



Office of Information Technology

UNIVERSITY OF COLORADO
DENVER | ANSCHUTZ MEDICAL CAMPUS

Using Software Center

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What is Software Center?

Software Center is a component of the systems management client System Center Configuration Manager (SCCM) that is installed on most University desktops and laptops running Microsoft Windows.

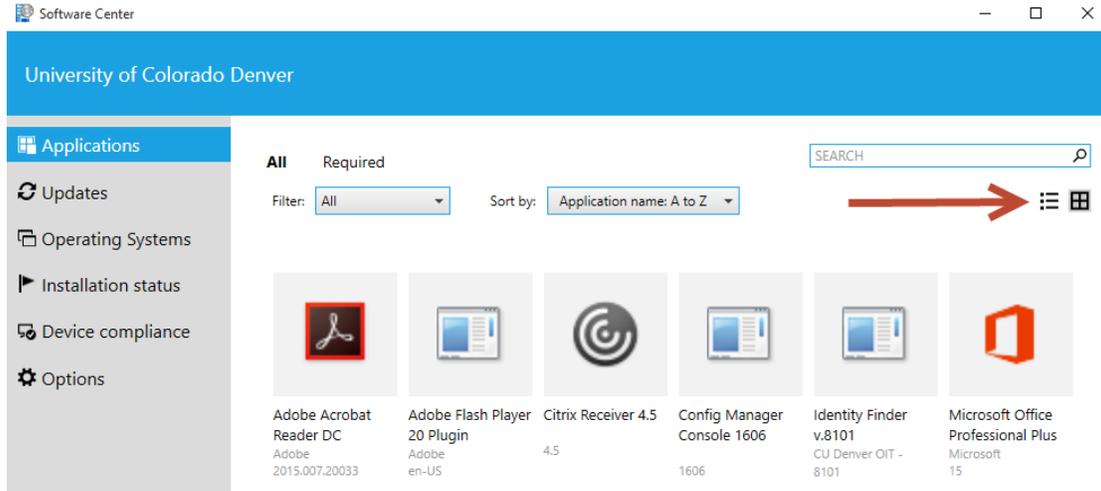
Software Center shows software that has been installed, is available for install, as well as any Microsoft Updates that are required. In-place operating system upgrades and new operating deployments can also be made available through Software Center (currently under development).

With the updated version of SCCM, Software Center has been revamped with a new interface, however until all systems are upgraded, the old version may still be seen.

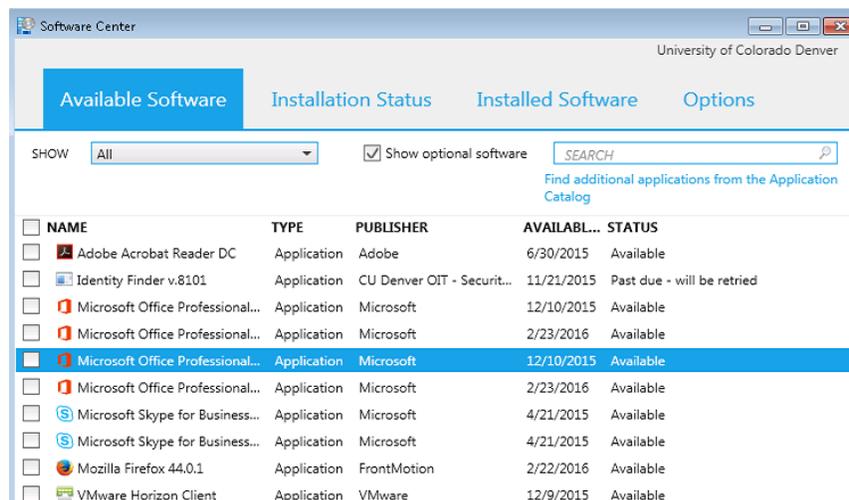
The following are examples of both the latest version of Software Center, and the old version of Software Center:

Latest Version (HTML5)

*With the new version, you can click the ***list button*** to view items as a list instead of as icons (red arrow)



Old Version (Silverlight)



Launching Software Center

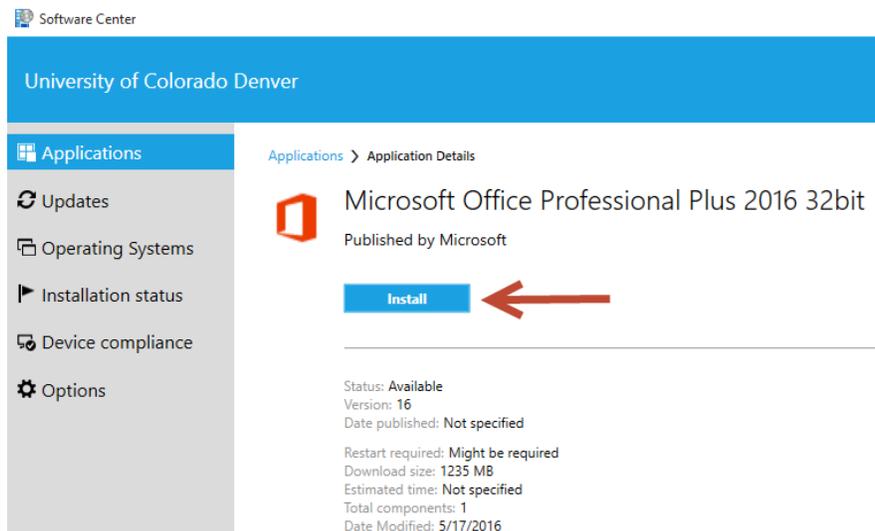
Software Center can be opened from **Start->All Programs->Microsoft System Center->Software Center** or by going to the **Windows button->All Apps->Microsoft System Center->Software Center**

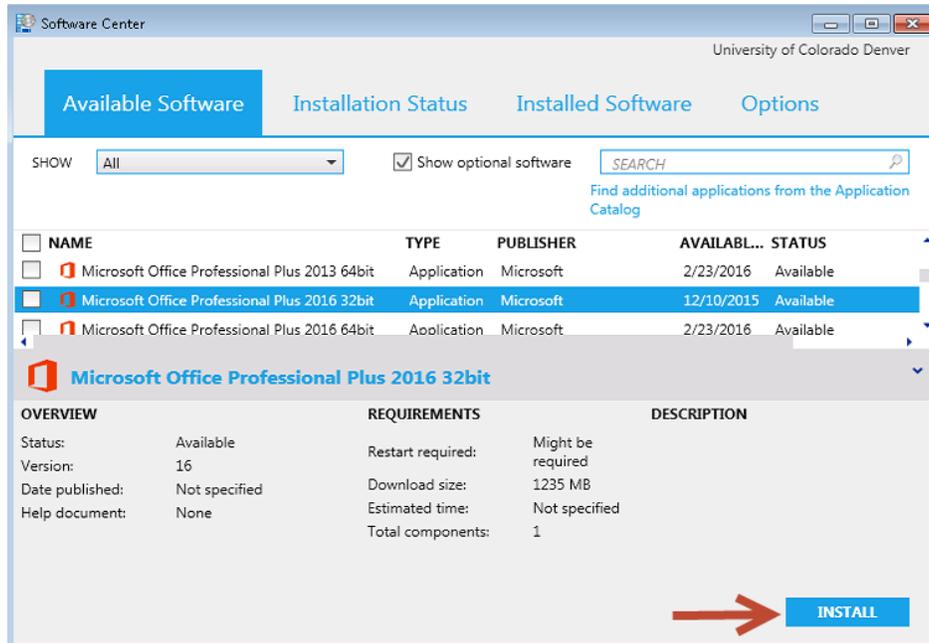


Installing Applications

- You can see applications, and updates that are available for you to install if needed from Available Software or Applications
 - Select an application and click the **Install** button

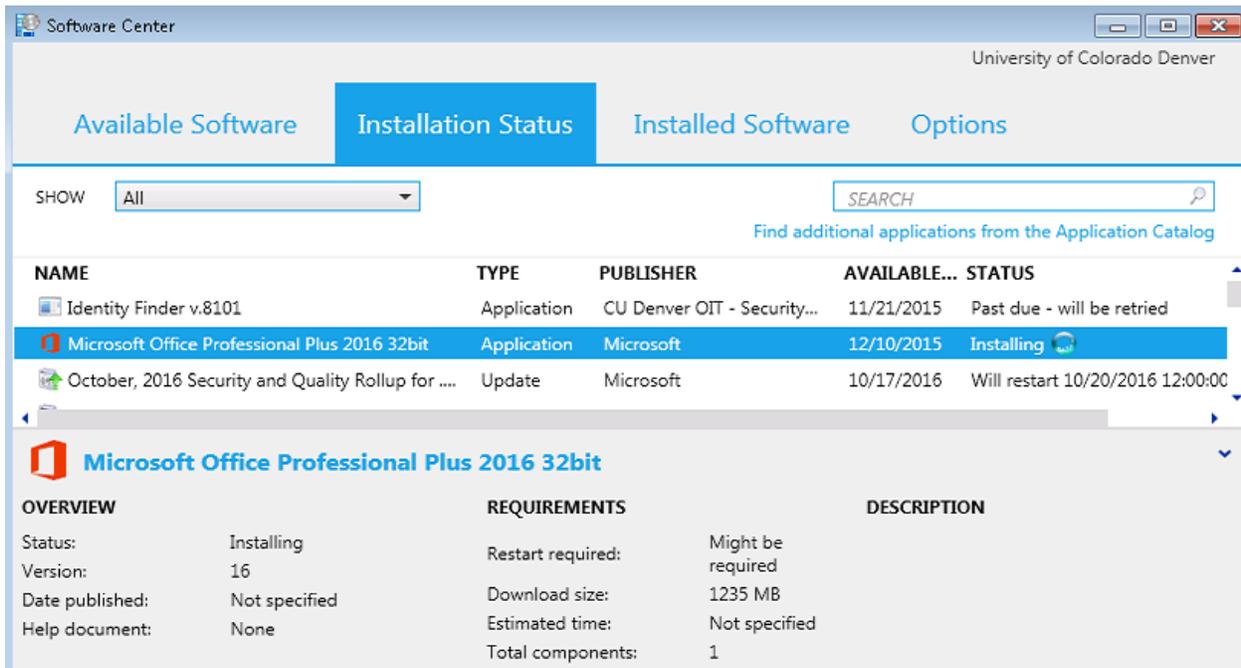
Example: Installing Office 2016





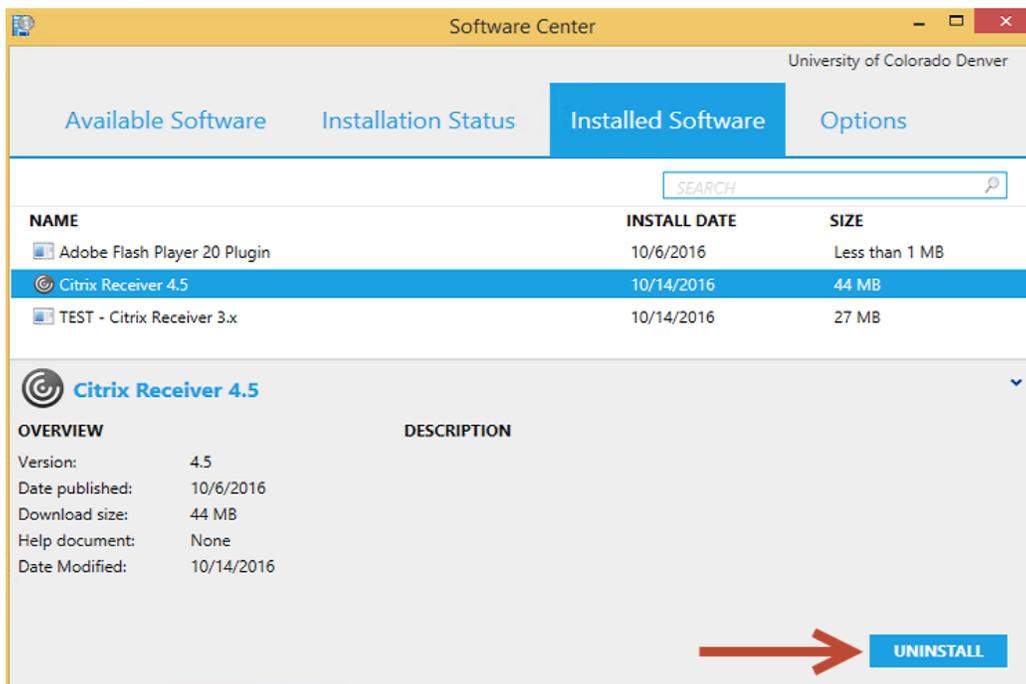
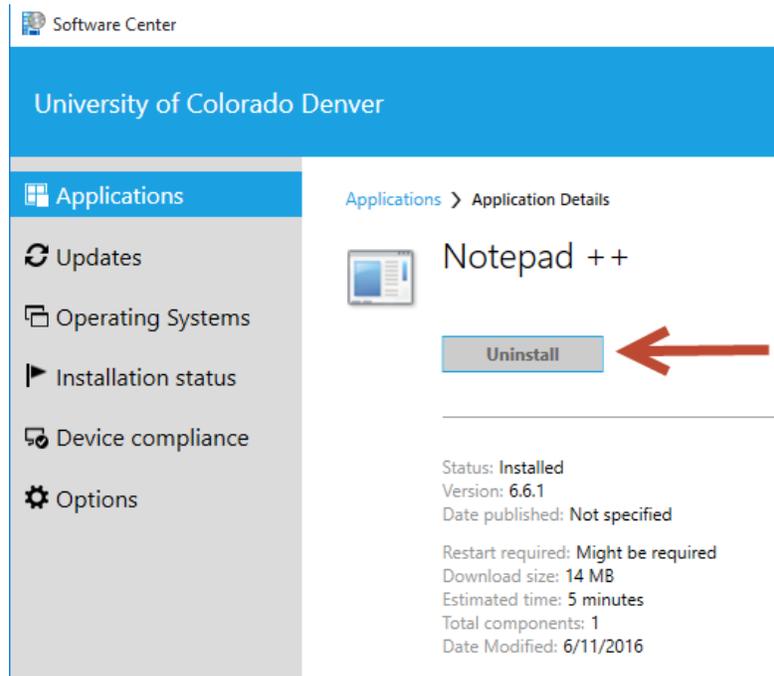
Viewing Application Installation Status

- Under **Installation Status**, you can find the progress of applications and updates that are installing or were attempted to be installed
 - Some software may require a system restart before use, however you should be prompted to restart once the installation completes



Uninstalling Software

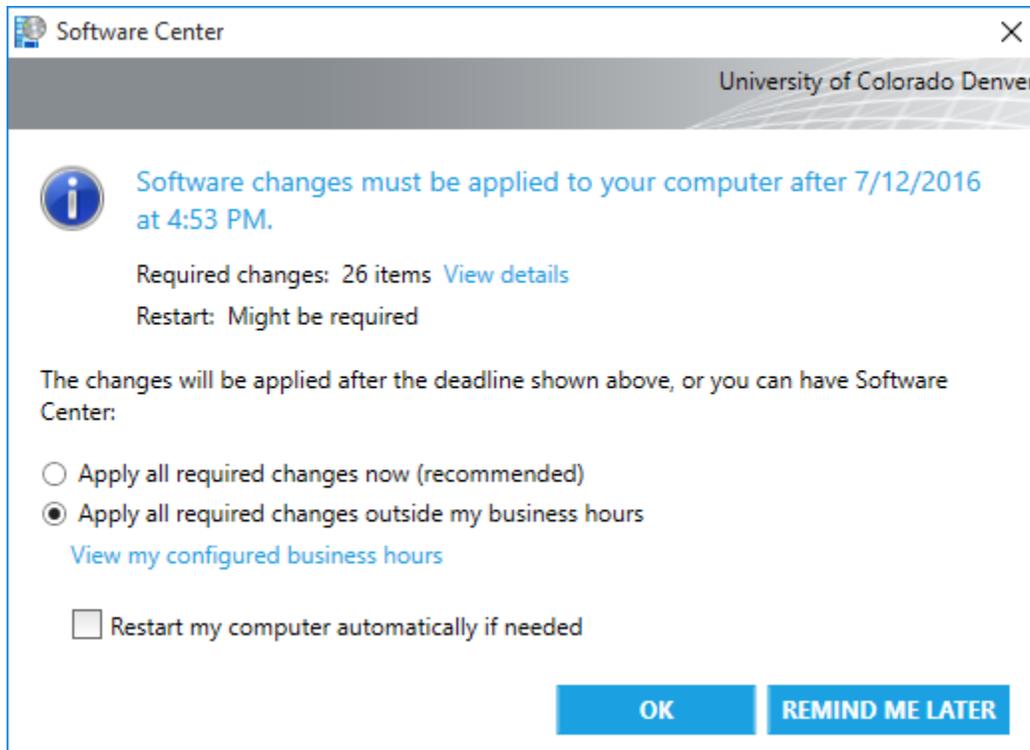
- Lastly, you can find software that is already installed under **Installed Software** or **Applications**
- Software that is installed on your system that was initially deployed as **Available** rather than **Required** can be uninstalled from the **Installed Software** tab or through **Control Panel > Programs and Features**
- **Required** software cannot be uninstalled, so you will find the **Uninstall** option greyed out



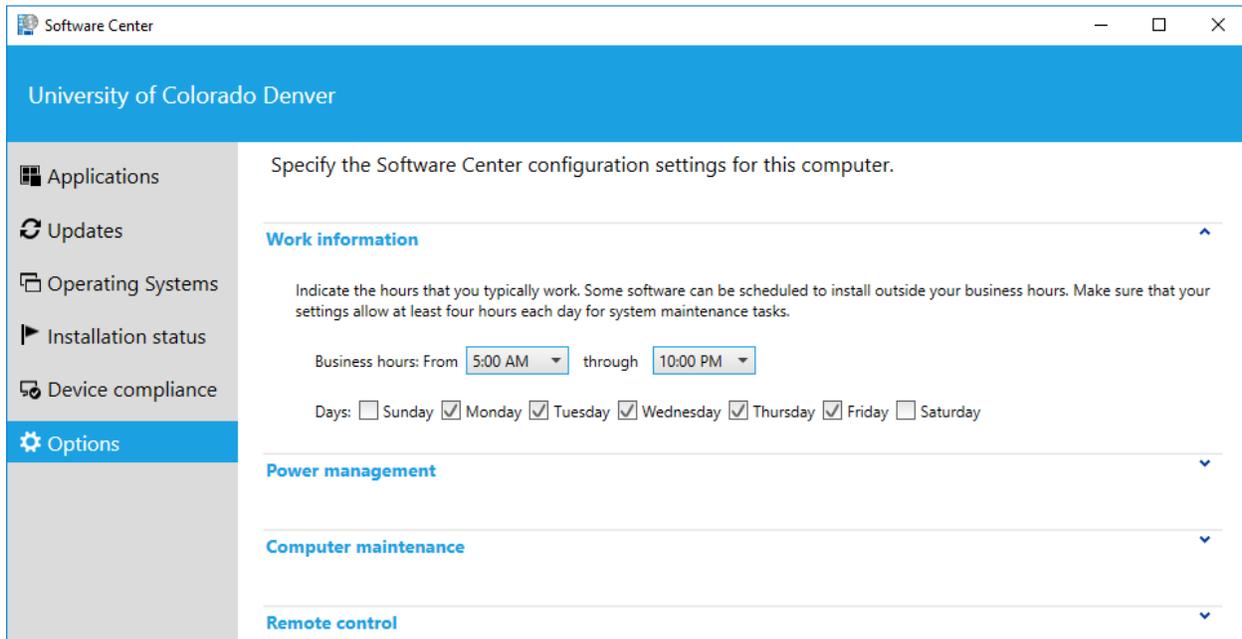
Software Updates

Microsoft and other software publishers regularly release updates to their software to address security vulnerabilities, fix bugs, and add new features. The Office of Information Technology deploys updates to managed desktops and laptops beginning on the Monday following the second Tuesday of each month.

End users will begin to see pop-up notifications alerting them that updates are available to be installed. From the pop-up window, users can choose to install updates now, or they can configure Business Hours.



If “Configure my business hours” is chosen, the timeframe when updates can be installed can be adjusted to be less impactful. However, keep in mind that if a computer is turned off at the end of the day, updates won’t be able to install, and eventually they will be installed automatically.



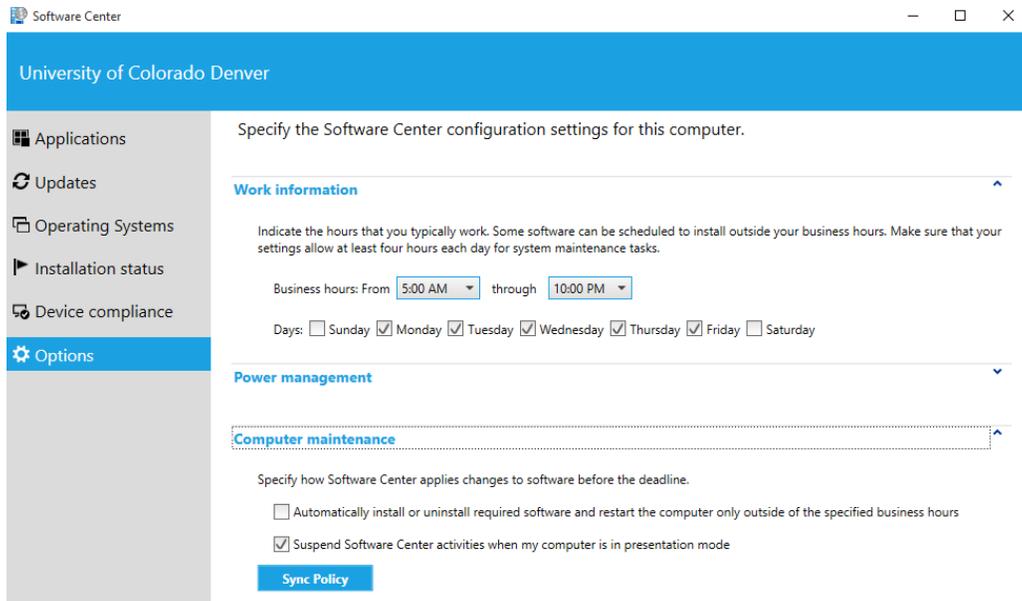
Users have until Thursday at 12PM to install the updates, after which time they will install automatically, and may prompt for a system restart. It is important to save your work and restart your computer to finish installing updates. If no action is taken, the system will be restarted automatically 24 hours later at 12PM Friday.

For more information regarding Software Updates, please visit the OIT System Center Configuration (SCCM) [website](#).

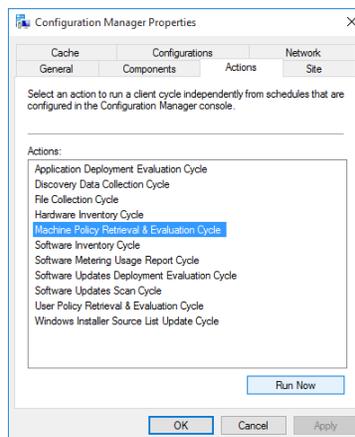
Getting the Latest Policies

By default, managed systems will check for the latest policies from the site server when they are started, and every 60 minutes. To force a policy refresh, from the new **Software Center**, you can go to

Options->Computer Maintenance->Sync Policy



If you still have the old Software Center or wish to have other actions run now, such as checking for updates (Software Update Scan/Deployment Evaluation Cycle) or checking for applications (Application Deployment Evaluation Cycle), go to **Control Panel->Configuration Manager**, click on the **Actions** tab, select **Machine Policy Retrieval & Evaluation Cycle** and click **Run Now**



Support

For problems related to software updates and application deployment, please contact the University of Colorado Denver | Anschutz Medical Campus Office of Information Technology (OIT) Help Desk by phone at (303) 724-4357, via Email at UCD-OIT-HelpDesk@ucdenver.edu or by visiting the OIT Self-Service Portal at www.ucdenver.edu/oit/4help.

For more information about Software Center or System Center Configuration Manager in general, please visit the [SCCM Website](#).