## Message from the Director

Greetings! I hope that you are enjoying your summer! IR is spending its summer sleuthing: investigating the capabilities of our new student information system, ISIS. To that end, you might find many of the IR staff engaged in ISIS-related meetings and training sessions. Also this summer we have our strategic planning retreat. It is a time for us to reflect upon our FY 2010 accomplishments and customer feedback and develop our objectives and process improvements for FY 2011. Last year’s retreat resulted in the initiation of this newsletter, so who knows what will come of this year’s!

This edition of NOIR provides you with information about new IR web postings, including one related to the Higher Education Opportunity Act, as well as our new report library.

We spotlight Jeff Finch, our Systems Analyst, in this newsletter edition. Jeff is our resident database/website/technology guru. We have him to thank for many of our technological advances within the office, including our own project tracking system and the infrastructure for our report library.

Sit back, relax, enjoy, and be enlightened!

## Higher Education Opportunity Act (Students’ Right to Know)

The Higher Education Opportunity Act of 2008 (HEOA) requires that postsecondary institutions participating in federal student aid programs make specific disclosures to students. We developed a website to provide our students and their parents, as well as our other constituents, with this valuable information. While many of the new requirements are related to student financial aid, there is quite a breadth of information about which we are required to report, including graduation rates, teacher preparation, voter registration, student outcomes, health and safety.

You are encouraged to review the information presented on the website and contact the responsible party if you have any questions or concerns.

http://www.ucdenver.edu/about/departments/InstitutionalResearch/Pages/HEOA.aspx

## Reminder: Requesting Data from IR

The Office of Institutional Research, Planning and Analysis (OIRPA) strives to provide our customers with timely, accurate, and clearly presented information. In order to ensure that we meet your needs for the requested data, it is important that we receive your request two to four weeks in advance of the date you require the information. Please be assured that we will work with you when emergency requests arise; however, so that all customers enjoy the same level of service and projects/requests are prioritized appropriately, it is important that we know of your needs as far in advance as possible.

IR Main Telephone: 303-315-2840
IR Email: IR@UCDenver.edu

## FAQ

When are end-of-term enrollment numbers available?

Because our end-of-term data have to go through a cleanup process, the data are not available for approximately one month after the end-of-term. Our enrollment reports are available on the IR website within 10 days of the data being available to us.
**NOIR Spotlight**
Introducing IR’s new Report Library! We are very excited to report that we have finally launched our new Report Library. It houses nearly all of the reports you have historically found under our *Institutional Facts and Characteristics, Students,* and *Faculty and Staff* tabs. You can find our Report Library by selecting it from the menu at the top of the page or by selecting either *Students or Faculty and Staff* from the side menu. Most of the reports are still organized into the same categories you’re used to seeing but now you can find them with fewer clicks. The library allows you to search for an existing report by clicking on the + beside the report category in which you are interested, which displays the available subcategories. Once a subcategory is selected, a list of all available reports will open in the window pane. Then highlight the desired report and click *Get Report.* For example, if you are looking for an enrollment report, click on *Students, Enrollment Reports, Denver,* and a list of all available Denver Campus enrollment reports will display. Simply select the term, click *Get Report,* and a pdf of the desired report will open. While we have tried to keep the organization similar to our “old” way of getting reports, we welcome your feedback to make things as easy as possible for you.

**Customer Survey / Website Feedback**
IR has an online feedback survey to collect information from our customers so that we are able to assess our performance and make improvements based upon that information. The link is active at all times so that you are able to provide feedback at any time. So that we are held to the very highest standards, the results of the survey are always available via our website.

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**Staff Spotlight**
Hello! My name’s Jeff Finch and I’m a geek. There’s no other way to say it. The Institutional Research databases, database server, Project Tracking system, and website are my domain. If it’s got ones and zeros, I’ve very likely been up to my elbows in it - for better or worse... Since joining IR nearly three years ago, I've been tasked with refining and changing very nearly the entire technical infrastructure, and now we're known for being on the "bleeding edge". (And my nervous tic is very nearly gone now!) When they do let me out of the office, I...um...play with computers. (Did I mention I’m a geek?) I’m a technophile, hodophile, bibliophile, ailurophile, homophile, cinephile, anglophile and philophile (lover of words ending in -phile). Okay, I made up that last one...

I sincerely hope that you find the new Report Library and "Upcoming Releases" self-service tools (later this Summer) easy to use and helpful.

**New Reports**
The Spring 2010 end-of-term enrollment reports for the [Denver](#) and [Anschutz Medical](#) Campuses are now available.