

How do I...

Prepare: Multi-Factor Authentication (MFA) for MS 365

Why!?

Security, Security, Security...

Want to avoid being hacked?! We are helping keep your ID secure by implementing multi-factor authentication on Microsoft 365 (MS 365).

- Multifactor authentication (MFA) is one of the best defenses against having your credentials compromised.
- Cybercriminals can get your username and password, but cannot easily replicate your specific device or registered phone.
- MS 365 applications, especially email, are vulnerable access points for cybercriminals into CU systems and data.
- Stolen credentials can lead to multiple stolen credentials and can “spoof” trusted source.
- Students have had their banking credentials stolen through a compromised account.

Break it Down: What you need to do

1. [Install and register](#) for Duo.
2. Validate that the devices you are using (computing and mobile) have the [CU-supported browsers and operating systems](#) installed (scroll to mid-page).
3. [Install MS Outlook](#) on all devices you use to connect to email and MS 365 applications.



Device	Requirements	Duo Security Requirements
Operating Systems (OS):		
Microsoft system specs include:		
<ul style="list-style-type: none">• Memory - 2GB RAM (64-bit)• Disk Space - 3GB• Monitor Resolution - 1024x768	<ul style="list-style-type: none">• Windows 10• Windows 8.1• Windows 8	

**DON'T DELAY!
GO-LIVE IS
TUESDAY, MAY 26**

Get ready for multi-factor authentication for Microsoft 365 TODAY!

What you *NEED* to know *NOW*:

- **MFA for MS 365 goes live on Tuesday, May 26, 2020** and you will authenticate to email, OneDrive, Teams, etc., with MFA.
- **Students, faculty, staff and alumni using MS 365 applications will be impacted**, including people who only use email.
- If you installed and registered for Duo for Virtual Private Network (VPN) or Virtual Desktop Interface (VDI: remote.ucdenver.edu), you are already registered for Duo.
- **Log in with your network ID, not your email.**
- **Install MS Outlook for MS 365** using the MS Outlook apps for Mac, Windows, iPhone and Android.
 - *With* MS Outlook installed, you will have up to 90 days between authentication requests.
 - *Without* MS Outlook installed, your device's email app may not work or you may have to authenticate with MFA each time you access MS 365 from off campus.
- When traveling or international, use the Duo app on your phone to get a one-time code to connect. Using this method, your phone *does not* need to be connected to the internet.
- If you don't have a mobile device, you can register a landline desktop phone and Duo will call that phone to verify.



Office of Information Technology

UNIVERSITY OF COLORADO
DENVER | ANSCHUTZ MEDICAL CAMPUS

OIT Support:

303-724-4357 (4-HELP)

oit-servicedesk@ucdenver.edu

[Chat](#)