Case Presentation
As the case unfolds, please use the timeline below to highlight critical events over the course of the patient’s care. Consider adding these key events:

- Sentinel event (Adverse event, AE)
- Key preceding events

Modified Root Cause Analysis
Using the modified fishbone below, please consider which factors may have contributed to the AE.
Discussion and reflection

Please answer all questions.

1. Was there a medical error in the adverse event that occurred in today’s discussion? Was that error preventable?

2. What were the health system forces that contributed to the error? How can those systems be changed to prevent a similar adverse event from occurring in the future?

3. Was there a cognitive error that contributed to the error? How would you address the cognitive error?

4. Please recommend one course of action that our institution can take to prevent an event like this in the future. Who else should be involved in this process? What would be the role of the residents and students?

5. Which of these competencies do you feel were addressed in today’s conference?

   Medical Knowledge  Patient Care  Interpersonal Communication
   Professionalism  Systems-Based Practice  Practice-based Learning and Improvement

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