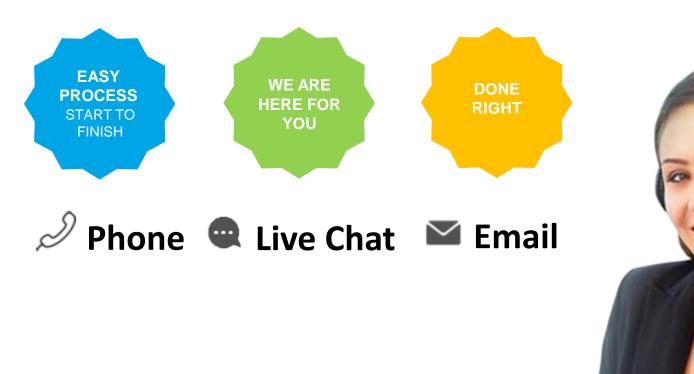
- Recorded training
- » Training & Documentation
  - Videos, user guides, job aids
  - Whitepapers, webinars

People Recruitment Business Work Qualification Function Human Resources Employees Skills Change Training Jobs Performance Management

- » Instructor-led WebEx training sessions
  - System, services, product focus



# **HireRight Support**



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📕 HireRight.