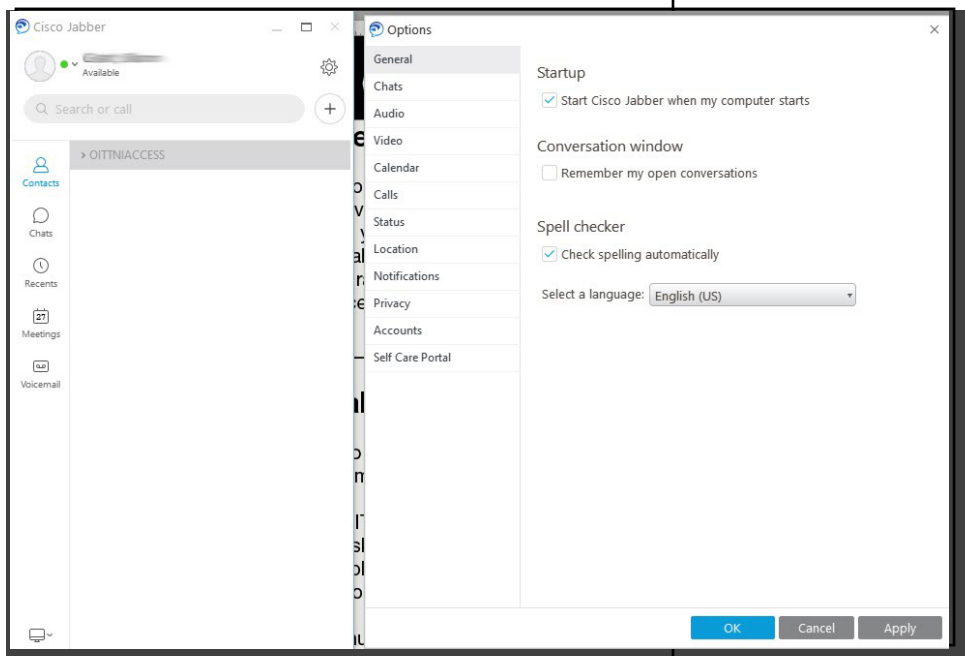


# How do I... Install Cisco Jabber Soft Phone

## About Cisco Jabber:

[Cisco Jabber](#) is a software application that sends calls made to your university desktop phone to a client installed on your laptop, desktop, or mobile device. Jabber enables you to immediately answer calls, rather than your caller needing to leave a voice mail that you return at a later time.



## Installing Cisco Jabber:

The following are the steps to install Cisco Jabber on your computer or mobile device.

1. Create a ticket with the OIT Service Desk by emailing [oit-servicedesk@ucdenver.edu](mailto:oit-servicedesk@ucdenver.edu) or using additional available options on the [Get Help](#) page. Provide your:
  - Current office phone number
  - University user name
  - The location of your current desk phone
  - The number of lines from which you receive calls
2. When the Service Desk informs you that you are set up to use Jabber, install the appropriate client for your operating system.

- [Cisco Jabber for Windows](#)
- [Cisco Jabber for Mac](#)
- [Cisco Jabber for Android](#)
- [Cisco Jabber for iPhone](#)

