

OIT STRATEGIC PLAN- UNIVERSITY OF COLORADO DENVER CAMPUS SUMMARY

OIT's Planning, Strategy, and Analysis (PSA) team spent six months devoted to developing a Strategic Plan in support of the University of Colorado Denver and Anschutz Medical campuses. This dedicated effort was necessary as our campuses will fundamentally benefit from OIT having a well-defined strategic plan, guided by campus-level principles, and input. For OIT, determining 'why we do the things we do' helps focus OIT on our Mission, Vision, and Principles in ways that will engage our customers and benefit students.

<u>MISSION</u>	<u>VISION</u>
The University of Colorado Denver and Anschutz Medical Campus is a diverse teaching and learning community that creates, discovers, researches, and applies knowledge to improve the health and well-being of Colorado and the world.	By 2020, the University of Colorado Denver and Anschutz Medical Campus will be a leading public university with a global reputation for excellence in learning, research and creativity, community engagement, and clinical care.

Campus Level Guiding Principles

1. Elevate student success through increased enrollment, retention, and graduation rates.
2. Advance scholarly excellence and innovation in teaching, research, and creative work.
3. Strengthen our position and impact as a vital community asset.
4. Create a more cohesive, collaborative and inclusive culture.
5. Achieve long-term financial sustainability and stability.

University of Colorado Denver Strategic Directions

The following are the strategic directions identified through campus-focused facilitation and analysis:



Build Connections

Advance the **Service** we provide by building connections to expand customer partnerships and improve access to services through trusted navigators.



Maximize the Value of the IT Investment

Display **Professionalism** by maximizing the value of IT investments to reach campus, school, and department outcomes.



Re-Establish Effective IT Governance

Exhibit **Leadership** by re-establishing an effective IT governance structure and actively engaging with campus constituents to ensure IT projects and programs support the mission of the university.



Align Technology Investment and Outcomes

Actively engage with the campus **Community** to grow trust, improve communication, and ensure technology investments are aligned with campus priorities.

<u>Short Term Objectives</u>	<u>Long Term Objectives</u>
<ul style="list-style-type: none"> • Communication and outreach around the OIT strategic plan • Establish and refresh IT governance • New Isilon Storage Array (file storage) providing reliable, secure, and backed up storage at a lower per gig cost • Conduct comprehensive IT inventory that encompasses OIT and unit technology partners • Service navigator role creation • Identify more engagement liaisons 	<ul style="list-style-type: none"> • Strengthen open access and relationships within OIT to become a clearly visible collaborative business partner to all customers. • OIT should create safe environments for knowledge sharing and innovation. • OIT will review existing operational processes and highlight services that best meet our customer's needs. • OIT will build a strong and knowledgeable navigating team to gain trusted partnerships. • Regularly incentivize forward-thinking ideas and celebrate completed tasks. • OIT will lead with deliberate and transparent leadership tactics to grow aligned technologies.