

University of Colorado Denver

CARE Team

Annual Report 2015-2016

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**Letter from Director/Dean of Students/Chair**

Dear CU Denver Community Members,

Supporting the University of Colorado Denver’s mission and focused on student success, the Campus Assessment Response Evaluation Team (CARE) provides interventions to students in distress as well as managing threats to campus safety. We work to address health and safety needs of students and the greater campus community.

This annual report provides information as to the depth and breadth of the CARE Team efforts. One of the most important roles for the CARE Team is to foster a culture of reporting on campus where the campus community is aware of the CARE Team and are willing to report students of concern.

The statistical assessment looks at the different type of incidents addressed by the CARE Team and give a general outlook at the quantity of cases but does not address the number of hours each case is given. The statistical numbers also do not address the follow up activity on cases from the previous academic school year.

I would like to thank you for taking the time to read this report.

**Mission, Goals, Learning Objectives, and Staff**

**Mission:**

The Campus Assessment, Response & Evaluation (CARE) Team is committed to improving campus safety and student success at both CU Denver and CU Anschutz Medical Campus by proactively and collaboratively managing situations and individuals that pose, or may reasonably pose, a threat to the safety and well-being of the campus community. The team coordinates with students, faculty, and staff as well as concerned others, using objective and thoughtful approaches to identifying, assessing and intervening with individuals of concern.

**Goals:**

The CARE Team strives to:

* Provide early assistance to individuals in distress or at risk of harming themselves or others​
* Help prevent situations of concern from escalating
* Ensure the wellbeing and safety of students, staff and the university community
* Work collaboratively with faculty, staff, administration, and concerned others
* Educate the campus community about identifying concerning behaviors
* Create a campus culture that fosters sharing concerns

##### **Student Success**

​The Office of Case Management promotes academic and personal success by empowering and encouraging students.

##### **Diversity, Respect, and Inclusiveness**

​​The Office of Case Management strives to create an inclusive environment, which respects and values diverse identities and life challenges.

##### **Health and Safety**

The Office of Case Management provides support services, resources, and referrals to maintain the health and safety of our students and the overall campus community.

##### **Collaboration**

​The Office of Case Management collaborates with students, faculty, staff, families, and concerned others to coordinate services and referrals.

**Alignment with Strategic Goals**

The CARE Team helps identify potential threats to campus to help increase safety for students, faculty and staff.

The CARE Team identifies students of concern, provides interventions, and supports that aide student in being successful.

The CARE Team provides support services to students of concern to assist in student retention.

**Staff**

Professional Staff

* Katelyn Rossler, Case Manager Downtown Campus-August 2015-January 2016
* Brooke Farley, Case Manager Downtown Campus- January 2016-Present
* Jonathan Soweidy, Case Manager Anschutz Medical Campus-March 2016-Present

Graduate Assistant

* Brooke Farley- August 2015-January 2016

**Team Composition:**

The team operates under the Division of Student Affairs and reports directly to the Associate Vice Chancellor of Student Affairs. The team serves both CU Denver and CU Anschutz Medical Campus.

**CU Denver standing members:**

**Chair:** Case Manage​r, Student Affairs Representative (Member)  
**Co-Chair:** Director of Student Conduct & Community Standards, Conduct Representative (Member)  
Office of Case Management Representative (Member)

Auraria Higher Education Center Police Department, Law Enforcement Representative (Member)

Office of Equity (Member)  
Director of Counseling Center, Mental Health Expert (Consultant)

**Ad hoc members and advisors may include but are not limited to**:

University Counsel, legal advisor (Ad Hoc Consultant)

CU Denver Housing and Dining Services

Veteran Student Services   
Disability Resources & Support Services

International Student & Scholar Services or Office of International Affairs

**CU Anschutz standing members:**

**Chair:** Student Behavior Case Manager, (Dean of Students Representative (Member)  
**Co-Chair:** Associate Dean (ASAL) Standing Representative (Member)  
CU Denver Police Department, Law Enforcement Representative (Member)  
Student Mental Health Services, Mental Health Expert (Consultant)

**Ad hoc members and advisors may include but are not limited to**:

School or College Associate Deans for Student Affairs

University Counsel, legal advisor (Ad Hoc Consultant)

Veteran Student Services, Disability Support Services

**Trainings, Outreach, and Education**

* New Student Orientations
* New Faculty Orientations
* Faculty Trainings
* Fall Fest
* Spring Fling
* Active Shooter Presentations
* ASAL (Associate Deans) Presentation
* Deans of Anschutz Medical Campus Presentation

**Campus Involvement and Professional Development**

**CU Denver Committee Involvement**

* CART – First Thursday of every month
* Counseling Center Crisis Coordinator Search Committee
* Counseling Center Counselor Search Committee

**Other Campus Involvement**

* National Behavioral Center for Innovation & Change Mental Health Group

**Professional Development**

* Advanced Specialized First Aid Training- August 2015
* PESI-Managing Emergency Mental Health Situations- March 2016
* Open Source Material and Social Medial Training – April 2016.
* IHE Summer Safety Symposium – June 2016.
* Student Affairs Conference: Expanding Your Professional Toolbox – June 2016.
* HECMA 2016 (Higher Education Case Management Associations) – June 2016
* NaBITA Certification Course- June 2016
* Reid Meloy Campus Safety Training- July 2016
* CARE 2016 Summer Retreat – July 2016.

**Project Completion**

* Care Team Protocol- reviewed and updated
* Student Satisfaction Survey
* Reporting Party Survey
* CARE Retreat

**Statistical Summary**

Conduct Data

Academic Year = 2015-2016 (August through July)

Total Cases = 176

* Downtown Campus total Cases=140
* Downtown Unique Incidents =133
* Anschutz Medical Campus Total Cases= 36
* Anschutz Medical Campus Unique Incidents=35
* Total CARE Team Referrals = 185

CARE Team Student of Concern Category Numbers

|  |  |  |
| --- | --- | --- |
| CARE - Disruptive Behavior |  | 17 |
| CARE - Distressing Behavior |  | 33 |
| CARE - General wellness concern |  | 105 |
| CARE - Relationship Violence |  | 2 |
| CARE – Suicide |  | 39 |
| CARE - Threatening Behavior |  | 4 |

**CARE Team Assessment Summary**

This assessment summary was developed from the existing Maxient Reports provided in its analytics menu.

Noteworthy Data from the Statistics (To be infused into our strategic planning for this next academic year)

* The total number of Care Team Referrals increased by 20% from the previous year
* Slight increase in CARE Cases on both the Downtown and Anschutz Medical Campus
* 47% increase in reports regarding Suicidal Behavior on the Downtown Campus since 2014

Planned Projects

* Faculty Guide to Distressed Students– Policy to guide faculty around students of concerns
* HECMA Roundtable 2017: CARE Team members will be hosting the National Higher Education Case Manager Association Conference.
* Editing CARE website
* Creating a training schedule for CARE Team
* CARE Retreat