



Reset Your University Phone PIN Number

1. Connect to the university's [VPN GlobalProtect](#) for access to voicemail resources.
2. Go to <https://ddccuc01.ucdenver.pvt/ciscopca/home.do> and enter your university *Username* and *Password*:

Cisco Personal Communications Assistant
For Cisco Unified Communications Solutions

You can safely click 'Yes' in response to any security alerts that may appear as you use this website.
The Cisco PCA website uses pop-up windows. If you have pop-up blocker software installed, configure it to enable pop-ups for this site.

Cisco Personal Communications Assistant

Username
Password
Login Reset

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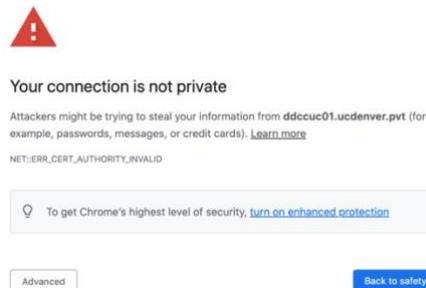
This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at our [Export Compliance Product Report](#) web site.

For information about Cisco Unified Communications Manager please visit our [Unified Communications System Documentation](#) web site.

For Cisco Technical Support please visit our [Technical Support](#) web site.

- **Note:** If you haven't accessed your voicemail from the Cisco site before, you will see the following pop-up message. Click the *Advanced* box and then click on *Proceed to ddccuc01.ucdenver.pvt (unsafe)* to enter your university username and password.



3. Once logged in to the Cisco Personal Communications Assistant webpage, click on *Messaging Assistant*:

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Welcome to the Cisco Personal Communications Assistant

User [redacted] last logged in to this cluster on Tuesday, March 29, 2022 5:26:27 PM MDT, from 10.3.2.106

Applications

The Cisco PCA provides access to the following Cisco web tool(s):

Messaging Assistant
The Cisco Unity Connection Assistant web tool lets you customize how you and your callers interact with Cisco Unity Connection by phone. You can also use it to personalize your messaging settings -- including your recorded greetings and message delivery options -- or to set up message notification devices and create Private Lists.

Web Inbox
The Web Inbox lets you manage your voicemail and provides access to voicemail settings.

Personal Call Transfer Rules
The Personal Call Transfer Rules web tool lets you create and manage rules to send calls to any contact, destination, or groups of contacts or destinations that you specify.

4. Hover over the Passwords tab at the top of the page and click on *Change PIN*:



5. Enter a new PIN (3 or 4 numbers).
6. Confirm New PIN and click *Save*.
7. You will receive a message that says your password was successfully changed:

