CU Denver Global Study and Semester Programs – Withdrawal Policy

If a student decides not to participate at any time after paying the non-refundable deposit, this constitutes a withdrawal from the program. **The student must notify the Office of Global Education in writing of their withdrawal.**

- Not enrolling in/dropping the associated course in the CU Denver portal system is not an official withdrawal. Students must notify the Office of Global Education directly.
- If a student withdraws, for any reason, the deposit will not be returned.
- The student may be responsible for the full program charge (per the Program Withdrawal Terms outlined below), that will be billed to the student account.

**Program Withdrawal Terms**

- Students who withdraw from their program in writing **within 10 calendar days of paying the deposit** will not be refunded the deposit and will not be responsible for the full program charge.
- Students who withdraw from their program in writing **11 or more calendar days after paying the deposit** will not be refunded the deposit and will be billed for the full program cost.

**Exemptions**

Exemptions from the above-mentioned financial consequences may be considered on a case-by-case basis. A student may apply for an exemption by writing to the Office of Global Education at study.abroad@ucdenver.edu and should include additional documentation supporting the request. In the case of substantiated and unforeseen personal medical reasons that prevent the student from participating in a CU Denver global program, the exemption request must include a letter from the student’s medical provider detailing the reasons the student cannot participate.

Note that the following are NOT considered justification for an exemption:

- Failure to obtain approved time off from employment
- Failure to obtain funding
- Failure to obtain a valid passport from the student’s country of citizenship
- Failure to obtain an entry visa, if applicable
- Failure to determine how/if the course will meet degree requirements