August 11, 2017

Dear CU Succeed Community:

Welcome to the beginning of a new semester with the CU Succeed Programs! CU Succeed is a concurrent enrollment program for high school students through the University of Colorado Denver. We collaborate with more than 120 schools in Colorado, offering students the opportunity to achieve a head start towards their college experience. Through the CU Succeed Programs students are able to take CU Denver courses during the school day, on their high school campus! This opportunity allows students to earn high school and CU Denver credit at a reduced tuition rate. Students experience collegiate course rigor and develop skills to navigate the overwhelming world of higher education!

In order to take advantage of this opportunity, students must apply to become a CU Succeed student and register for their course. We have enclosed detailed instructions to guide you through every step.

In this packet you will find:

- **The Fall 2017 Schedule and Deadlines**: It is critical that these deadlines are followed and met on time. *There will be no exceptions!*

- **Parent/Guardian Financial Responsibility Form**: Every student must submit a signed and completed form to their instructor by October 3, 2017.

- **Directions on how to complete CU Succeed registration, set up your CU Denver email, pay your tuition, and order a transcript**

- **Frequently Asked Questions**

If you have any questions, please do not hesitate to contact our office! We want to help you achieve a successful experience. Best wishes!

Sincerely,

[Signature]

Angela Alton
CU Succeed Assistant Director
# Fall 2017 Schedule and Deadlines*

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tuesday</strong></td>
<td><strong>Registration Opens:</strong>&lt;br&gt;You may begin your application and registration for your Fall 2017 CU Succeed courses. Please refer to the <a href="http://www.ucdenver.edu/cusucceed">CU Succeed website</a> for detailed instructions and links.</td>
</tr>
<tr>
<td><strong>Friday</strong></td>
<td><strong>Last Day to Apply:</strong>&lt;br&gt;CU Succeed program application must be completed by this day.</td>
</tr>
<tr>
<td><strong>Tuesday</strong></td>
<td><strong>Last Day to Register:</strong>&lt;br&gt;Registration must be completed no later than this day. <strong>If you are not registered by this day, you will not receive credit. There will be no exceptions.</strong>&lt;br&gt;<strong>CU Succeed Parent/Guardian Financial Responsibility Form due:</strong>&lt;br&gt;Turn in Financial Responsibility Form to your teacher by this day.</td>
</tr>
<tr>
<td><strong>Monday</strong></td>
<td><strong>Last Day to Drop:</strong>&lt;br&gt;Courses dropped by this date will not appear on your CU Academic Record and you will not be responsible for the tuition. You must drop the course through your CU student Portal.</td>
</tr>
<tr>
<td><strong>Friday</strong></td>
<td><strong>Last Day to Withdraw:</strong>&lt;br&gt;You will be responsible for tuition payment and the course will appear on your CU Denver Academic Record as a ‘W’.</td>
</tr>
<tr>
<td><strong>Tuesday</strong></td>
<td><strong>Tuition Due:</strong>&lt;br&gt;Payment instructions are located on the <a href="http://www.ucdenver.edu/cusucceed">CU Succeed website</a>. A reminder e-mail will be sent to the e-mail supplied on the application; bills will not be mailed!</td>
</tr>
</tbody>
</table>

Note: Grades will be recorded on an official CU Denver transcript, and will become a part of the student’s permanent academic record at the University of Colorado. Grades and Transcripts will be available by the end of January 2018.

*Have questions? Contact us!*  
CU Succeed Programs  
[www.ucdenver.edu/cusucceed](http://www.ucdenver.edu/cusucceed)  
Campus Box 144, P.O. Box 173364  
Denver, CO 80217-3364  
Office (303) 315-7030  
Fax (303) 315-7046

*The CU Succeed Office holds the right to make extensions and adjustments. Exceptions to deadlines will NOT be honored.*
CU Succeed is a unique program of the University of Colorado Denver that works with schools throughout Colorado to provide high school students the opportunity to take courses in their high schools for both high school and college credit. The courses offered in the program are not high school courses for which students earn college credit. They are courses that have been reviewed by CU Denver faculty and have been deemed equivalent in content and academic standards to courses taught on the CU Denver campus. Additionally, the instructors have met the same standards as on-campus instructors and have been granted adjunct faculty status by an academic department of the University.

Credits earned in CU Succeed courses appear on an official University of Colorado Denver transcript and can be applied to a degree program at one of the CU campuses (with limited exceptions), or they may be transferred to another college or university. **CU Denver cannot guarantee that its courses will transfer to any institution, nor will it refund tuition for courses that do not transfer.**

Enrollment in CU Succeed courses for CU Denver credit is **optional**. Students who wish to enroll in CU Succeed courses and receive CU Denver credit must meet the enrollment and payment deadlines.

**IMPORTANT:** CU Denver will not mail a tuition bill. Fall 2017 tuition is due October 31st 2017. Tuition can be paid online in the Passport ID Portal, or by phone at 303-315-1800, or mailed to CU Denver; 13120 E. 19th Ave.; Campus Box A098; Aurora, CO 80045. Make checks out to CU Denver and write the student ID number in the memo. Tuition amounts can be found on the CU Succeed website and in the Passport ID Portal. **Please note that tuition payments received via credit or debit cards will be assessed a 2.75% service charge.**

**Students may drop a course through the student portal by October 16th 2017 and will not be financially responsible.**

Please sign the consent form below and return it to your student’s instructor after completing registration. All courses can be included on one form and turned in to one instructor. We strongly encourage you and your student to obtain more information about the CU Succeed Program by visiting our website (**www.ucdenver.edu/cusucceed**) or contacting us at 303-315-7030.

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**CU Succeed Parent/Guardian Financial Responsibility Form**

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**CU Succeed Parent/Guardian Financial Responsibility Form**

**DUE TO TEACHER by October 3rd 2017**

Name of Student ______________________________________     CU Denver Student ID # _________________________________

Course Number(s) ____________________________________________________________

Instructor Name(s) ____________________________________________________________

High School __________________________________________     Total Tuition Amount _________________________

I certify that I am aware that my student has enrolled in CU Succeed courses at her/his high school for which s/he is eligible to receive credit from CU Denver. I understand that my student’s grades will be recorded on an official CU Denver transcript, and that these grades will become a part of my student’s permanent academic record at the University of Colorado. Finally, I am aware that, unless my student’s school/district has an agreement with CU Denver to pay the tuition for these courses, I am financially responsible to CU Denver for payment of said tuition.

Parent/Guardian Signature ___________________________     Parent/Guardian Name Printed ___________________________

Address ___________________________________________     City ___________________________     State ________     ZIP ________

Parent Phone # ___________________________     Parent E-mail ___________________________
Registration Instructions

Have you already taken a CU Succeed class? If “Yes”, skip to Step 2.

**Step 1: Apply to CU Succeed**

Do not apply if you have already taken CU Succeed classes

1. Go to [www.ucdenver.edu/cpeapp](http://www.ucdenver.edu/cpeapp)
2. Select the options shown in the box to the right.
   *Note: After you select an option the next box will appear.
3. After you complete and submit your application you will receive an email with your **Student ID#. Record and keep this number**, as you will need it to complete the registration process.

   ![Apply for this program](image)

   **Student ID#:**

   *Note: If you don’t receive an e-mail within 10 minutes and you have checked your Junk Mail, call CU Succeed at 303-315-7030.*

   ![You are NOT registered for any classes at this point.](image)

**Step 2: Claim your Passport ID/Password Reset**

1. Go to [https://myaccount.ucdenver.edu](https://myaccount.ucdenver.edu)
2. Follow the prompts and record the **password and security questions** you set.
   *Forgot your Student ID? Call CU Succeed at 303-315-7030.*
3. The “Account Resources” page contains your **username and student email account** *(see special note).*
   **Record and keep this information, then exit the page.*
   *Need to reset your password? Click on the link to change your password on the Account Resources page or go to [www.ucdenver.edu/passwordreset](http://www.ucdenver.edu/passwordreset). Passwords need to be reset every 90 days.*

   ![You are NOT registered for any classes at this point.](image)
Step 3: Register For Your Class

Before you register, find your Class Number:

- Go to [www.ucdenver.edu/cusucceed](http://www.ucdenver.edu/cusucceed) click
- Select the appropriate course list (Fall 2017)
- Find your high school and your class, write down your **5-digit class number**

You must register by **October 3, 2017** to earn credit

How to Register For Classes:

1. Go to the PassportID portal and log in [www.ucdenver.edu/ucdaccess](http://www.ucdenver.edu/ucdaccess)
   
   *Forgot your password/password not working? Reset it here* [www.ucdenver.edu/passwordreset](http://www.ucdenver.edu/passwordreset)

Navigating to Student Center> All Student Functions on the left hand side of the screen:

2. Navigate to Register for Classes (add/drop):

3. To Add classes, navigate to “Add Classes“:
4. Select your term, and select the “Continue” button:

5. Before proceeding to registration, and once every term, you will be asked to verify your home and local addresses, provide your phone number, and verify your emergency contact:

5a. You will not be able to proceed to registration until you enter a **home** and **local** address type.

5b. Verify that your phone number is accurate. A cell phone number is required to proceed.
5c. Verify your emergency contact. You must list at least one person as an emergency contact before proceeding.

<table>
<thead>
<tr>
<th>Emergency Contacts on File</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Contact Information – In the event the University needs to contact someone on your behalf should you be involved in or experience a health or safety emergency. This information will not be included in our Emergency Notification System. You must provide contact name, relationship, address and phone.</td>
</tr>
<tr>
<td>Contact Name</td>
</tr>
<tr>
<td>Select</td>
</tr>
<tr>
<td>Select</td>
</tr>
</tbody>
</table>

I verify that the emergency contact information is accurate and up-to-date

5d. Once you have verified this information, select “Continue” on the bottom right side of the page:

Continue

6. If you have not taken classes at the University of Colorado Denver before, you will be asked to electronically sign a Tuition Payment Disclosure Statement. If you agree, press "I Agree" at the bottom of the page.

7. Search by your Class Number:
Don’t have it? Find it at [www.ucdenver.edu/cusucceed](http://www.ucdenver.edu/cusucceed) under “Course Offerings” DO NOT SEARCH BY SUBJECT

Select Class

Search By Class Number
Search By Subject and Catalog Number
Advanced Search

Search

Enter your five digit class number and press “Submit Class Number”:

Enter Class Number
[7235] Submit Class Number

Your selected class should appear, and you can press “Next” to proceed:
8. Once you have your class/classes in your shopping cart, you are ready to proceed with enrollment. Select class/classes you wish to enroll in and press “Add Selected Classes”:

To finish the process, select “Finish Enrolling”:

If your request is successful, you will receive a message of “Success”. If you receive an error message you are not enrolled, follow the prompts to resolve errors if necessary.

Congratulations, you are enrolled!

Don’t forget to submit your **Parent/Guardian Financial Responsibility Form** to your Instructor by **October 3, 2017**
How to Pay Tuition

Pay Tuition by October 31, 2017

Online:
1. Go to the Passport ID portal and log in [www.ucdenver.edu/ucdaccess](http://www.ucdenver.edu/ucdaccess)
2. Select the “Student Billing” drop down menu on the left side of the screen.
3. Select “Pay Your Bill” to view your balance and make a payment.

By Mail:
Check payable to CU Denver
CU Denver Bursar’s Office
13120 E. 19th Ave.
Campus Box A098
Aurora, CO 80045

**Please include the Student name and Student ID number on the check.

By Phone:
Call the Bursar’s Office at **303-315-1800**.

**Have your Student ID number ready.
How to Order a Transcript

Please be aware that your high school transcript won’t include your credits for CU Succeed classes. In order to transfer these CU credits, you’ll need to order an official transcript from CU Denver to be sent directly to your future college.

1. Go to www.ucdenver.edu/transcripts
2. Click on the “Request Official Transcripts” button
3. Click “Create Account” (or, if you have previously ordered a transcript or created an account, log in)
   - Use a personal email address that will not expire
   - Dates do not need to be exact
   - Enter “0000” for your Social Security number
   - Input your Student ID#.
     
     *If you need your ID#, call the Registrar’s Office at 303-315-2600

5. Once your account is created, type in the name of the college where the transcript should be sent, then click on the Search button. This will bring up a list; click on the most appropriate choice. If you are unsure where to send your transcript, call the admissions office of the school you will be attending.

   [You can also click on “Send to Yourself, Another Individual, or Third Party” below the box.]

6. Click on “Product Type” you want (electronic or paper):
   - The campus you attended was Denver
   - Electronic transcripts cost $10 and will be sent to your designated email address in 1-3 hours
   - Standard paper transcripts cost $12 and will arrive by mail in 7-10 days.

7. Provide consent and payment
**SPECIAL NOTE : CU Denver Email Account**

All CU Succeed students and faculty are automatically given a CU Denver student email account. CU Succeed will use the email you provide in your application for all non-sensitive communications. All official CU Denver communications will be sent to your CU Denver student email account, please check this account frequently at [www.ucdenver.edu/email](http://www.ucdenver.edu/email) (Click the login button at top right).

Alternatively, you can forward CU Denver email to an account you check regularly. **Be aware that your personal account may not be secure**, and some sensitive information may be forwarded from your CU Denver account if you choose this option. We have included instructions on how to forward messages from your CU student email address to a different account. Call 303-724-4357, option 6, for help.

Be sure to add cusucceed@ucdenver.edu to your contacts so our emails won’t be classified as junk mail.

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**How to forward your CU Denver email to your personal email address:**

1. Go to [http://www.ucdenver.edu/email/Pages/login.aspx](http://www.ucdenver.edu/email/Pages/login.aspx) and log in at top right of page. The username and password are the same for your Passport ID Portal. (See pg. 1)
2. At the top right, click the settings gear icon- select “Options”
3. On the left side of the screen expand “Mail”, expand “Automatic Processes” and select “Inbox rules”
   i. Click on the + symbol to add a new rule
   ii. Give the rule a name such as “Forward”
   iii. Select “Apply to all messages” in the first drop down
   iv. Select “Redirect” in the second drop down
   v. Enter desired email at the top next to **TO:**
   vi. Click ok
4. Click ok/save

**Only messages sent after this rule is created will be forwarded.**

**Be aware that not all personal email accounts will be secure and some sensitive information may be forwarded.**

Need more help? Call the help desk at 303-724-4357, option 6.
Frequently Asked Questions

I do not know which career to choose on the application.
Choose Undergraduate, then CU Succeed, then CU Succeed for Field of Study.

I don’t know my student ID number (SID).
You will receive an email containing your SID within 10 minutes of submitting your application. Be sure to check your Junk Mail folder if you don’t see it in your Inbox. If you have lost the email or it doesn’t arrive in 24 hours, call CU Succeed at 303-315-7030 or the Registrar’s Office at 303-315-2600.

When I try to claim my account, I receive the message, “Account not found”.
If you receive this message 15 minutes after you receive your SID, contact CU Succeed at 303-315-7030.

My username and password for the Passport ID Portal are not working.
Your Password might be expired. Retrieve your username and password at https://myaccount.ucdenver.edu. Enter your information and you will be directed to a page with your username and a link to reset your password. *After 90 days, you will need to reset your password.

I forgot my security questions or I am locked out of my account.
Call the IT help desk at 303-724-4357. They can unlock your account or reset your questions.

I do not know my class number, or my class is not found.
Your 5-digit class number is at www.ucdenver.edu/cusucceed Click on the “Get Your Class Number” button, select the Fall 2017 Course List, and find your high school and your course.

I keep getting the error message, “You do not have access to register at this time.”
Click on the Menu button and select “term information”. Then select “activate a new term for enrollment.” Follow the prompts and click the Add tab once the term is activated. If you continue to receive the error, contact the Registrar’s Office (303-315-2600). If you do not have the “activate new term for enrollment” option, you will need to reapply.

What is the drop deadline?
10/16/2017 You MUST drop the course online (not just with your high school) or you will still be financially responsible. Find instructions at www.ucdenver.edu/cusucceed. Click the “Register Here” button and choose “Dropping a Course” on the left side of the screen.

How much is the credit and how do I pay?
Tuition is usually $77 per credit hour. Check the Course Offerings on our website for specific course amounts. You can pay through your Passport ID portal, online or by mail. See your registration packet for payment instructions.

Can I use COF (Colorado Opportunity Fund) towards my CU Succeed Tuition?
Unfortunately, COF cannot be applied to your CU Succeed tuition.

Will the college I attend accept CU Succeed credit?
We cannot guarantee that any college will accept CU credit. We encourage you to research this further by contacting the institutions you are interested in attending.

12/16/2015