

Recommended Browsers

Web browsers (e.g., Internet Explorer) are typically updated every 6 months, however Blackboard is not. This leads to problems when faculty and students (often unknowingly) automatically update their Web browser software because the new browser behaves differently with Blackboard. For instance, faculty and students are currently having problems uploading documents to Blackboard when using the newest versions of Internet Explorer, Safari, and Firefox.

Related to this issue, different Web browsers interact differently with Blackboard. Therefore, we recommend that faculty and students have at least two different Web browsers on their computer. For instance,

- **Windows** users should have a version of **Internet Explorer** and **Firefox**
- **Mac** users should have a version of **Safari** and **Firefox**

As of Fall 2009, the following are the recommended Web browsers for faculty and students using Blackboard (the browsers have been tested and are fully supported by Blackboard).

Windows Users

Windows XP	Internet Explorer 7.0	Firefox 3.0
Windows Vista	Internet Explorer 7.0	Firefox 3.0
Windows 7*	Internet Explorer 8.0	Firefox 3.0

*Windows 7 is currently not supported by Blackboard. Internet Explorer 8.0 comes with Windows 7 by default but because Windows 7 isn't supported yet any Web browser might not work as expected

Mac Users

OS 10.4	Safari 2.0	Firefox 3.0
OS 10.5	Safari 2.0	Firefox 3.0
OS 10.6*	Safari 4.0	Firefox 3.0

*Snow Leopard is currently not supported by Blackboard. Safari 4.0 comes with Snow Leopard by default but because OS 10.6 isn't supported yet any Web browser might not work as expected

NOTE: If you decide to use other Web browsers such as Chrome, Opera, Flock etc, etc, please do so at your own risk as they are currently unsupported by the University and Blackboard.