Welcome to the Learning Resources Center tutoring:

We’re excited that you are partnering with us in your academic journey at CU Denver!

At the LRC, we love to learn and to guide others in learning. We do this by engaging students in active learning and critical thinking. We encourage students to talk out concepts with the tutor and with each other, knowing that one of the most effective ways to remember and recall information is to explain it out loud to someone else. It may feel strange at first when the tutor is asking questions of you or suggesting that you solve a problem when you’re not exactly sure how. That’s ok! Mistakes are a critical part of learning, and the tutor will be there to guide you and the other students through. Our goal is to support you so you have the tools you need to be a self-directed learner. Scheduled Group Tutoring sessions are 55-minute sessions where you will collaborate with a tutor and a small group of students in the same course.

To promote a meaningful learning experience in Scheduled Group Tutoring Sessions, we have established the following expectations.

**Expectations of both student and tutor:**

- Adhere to the CU Denver Academic Integrity Policy. Tutors are prohibited from assisting students with any assignments that will be submitted for a grade. The tutor can clarify concepts related to an assignment and/or do similar practice problems.
- Respect differences of the other students and tutor to promote an inclusive learning environment.
- Arrive (sign in virtually) on time to the session. If you are having issues with the login, you can contact the LRC front desk: LRC@ucdenver.edu.

**Additional expectations of student:**

- Come prepared to collaborate with your tutor and others: communicate topics you wish to review and questions you have, engage in active learning.
- Fill out the quick anonymous feedback form at the end of each tutoring session. This helps us learn and improve how to best serve you.
- Sign up for tutoring sessions via Navigate (must be at least 48 hours before the appointment).

**Cancellation policy:**

Cancel your session via Navigate if you know you will not be able to attend. You can cancel via Navigate up to 12 hours before your session starts. This will notify the tutor and may allow another student to participate in that time slot. If you have repeated no shows or cancellations, you may be required to meet with an academic coach before signing up for future appointments. If you need help cancelling, contact our front desk: LRC@ucdenver.edu.

If you have a last-minute emergency that prevents you from attending your scheduled session, you can contact LRC@ucdenver.edu for a late cancellation.

By participating in an LRC Scheduled Group Tutoring Session, you understand and agree to the expectations listed above.

Last updated 8/20/20