

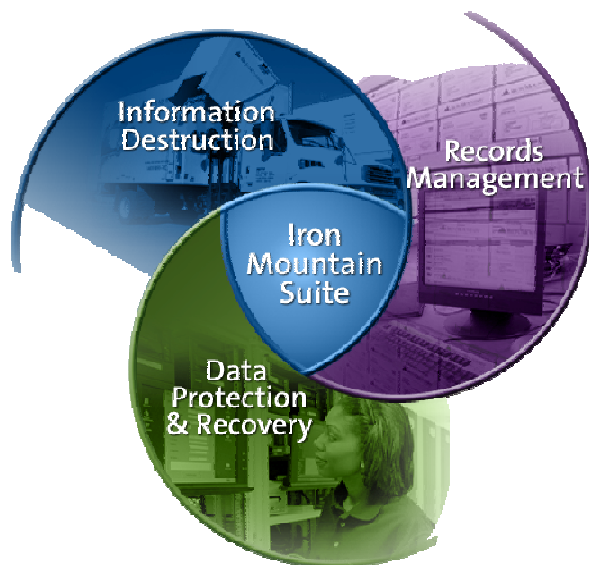


Iron Mountain Overview

Iron Mountain Incorporated (NYSE:IRM) helps organizations around the world reduce the costs and risks associated with information protection and storage. We offer comprehensive records management and data protection solutions, along with the expertise and experience to address complex information challenges such as rising storage costs, litigation, regulatory compliance and disaster recovery. Founded in 1951, Iron Mountain is a trusted partner to more than 120,000 corporate clients throughout North America, Europe, Latin America and Asia Pacific. For more information, please visit our Web site at www.ironmountain.com.

Solution Categories

Iron Mountain offers a comprehensive array of records management, secure shredding and digital information protection and storage solutions to help companies reduce costs and manage risks.



Records Management Services

- Records Management
- Accutrac[®] Software
- Digital Archive
- Iron Mountain Discovery Service (Stratify[®])
- Domain Name Management
- Compliant Records Management Programs
- Records Management Consulting
- ActivFile[™], Imaging and Hosted Archiving Solutions
- Fulfillment Services
- Health Information Management Services
- Film and Sound Archive
- Energy Data Services

Information Destruction

- Secure Shredding
- Compliant Shredding Programs

Data Protection and Recovery Services

- Off-Site Tape Vaulting
- Server Data Protection
- PC Data Protection
- Technology Escrow
- E-mail Continuity
- Disaster Recovery Support Services



The Numbers Tell the Story

The result of our focused approach has been nothing short of remarkable.

- More than 1,000 facilities comprising 65 million square feet worldwide
- More than 430 million cubic feet of hard copy records stored
- Over 10 million linear feet of medical records under management
- More than 65 million pieces of data stored in highly secure data protection vaults
- 6 petabytes of digital data
- Over 2.5 million PCs backed up/70 million digital files restored to date
- Over 120,000 customer accounts and growing daily
- 3,500+ vehicles making 18 million trips a year worldwide

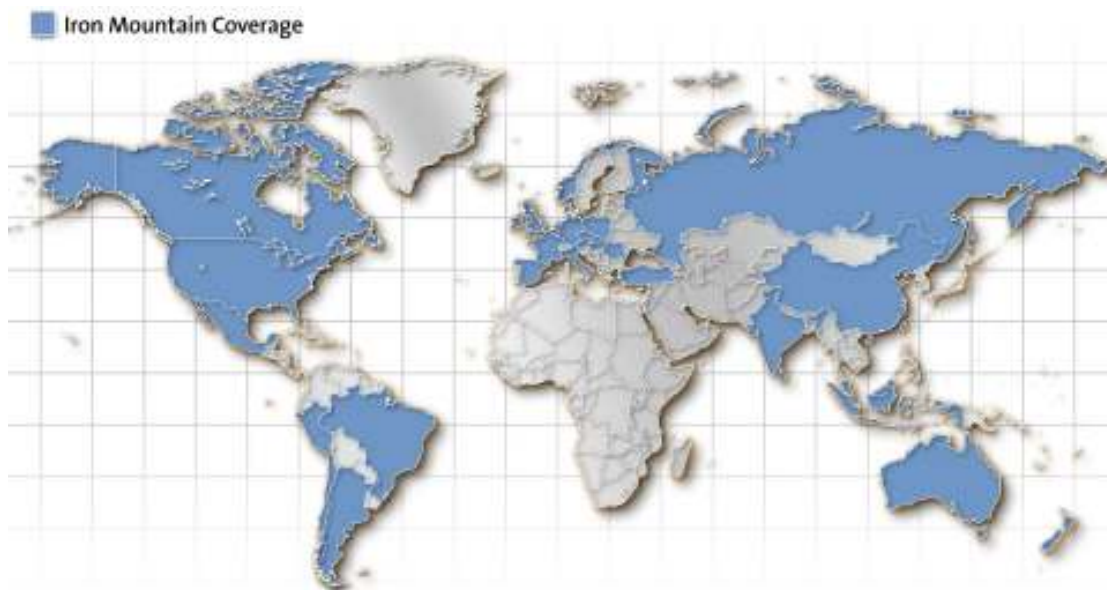
Iron Mountain takes great pride in its tremendous financial stability and consistently strong performance. We are built on a highly recurring revenue model that boasts 76 consecutive quarters of storage revenue growth. Our stable and very predictable revenue streams and the cash flows they generate, allow us to make significant investments in new products and services and increased security to better protect and store our customers' information.

Facts:

- Became public in 1996 (NYSE: IRM)
- Currently ranked number 681 on the Fortune 1000
- Member of the S&P 500 Index
- More than \$3 billion of revenues in 2008
- \$6.4 billion in total assets

Iron Mountain Locations

Iron Mountain has a global network with local service. Promoting consistency across media and geographies, we service 39 countries on 5 continents.





Renewal Schedule A:

PROGRAM PRICING SCHEDULE

Records Management

This Records Management Pricing Schedule is incorporated into and made part of the Customer Agreement (“Agreement”) between Iron Mountain Information Management, Inc., (the “Company” or “Iron Mountain”) and Colorado Office of Consumer Counsel, (the “Customer”).

Please see our Customer Information Center at cic.ironmountain.com for a Glossary with definitions of the terms used in this Pricing Schedule and more detail regarding our services, standard processes, and billing practices. In addition, restrictions apply to volume and/or stated timeframes for some service transaction types and these may be found in the Glossary under each service type.

This Records Management Pricing Schedule supersedes and terminates any prior Records Management Pricing Schedule and/or Schedule A existing between Iron Mountain and the Customer for the accounts noted below. All other Records Management services not specifically listed on this Schedule A will be charged at Iron Mountain’s then current rates.

State of Colorado

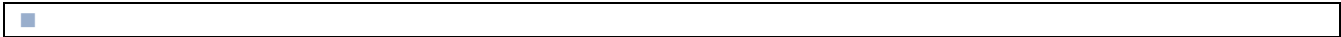
District Name/Number: Denver - 01151 | Customer No.



Pricing for Core Services

STANDARD STORAGE AND SERVICES (see http://cic.ironmountain.com/records/glossary for service definitions)		
DESCRIPTION	EFFECTIVE PRICE	PER
■ Carton Storage	\$0.193	Cubic Foot
■ Receiving and Entering - Carton	\$1.73	Cubic Foot
■ Regular Retrieval - Carton	\$1.73	Cubic Foot
■ Regular Retrieval - File from Carton	\$2.50	File
■ Regular Refile - Carton	\$1.73	Cubic Foot
■ Regular Refile - File to Carton	\$2.50	File
■ Archival Destruction - Carton	\$1.92	CF plus Regular Retrieval Charge
■ Permanent Withdrawal - Carton	\$0.00	CF plus Regular Retrieval Charge
■ Permanent Withdrawal - File from Carton	\$0.00	File plus Regular Retrieval Charge
■ Next Day Delivery	\$13.50	Visit plus Handling Charge
■ Regular Pickup	\$13.50	Visit plus Handling Charge
■ Handling Charge	\$0.83	Cubic Foot

PREMIUM STORAGE AND SERVICES (see http://cic.ironmountain.com/records/glossary for service definitions)		
DESCRIPTION	EFFECTIVE PRICE	PER
■ Rush Retrieval - Carton	\$5.00	Cubic Foot
■ Rush Retrieval - File from Carton	\$5.00	File
■ Regular Interfile - Carton	\$6.37	Each
■ Half Day Delivery	\$18.00	Visit plus Handling Charge
■ Rush Delivery - Business Day	\$45.00	Visit plus Handling Charge
■ Rush Delivery - Weekends/Holidays/After Hours	\$60.00	Visit plus Handling Charge
■ Rush Pickup - Business Day	\$45.00	Visit plus Handling Charge
■ Archival Destruction - File from Carton	\$1.61	File plus Regular Retrieval Charge
■ Miscellaneous Services - Labor	\$40.00	Hour
■ Re-Boxing Charge	\$5.00	Labor plus New Carton Cost



Custom Pricing

CUSTOM STORAGE AND SERVICES (see http://cic.ironmountain.com/records/glossary for service definitions)		
DESCRIPTION	EFFECTIVE PRICE	PER
■ Individual Listing	\$0.45	File
■ Third Party Shipping		Actual Courier Fees plus 15%
■ Storage Minimum	\$50.00	Month
■ Minimum Service Order Charge	\$0.00	Order
■ Document Conversion - Labor	\$48.00	Hour
■ Document Conversion - Image Indexing (Keystroke)	\$0.01	Keystroke
■ Document Conversion - Image Capture Scan (non-IOD)	\$0.02	Image
■ Document Conversion - Professional Services	\$250.00	Hour
■ Document Conversion - Imaging Delivery Setup		Quote
■ Digital Record Center for Images - Base Implementation Fee	\$6,000.00	Implementation
■ Digital Record Center for Images - Storage	\$10.00	GB per Month
■ Digital Record Center for Images - User Fee	\$10.00	User per Month
■ Digital Record Center for Images - Minimum Monthly Commit	\$800.00	Month