Quality Improvement Project H&P

**CC and HPI**

**Problem Statement**
- What is the problem?
- Where is it happening?
- Who is experiencing this? And in what context?
- How frequently?
- I know this because.....

**PMH, PSH, FH, ROS**

**SIPOC Analysis**
- Suppliers
- Input
- Processes
- Output
- Customers
- Requirements
- Problems

**Physical Exam**

**Fishbone/Process Map**
- What does the current Process look like?

**Assessment and Plan**

**PDSA cycles**
- What interventions will you do?
- How will you know if your “treatment” worked?
- How will you implement those interventions?

**Labs/Rads**

**Metrics**
- What are the objective measures?
- What are the goals for those measures?
- How well are you performing?