

Frequently Asked Questions

What does the High Intensity Physical Rehabilitation in Medically Complex Populations Course include?

In this course, rehabilitation professionals (PT & PTA; OT & OTA) will have access to an interactive multimedia learning experience including responsive, self-paced presentation of foundational concepts, simulated case scenarios, and a moderated discussion environment for learning with fellow clinicians - all informed by the latest learning science and innovative technology.

This course is designed to:

- Inform evidence-based decision-making driven by high intensity principles
- Provide practical tools for immediate integration of high intensity approaches into daily clinical practice
- Empower learners with the confidence to update their current practice paradigm in the post-acute setting

Do you have to be an AHCA member to register?

No. Both AHCA members (employee or contracted employee identifying as affiliated with a specific AHCA member facility upon registration) and nonmembers are eligible to participate in the course.

How much does it cost to take the training?

Registration fee: \$495 members, \$595 nonmembers. Payment and registration is completed by individual participant in the [RESTORE Registration](#) product in ahcancaLED.

How can an individual register and pay for the course?

The individual who wants to take the course must login to ahcancaLED and register for the course under their individual login. Payment will be made in ahcancaLED upon registration via credit card or E-check. Please be sure to have your credit card or banking information ready at checkout.

After making payment on ahcancaLED, registrants will receive an email with a subject line “*Welcome to AHCA’s High Intensity Rehabilitation (1 of 2)*” that contains confirmation of payment and initial course enrollment instructions.

How can an individual get access to the course after payment is made?

After receiving your payment confirmation from ahcancaLED, within the next 48 hours, registrants will receive an email with a subject line “*Welcome to AHCA’s High Intensity Rehabilitation (2 of 2)*” that contains the course enrollment link. Please watch this [short video](#) that explains the enrollment process you’ll complete once you receive that enrollment email.

Who can I contact for help?

All registration and payment questions done on ahcancaLED can be directed to educate@ahca.org.

For questions pertaining to course content, course accessibility, technical troubleshooting, please email canvasopen@ucdenver.edu.

To avoid technical problems when paying for the course on ahcancaLED, use CHROME.

Do not use Internet Explorer. Internet Explorer does not work well with this site.

What are the Technology Requirements for the course?

- High-speed Internet connection
- Adobe Reader
- Quicktime, RealPlayer, or Windows Media Player
- Chrome or Firefox internet browser

You should also be able to perform CU Denver learning platform basic technology-related tasks including:

- Navigating online tools like Canvas, Slack, BranchTrack where components of the course are housed
- Answering email
- Disabling a pop-up blocker

Note: Canvas offers tutorials for navigating their online learning environment via the [Canvas Student Guide \(Links to an external site.\)](#)

Can I get a refund on the course if I no longer want to take the course?

If you did not begin the course, you are eligible for a 100% refund. AHCA considers the course started when you have logged on to the CU Denver Restore Team course website for the first time.

Can my registration be transferred to a colleague?

Registrations cannot be transferred. The individual that registers for the course is the only one that has access to it.

Who is eligible to take this training?

This training is designed for the following categories of rehabilitation professionals (Physical Therapist & Physical Therapist Assistant; Occupational Therapist & Occupational Therapy Assistant).

What are the requirements to successfully complete the course?

This is a self-paced course; however, you must complete all modules to take the Post-Assessment/Final Exam.

How long does it take on average to complete the course?

To foster integration of concepts with clinical practice, this course is best completed in an 8-week time span. However, it can be completed in more or less time, depending on the needs of the individual learner.

Are Contact Hours awarded?

AHCA will provide therapists and therapy/therapist assistants successfully completing the program sufficient documentation necessary for submission to their respective state licensing boards for consideration for continuing education (CE) credit approval.

Should I contact my state licensing board before taking the course to be sure they will provide CE credits upon proof of completion?

Each state is different. We recommend that you contact your state licensing board for specific details. The PT and OT licensing board contacts for each state may be found [here](#) and with all other course materials on Canvas.

Can I print the presentation slides and how can I access the resources within the module?

Video transcripts and text-only versions of interactive learning content are available in your Course Files.

If you need assistance with the payment process, please e-mail your questions to educate@ahca.org.

We will get back to you as soon as possible.

If you need assistance with the Restore Course content and functionality, please email canvasopen@ucdenver.edu

Where can I get more information on the course?

For more information, visit the [High Intensity Physical Rehabilitation In Medically Complex Populations](#) product page or email canvasopen@ucdenver.edu.