



22nd Annual Ethics Conference

ENHANCING THE ETHICAL CLIMATE: ADVANCED COMMUNICATION SKILLS AND FAMILY ENGAGEMENT

Friday, March 16, 2018 • 7:30 a.m. to 4 p.m.

Children's Hospital Colorado, Anschutz Medical Campus
Conference and Education Center (2nd floor)

Overview, Target Audience and Learner Outcome

The Ethics Conference is designed for staff, students, trainees, families and community members to explore ethically complex issues in the care of pediatric patients.

This year's inquiry will feature examination of communication challenges which arise among clinical teams, across in-patient and out-patient care settings, and with families. As George Bernard Shaw said, "the single greatest problem in communication is the illusion that it has taken place." Frequently what is said, what is meant and what is heard are very different messages.

Participants will have the opportunity to adopt new skills and engage communication strategies to prevent or resolve conflict. They will engage throughout the day in small and large group discussions, providing experiences to deepen ethical analysis, reasoning and reflection. Pediatric Grand Rounds will feature advanced communication strategies for interprofessional, relationship-centered care. Case discussions and families' stories will offer additional reflection on the ethical moments we encounter every day.

Objectives

Upon completion of this conference, participants should be able to:

- Describe the Interprofessional Competency Framework, including its ethical foundations.
- List effective approaches to employ ethical analysis and tools as advanced communication skills.
- Identify features through recorded case simulation which contribute to or undermine effective communication and family engagement.
- *Pediatric Grand Rounds* Discuss strategies and concepts to develop and enhance relationship-centered care.
- Describe features of teams with advanced communication skills who do relationship-centered care well.
- State key elements of deliberative engagement approaches to enhance the ethical climate.
- Facilitate transition from the themes of the day into the rest of our lives, post-conference.

Keynote Faculty

Elizabeth Rider, MSW, MD

Director, Academic Programs
Institute for Professionalism and Ethical Practice
Director, Faculty Education Fellowship
Medical Humanism and Professionalism
Director, Faculty Fellowship
Leaders in Collaborative and Humanistic
Interprofessional Education, Division of
General Pediatrics, Department of Medicine
Boston Children's Hospital
Harvard Medical School

Local Faculty

Christopher D. Baker, MD

Associate Professor of Pediatrics
University of Colorado
Director, Ventilator Care Program
Children's Hospital Colorado

Martin Carcasson, PhD

Professor, Communication Studies
Director, CSU Center for Public Deliberation
Colorado State University

Heather Fitzgerald, MS, RN

Clinical Faculty, Center for Bioethics and
Humanities, University of Colorado
Clinical Nurse Ethicist and Co-Chair, Ethics
Committee, Children's Hospital Colorado

Families

Jacqueline Glover, PhD

Professor of Pediatrics
Center for Bioethics and Humanities
University of Colorado
Ethics Faculty, Children's Hospital Colorado

Brian M. Jackson, MD, MA

Assistant Professor of Pediatrics
University of Colorado
Co-Chair, Ethics Committee
Children's Hospital Colorado

Daniel Reirden, MD

Associate Professor of Medicine and
Pediatrics, University of Colorado
Ethics Faculty, Children's Hospital Colorado

Enhancing the Ethical Climate: Advanced Communication Skills and Family Engagement

Friday, March 16, 2018 • Children's Hospital Colorado • Mt. Oxford Auditorium

Agenda

- 7:30 a.m.** Registration and Continental Breakfast
- 7:50** **Welcome and Conference Overview**
Heather Fitzgerald, MS, RN
- 8:00** **The National Interprofessional Competency Framework: Ethical Foundations and Practical Applications**
Elizabeth Rider, MSW, MD
- 8:45** **High Stakes Dialogue: Framing a Conversation that Includes Ethics**
Jacqueline Glover, PhD
- 9:30** **Questions and Discussion**
Elizabeth Rider, MSW, MD
Jacqueline Glover, PhD
- 10:00** Break
- 10:15** **Interprofessional Communication, Collaboration and Ethics: Learning from Case Simulation**
Heather Fitzgerald, MS, RN, Jacqueline Glover, PhD, Brian M. Jackson, MD, MA and Daniel Reirden, MD
- 12:15 p.m.** Break (pick up box lunch)
- 12:30** **Pediatric Grand Rounds**
Advanced Communication Strategies for Interprofessional, Relationship-Centered Care
Elizabeth Rider, MSW, MD
- 1:30** Break
- 1:45** **"Best Practices" Panel: Teams and Families Who Do It Well**
Christopher D. Baker, MD and Families
- 2:45** **Adopting a Wicked Problems Mindset: Improving Communication and Conflict Management through Deliberative Methods**
Martin Carcasson, PhD
- 3:45** **Moment for Resiliency**
Heather Fitzgerald, MS, RN
- 3:55** **Wrap up and Evaluation**
- 4:00** Adjourn

Registration is Online

childrenscolorado.org/ce

	By 2/23	After 2/23
Children's Hospital Colorado Staff, Students and Trainees	\$ 20	\$ 40
Community Participants	\$ 70	\$ 90
Patient/Family Member	Complimentary (please register)	

Continuing Education Credit

Credit is awarded upon completion of the online evaluation.

Medical

Children's Hospital Colorado is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Children's Hospital Colorado designates this live activity for a maximum of 7.25 *AMA PRA Category 1 Credit(s)*[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Nursing

Children's Hospital Colorado is an approved provider of continuing nursing education by the Western Multi-State Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. This educational activity for 7.25 nursing contact hours is provided by Children's Hospital Colorado.

Others

A certificate of attendance will be available for all others.

Location and Parking

The conference will be held at Children's Hospital Colorado on the Anschutz Medical Campus, 13123 East 16th Avenue in Aurora, Colorado 80045. Please enter the hospital at the main entrance and take glass elevators to the Conference and Education Center on the second floor.

Anschutz Medical Campus employees must park in their designated area. Free parking for conference guests is available on the Lower Level of the Family/Visitor parking structure, just south of the hospital's main entrance. Visit www.childrenscolorado.org/directions for driving directions.

Acknowledgements

We are grateful for financial support from:

- Center for Bioethics and Humanities, University of Colorado
- Professional Development Department, Children's Hospital Colorado

For More Information

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