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## YMCA POLICIES

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### **DEPOSITS/CANCELLATION POLICY**

A 35% deposit by credit card will be required in order to guarantee each individual reservation.

Refunds will be issued on individual attendee's reservations canceled at least forty-eight (48) hours in advance of the confirmed arrival date.

### **PAYMENT POLICIES**

Full Payment is due upon arrival. Unpaid balances will be charged an additional 1.5% monthly finance charge, and may be sent to a collection agency after 60 days.

We accept Visa, MasterCard, Discover, American Express, personal checks and cash.

### **CHECK IN TIME/ CHECK OUT TIME**

Your accommodation will be ready by 6:00pm. Check-out is by 10:00am.

### **PETS**

Pets are not allowed in the lodges, group cabins or meeting spaces unless specified in the room type description.

### **QUIET HOURS**

Snow Mountain Ranch quiet hours are from 10:00pm until 7:00am. Estes Park Center quiet hours are from 11:00pm until 7:00am.

### **ALCOHOL**

Alcoholic beverages are allowed, but not sold on the grounds and may not be consumed in public areas. You may serve alcohol in your room, cabin, or reserved meeting room in compliance with Colorado law.

### **SMOKING**

Smoking is not permitted in any YMCA facility.

### **MARIJUANA**

Though allowed by law in Colorado, YMCA of the Rockies has a strict no marijuana policy that forbids the possession, use and/or consumption of marijuana anywhere on our properties, in our facilities, or during participation in our programming.

**We carefully consider your preferences. However, we do not guarantee specific rental units.**

### Contact Us

- Estes Park Center  
2515 Tunnel Road  
Estes Park, CO 80511
- Snow Mountain Ranch  
1101 County Road 53  
Granby, CO 80446
- [800-777-9622](tel:800-777-9622)
- [info@ymcarockies.org](mailto:info@ymcarockies.org)