SAMPLE

Morbidity, Mortality, and Improvement Conference

University of Colorado
Department of Medicine
University of Colorado Hospital

Date

DOM M and M Steering Committee. Revised on 7-1-2013
Agenda

• Introduction
• Case Presentation and Clinical Pearls
• Case Analysis
• Wrap up and Action Items
M&M Conference

“a forum in which members of a multidisciplinary health care team...engage in objective, non-judgmental review of adverse outcomes and commit to systematic process change.”

**Guiding principles:**
We seek to create a safe, open, and respectful atmosphere for discussion and learning.

Reminder: All participants are reminded this is a privileged and confidential meeting – subject to peer review and medical review protections at University of Colorado Hospital and in the State of Colorado.
The Top 5
(Factors Contributing to Adverse Events)

1. Communication
2. Coordination of Care
3. Escalation of Care
4. Workload
5. Recognizing there was a problem

Ref: Transforming the Morbidity and Mortality Conference into an Instrument for Systemwide Improvement

DOM M and M Steering Committee. Revised on 7-1-2013
The Case
History of Present Illness

XX is a XX yo F with a MedHx of ***, ***, and *** who presented with ***.

(limit <100 words or space in this box in this font size)
Pertinent Physical Exam

T    HR    BP    RR    O2 Sat

Gen
HEENT
Cardiac
Pulm
Abd
Extrem
Skin
Neuro

Privileged & Confidential: Subject to Peer Review and Medical Review Protections, O.C.G.A.
§ 31-7-130 et seq. and § 31-7-140 et seq.".
DOM M and M Steering Committee. Revised on 7-1-2013
Initial Labs and Studies

Labs-
CXR-
ECG-
CT-
MRI-

Privileged & Confidential: Subject to Peer Review and Medical Review Protections, O.C.G.A. § 31-7-130 et seq. and § 31-7-140 et seq.™. DOM M and M Steering Committee. Revised on 7-1-2013
Timeline

Privileged & Confidential: Subject to Peer Review and Medical Review Protections, O.C.G.A. § 31-7-130 et seq. and § 31-7-140 et seq. “.
DOM M and M Steering Committee. Revised on 7-1-2013
Clinical Pearls

• Diagnostic or therapeutic question
• This slide is used to prompt a discussant to provide a 1-2 minute answer.
Case Analysis

• What was the adverse event?
• What factors might have contributed to the event?
## Systems Failures

<table>
<thead>
<tr>
<th>Error</th>
<th>Potential Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Privileged & Confidential: Subject to Peer Review and Medical Review Protections, O.C.G.A. § 31-7-130 et seq. and § 31-7-140 et seq.". DOM M and M Steering Committee. Revised on 7-1-2013
<table>
<thead>
<tr>
<th>Error</th>
<th>Potential Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Conclusions

What happened to the patient?

What did we learn?
  Clinical
  Systems

What do we hope to accomplish?

Who is responsible for closing the loop?

Privileged & Confidential: Subject to Peer Review and Medical Review Protections, O.C.G.A. § 31-7-130 et seq. and § 31-7-140 et seq."
Acknowledgements

Presenter
Discussants
Guests
Division and Department Program Staff