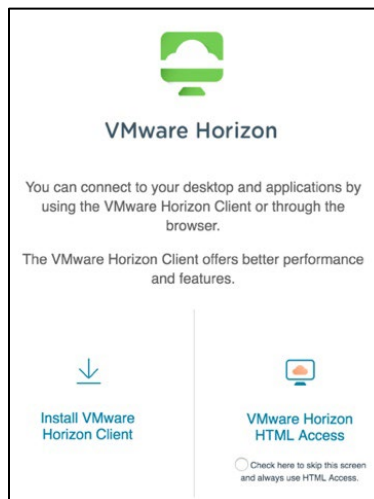


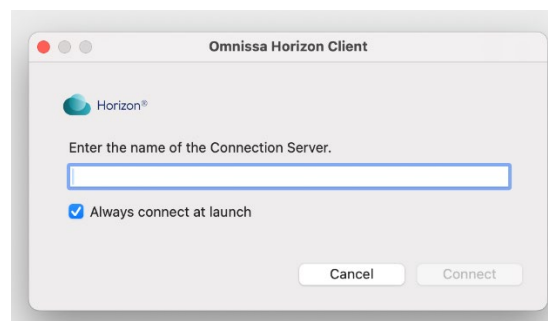


Guide to using Omnissa Horizon with multi-factor authentication

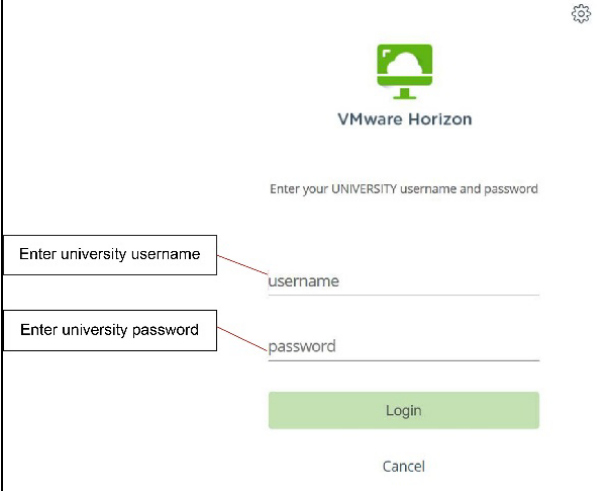
1. What to know before using the virtual desktop with Omnissa Horizon:
 - You will only need to authenticate with Duo **only if you are working off-campus**. This is the only change to the service, all other processes are the same!
 - Be sure you are already registered and have installed [Duo Security](#) for multi-factor authentication.
2. For better performance, it is recommended that you use the desktop Omnissa Horizon Client. Please, pick the latest available version for your operating system when downloading the desktop client. The Omnissa Horizon Web Client can be used as an alternative if needed.



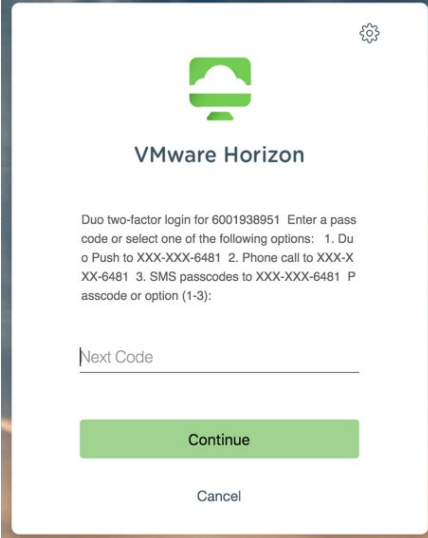
2.B. After downloading the latest available version for your operating system, users will see a prompt to enter a server name. Please enter “remote.ucdenver.edu” as the server and proceed to step 3.



3. Open your preferred client and enter your **university username** where it says “username”. Enter your **university password** where it says “password”. Click Login.



4. You will then be asked to authenticate with Duo. In the “Next Code” box, enter the authentication option you choose: 1 - *Duo Push* (recommended), 2 - *phone call* (to your registered smart phone) or 3 - *SMS code* sent to your phone. Authenticate on your phone to proceed.



5. After completing your authentication method, you can begin your session.

Continued...

6. When you are done, you can select either the:
- Windows log off option or
 - Disconnect from the desktop client using the gray tab on the left-hand side

