**Don't Miss A Beat While You're Here**
Lodging guests receive discounted 18 or 9-hole play at our golf course. For additional information on Copper Creek Golf Course and other summer activities at Copper, please click [here](#).

Performance Tours offers spectacular local, moderate level whitewater rafting on the Blue River. Tours depart daily out of their Frisco, Colorado office. Brown's Canyon trips are also available daily out of the Buena Vista office.

**Other Important Information**

**Directions from Denver:** I/70 West-bound, take exit 195. Turn right at stoplight on to Copper Road and travel 1/4 mile. The Front Desk is the 3rd building on your right, and immediately after passing the Copper Fire Station and Woodward Barn.

**Directions from Grand Junction:** I/70 East-bound, take exit 195. Turn right off the exit ramp on to Highway 91 and then right at stoplight on to Copper Road and travel 1/4 mile to the Lodging Front Desk; which will be the building on your right after passing the Copper Fire Station and Woodward Barn. Check out [road conditions](#) before starting your drive.

**Physical Address:** 0509 Copper Road, Copper Mountain, CO 80443. Lodging Check-In is on the second level, above the Athletic Club.

**Ground Transportation:** Summit Express is Copper Mountain's official ground transportation provider and offers direct shuttle service from Denver International Airport to Copper. Copper Mountain also partners with Hertz and Budget. To book a shuttle or reserve a car rental, call 866-763-5956.

**Check-In:** 4:00pm is the time rooms are typically ready for all Lodging Guests. During peak periods, check-in may be delayed one or two hours. Guests may arrive at the Front Desk any time throughout the day of arrival to check-in. If your room is ready upon arrival you will be granted access to the unit. If the room is not ready, the Front Desk can complete the check-in process with the exception of providing the room number. The Front Desk can send a text message to a Guest's cell phone with the room number when the room is ready or Guests may call to check on the status of their room. At check-in a credit card authorization will be required for incidentals. Check-in is not permitted without a valid credit card and photo ID matching the name on the reservation. **Only guests 18-years of age or older and named on the reservation will be able to check in or receive extra room keys.** Please notify us of any additional guests prior to arrival. Additional guests will be required to present a valid photo ID (e.g. driver's license or passport) prior to being granted keys. If your additional guest is the first person in our party to check in, they will also be required to provide a valid credit card that will be authorized for incidentals in order to check in on your behalf.
Check-Out: 10:00am is check-out. Copper may be able to accommodate late check-out requests, but this cannot be confirmed until after 7:00pm the night prior to your departure. Please contact the Front Desk by dialing '0' from your room. Please note there may be an additional fee should the late check-out be accommodated.

Room Amenities: Condominium units and Studios are equipped with hair dryers, coffee makers, irons, ironing boards, and fully equipped kitchens. Hotel-style rooms are equipped with hair dryers and coffee makers. Copper Mountain does not have air-conditioned rooms; a box fan is provided in the unit.

*Please note, not all units managed by Copper Mountain have access to a landline telephone. If access to a telephone inside your unit is important to your stay, please call 800.837.2996 to speak with a reservations agent about specific lodging options as soon as possible.

The Copper Spa & Athletic Club: Copper Mountain Lodging Guests receive complimentary access to our Athletic Club; which features a 25-yard, indoor lap pool, free weights, cardiovascular machines, hot tubs, saunas, and showers. Racquetball courts are available for a fee. Pamper yourself with a rejuvenating facial and/or relaxing massage at the Copper Spa. For reservations call 970-968-3025.

Internet: Free wireless Internet access is available in most units. Some units have Ethernet or dial-up Internet access, which may incur phone charges.

Housekeeping: While you enjoy your stay at Copper, we will provide you with a full-service clean, including linen change after the 3rd day of a 5-night stay or longer. Additional housekeeping services can be purchased at check-in or by dialing '0' from your room. If during your stay you require additional amenities, please dial '0' so that we may refresh that supply.

Resort Transportation: Please take advantage of our complimentary shuttle transportation system throughout the resort. Pick-up times vary. Transportation on-call is available by calling 970-368-2002 between 8:30 AM-11:00 PM. Times and availability can vary depending on time of year.

Parking: Private, underground-garage parking for Copper Mountain Lodging Guests is limited to one vehicle per unit with a kitchen. The parking structures vary by building, types of parking include: underground-garage parking, car port parking, and unprotected parking lot. Additional vehicles will have to be parked in free, outlying lots. If you are staying in a hotel-style unit, free parking is available, though it may not be undercover or at your building. All lodging parking permits expire at 2 PM on your day of departure.

A.D.A. Units: Powdr Copper Mountain, LLC acts as the rental management agent for many condominium units at Copper Mountain. Each owner chooses whether or not to place his/her condominium unit in the rental program. Copper Mountain and its
associated condominium projects are not hotels. Because all condominium units are individually owned and are not part of a hotel, such units may or may not be configured to comply with the accessibility requirements of the Americans with Disabilities Act. The decision of whether or not to make a condominium unit accessible is up to each individual owner. Condominium units meeting the accessibility requirements of the Americans with Disabilities Act may be unavailable or limited in number.

**Pet Friendly Units:** Copper has a limited inventory of pet-friendly accommodations. Pet-friendly units must be requested at time of booking when speaking to a Vacation Specialist over the phone. A nightly fee of $30 will be assessed and the pet must not be left unattended while in the room. Upon arrival you will be asked to complete and sign a Pet Acknowledgement Form which explains all policies; including damage charges to the credit card on file for incidentals. NO PETS ARE ALLOWED in any non-pet-friendly unit and will be subject to cleaning fees to correct any damages found.

A Note Regarding Service Animals Under the Revised Americans With Disabilities Act, a 'service animal' is limited to an animal that is individually trained to do work or perform tasks for an individual with a disability. The tasks performed by the animal must be directly related to the person's disability. 'Comfort', 'therapy', or 'emotional support' animals, including dogs for these purposes, do not meet the definition of a service animal, and are thus subject to the pet fee and pet friendly unit availability.

**Smoking:** All of our lodging accommodations are smoke free. Smoking is permitted in designated areas throughout the village.

**The Small Stuff**
Your credit card will be automatically charged for the balance due on the date listed above. All reservations can be cancelled prior to this date and will only forfeit 10% of the deposit received. Reservations cancelled after this date are 100% non-refundable unless Copper Mountain's Vacation Protection Plan has been paid and the reason for canceling is covered in the plan. No shows, late arrivals, and early departures are NON-REFUNDABLE and will be canceled. **If you need to cancel your reservation, an email request is required to be sent to groupres@coppercolorado.com**

Copper Mountain's Vacation Protection Plan (VPP) is highly recommended to provide a more lenient cancellation policy. VPP is included in your reservation total, unless you've opted out. VPP may be added to your reservation up until taking final payment by calling 866-837-2996. For more information about the plan; including how to request a refund for your protected payment; please see the brochure here.

Specific requests may be made, but may not be confirmed unless a Request Fee has been paid and is noted above. Please keep in mind that due to all inventory being individually owned, we cannot fully "guarantee" the specific unit due to loss of inventory
or maintenance issues. If in fact the room assignment does change we will call the phone number on file upon our awareness and find alternative accommodations.

The package total is inclusive of a resort surcharge at 8.5% and state tax at 6.375%. Resort surcharge exists due to being a non-governed city and offsets the cost of public transportation, road maintenance, and snow removal. Copper Mountain will charge tax and surcharge to all individuals and groups. If an individual has a special consideration and should not be charged tax due to your tax filing status, it is recommended that you claim a refund. In order to comply with the state and local tax laws, individuals who claim sales tax exemption must qualify under Section 501(c)(3) of the Internal Revenue Code and provide a copy of your Colorado Sales Tax Exemption Certificate to taxing authorities. This form is available upon request.

A donation of $1 per additional night may have been added to support the National Forest Foundation, a non-profit partner of the U.S. Forest Service, to support local forest conservation. For more details, please visit our Environmental Commitment Page. To inquire about whether or not this donation has been added and/or request to have this voluntary donation removed from your package, please forward this email to groupres@coppercolorado.com with instructions to REMOVE NFF DONATION.

Your information is protected and private following Copper Mountain Privacy Standards. Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential, and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copying, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail and delete this message and any attachments from your system.