University of Colorado | Denver Audience Response System FAQ

Q: How much does this cost?

A: There is no cost for faculty. Students need to either purchase a clicker or a ResponseWare license.

Q: OK, how much does this cost the students?

A: A basic clicker costs $34.00, including a one-year ResponseWare license. Registering the device for an additional year costs $19.99. A ResponseWare license, which allows you to respond with an Android, or Apple smart phone, or any web browser, costs $19.99. Both options are available at the Turning Technologies website or the CU Bookstore. There is a small (15%) additional markup at the bookstore.

Q: Which device is better?

A: Students may forget to bring clickers to class. You know they won't forget their phone; but ResponseWare required a reliable wireless network connection in order to work. Given a choice, most students prefer ResponseWare.

Q: What else do I need?

A: You need to setup an account. Instructions are included on this website. If you are using physical clickers, you will need a USB receiver. You can obtaining this by ontacting Jill Jaenicke at Turning Technologies (jjaenicke@turningtechnologies.com).

Q: How can I learn more about the system?

A: OIT Technical Support Services hopes to offer a training class on the first Friday of each month if there is interest. Turning Technologies also has a part time intern on campus, who can meet with faculty for one-on-one instruction. Training videos are posted on the Turning Technologies website.

Q: What if I have problems in class?

A: OIT Technical Support Services Classroom Support Staff have been trained on this technology, and are able to respond to classroom issues during staffed office hours (M-F 7:30 – 5:00). They can be reached at (303) 315-2055. Support also is available directly from Turning Technologies (866) 746-3015 (M – F 6:00AM – 7:00PM).

Q: What if I want to continue to use the iClickers?

A: iClickers are still in use at other Auraria schools, and are thus available at the bookstore. You are welcome to continue to use this system, but support and training are not available through OIT-Technical Support Services. If you need assistance, please contact iClicker support directly at (866) 209-5698.