

OIT STRATEGIC PLAN- UNIVERSITY OF COLORADO

ANSCHUTZ MEDICAL CAMPUS SUMMARY

OIT's Planning, Strategy, and Analysis (PSA) team spent six months devoted to developing a Strategic Plan in support of the University of Colorado Denver and Anschutz Medical campuses. This dedicated effort was necessary as our campuses will fundamentally benefit from OIT having a well-defined strategic plan, guided by campus-level principles, and input. For OIT, determining 'why we do the things we do' helps focus OIT on our Mission, Vision, and Principles in ways that will engage our customers and benefit students.

MISSION

The University of Colorado Denver and Anschutz Medical Campus is a diverse teaching and learning community that creates, discovers, researches, and applies knowledge to improve the health and well-being of Colorado and the world.

VISION

By 2020, the University of Colorado Denver and Anschutz Medical Campus will be a leading public university with a global reputation for excellence in learning, research and creativity, community engagement, and clinical care.

Campus Level Guiding Principles

1. Invest in clinical excellence.
2. Increase and diversify research funding.
3. Invest in innovation.
4. Significantly escalate our work in mental health and wellness.
5. Increase regional and national marketing efforts.

University of Colorado Denver Strategic Directions

The following are the strategic directions identified through campus-focused facilitation and analysis:



Build Connections

Advance the **Service** we provide by building connections to expand customer partnerships and improve access to services through trusted navigators.



Maximize the Value of the IT Investment

Display **Professionalism** by maximizing the value of IT investments to reach campus, school, and department outcomes.



Re-Establish Effective IT Governance

Exhibit **Leadership** by re-establishing an effective IT governance structure and actively engaging with campus constituents to ensure IT projects and programs support the mission of the university.



Align Technology Investment and Outcomes

Actively engage with the campus **Community** to grow trust, improve communication, and ensure technology investments are aligned with campus priorities.

Short Term Objectives

- Communication and outreach around the OIT strategic plan
- Establish and refresh IT governance process
- Increase investment in security tools and increase outreach and awareness around availability
- Centralize IT services to increase equity and access
- Establish a customer-centric culture
- Create service navigator role

Long Term Objectives

- Define OIT services and efficiencies
- Maximize the value of the (IT) Investment
- Expand customer partnerships
- Strengthen and streamline security and compliance
- Engaged dialogue with partners to explore and implement emerging technologies
- Infrastructure resiliency