Informatics: Safety & Clinical Resources

Patient Safety Net
UCH internal website (HUB)
Safety Program

• Institute of Medicine Recommendations
  – Identify errors, evaluate causes, take action
  – Analyze & identify ways to prevent future errors

• Patient Safety Net
  – Online error reporting
  – Access from the HUB
http://iamaze.uch.ad.pvt
PSN: To enter an event, answer the questions and follow the prompts.
PSN in Action

• ICU patient en route to CT scan
  – Patient arrested in elevator
  – Code called
  – Code team delay in finding patient
    • Multiple elevator banks
    • No names or signs to help identify / locate

• Entered in PSN > automatic emails
• As a result …
Elevators are now color-coded and marked.
Patient Event Types

- Medication Error
- Adverse Drug Reaction
- Equipment / Supplies / Devices
- Fall
- Error related to Procedure / Treatment / Test
- Complication of Procedure / Treatment / Test
- Transfusion
- Behavioral
- Skin Integrity
- Care Coordination / Records
- Other / Miscellaneous
2009 Patient Events

PATIENT Event Types
(All Harm Scores)

- A. Medication error, 1058, 20%
- B. Adverse Drug Reaction (not a medication error), 110, 2%
- C. Equipment/Supplies, 227, 4%
- D. Fall, 491, 9%
- E. Error related to Procedure/Treatment/Test, 1088, 21%
- F. Complication of Procedure/Treatment/Test, 331, 6%
- G. Transfusion, 292, 5%
- H. Behavioral, 38, 1%
- I. Skin Integrity, 882, 16%
- J. Care Coordination/Records, 292, 5%
- K. Other/Miscellaneous, 623, 11%
The HUB is a source for information from hospital departments.
Department & Services

Please visit the A-Z listings below for a complete list of departments & services.

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Information For

Clinicians

Quick Links

- Important Phone Numbers
- Policies and Procedures
- Job Openings
- Menus
- Training and Education
- Kudos Cards

Connect To

- Employee Referral
- Executive Information

University of Colorado Hospital

Anschutz Medical Campus

www.uch.edu
The HUB provides resources that are especially helpful for Clinicians.