Pediatric Patient at Health Care visit

Referral is initiated if one or more of these conditions are met:
- score on a standard developmental screen falls below the tool’s empirical cutoff in one or more of the five domains
- parent concern
- child has risk factors associated with social emotional issues and/or developmental delay
- complicated medical issues

Follow-up visit between PCP and family

Unable to provide resources for children with chronic illness or special needs

PCP office provides resource for referral

Able to provide resources

Provide Resource Hotline at Family Voices to identify resources and make appropriate referral
- MENTAL HEALTH: Local BHO, private Mental Health insurance provider
- MEDICAL: HCP, subspecialist, specialty clinic
- DEVELOPMENTAL/EDUCATIONAL: Local school district Child Find Office
- Other community service referrals: CCB, social workers

Agency receiving referral determines if child meets criteria for services

Meets criteria

Services plan developed with family for criteria met.
If necessary, can refer to other community resources as well.
Information given to family and PCP for follow-up visit.

Does not meet criteria

If not eligible for services but has additional needs, refer to other appropriate community resource

PCP: Primary Care Provider
CCB: Community Centered Board
MH: Mental Health
BHO: Behavioral Health Organization
HCP: Health Care Program for Children with Special Needs