

Accreditation and State Regulatory Authorization for Online Education at the University of Colorado Denver | Anschutz Medical Campus

The University of Colorado Denver | Anschutz Medical Campus (CU Denver and CU Anschutz) is accredited by the [Higher Learning Commission](http://www.ncahlc.org) (HLC) of the North Central Association of Schools and Colleges (HLC/NCA), <http://www.ncahlc.org>. The Higher Learning Commission is an institutional accrediting agency recognized by the U.S. Department of Education. This federally recognized body provides assurance to students, parents and all stakeholders that CU Denver meets clear quality standards for educational and financial performance, <http://www.ncahlc.org>. The HLC contact information follows:

[Higher Learning Commission](http://www.ncahlc.org)

230 South LaSalle Street, Suite 7-500,

Chicago, Illinois 60604-1411

Phone: 800.621.7440 / 312.263.0456

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Fax: 312.263.7462

info@hlcommission.org

The University of Colorado Denver | Anschutz Medical Campus online students are also encouraged to contact their Dean's office with any questions they may have related to their course, program, certificate, degree, or licensure requirements. A list of the University Schools and College with contact information can be found [here](#).

Important Notes Regarding Distance Education

1. CU Denver and CU Anschutz are seeking authorization to offer its online programs in many states. Students are advised to check this site often for periodic updates as the University is in the process of obtaining state authorization.
2. Certain certifications, programs, or degrees that lead to professional licensure are

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regulated by state-controlled regulatory bodies (e.g., State Board of Nursing). CU Denver and CU Anschutz has not determined whether a certification, program, or degree meets the requirements for professional licensure outside of Colorado. Online students intending to enroll in programs that may lead to licensure are thus strongly advised to contact their home state board to ensure that the online program will meet that state' s licensure requirements.

A list of professions commonly requiring licensure is listed below. Even if a profession is not listed, students should search for their intended occupation and select their state of current or intended residence in the [License Finder at the U.S. Department of Labor](#) to determine whether their profession requires licensure and to contact the appropriate licensing board(s) in that state.

[National Association of State Boards of Accountancy](#)

[Addiction Technology Transfer Center](#)

[National Athletic Trainers' Association](#)

[American Association of Dental Boards](#)

[Commission on Dietetic Registration](#)

[National Association of State Boards of Geology](#)

[National Council of Examiners for Engineering and Surveying](#)

[American Society of Interior Designers](#)

[Council of Landscape Architectural Registration Boards](#)

[American Association for Marriage and Family Therapy](#)

[American Society for Clinical Pathology](#)

[American Medical Association](#)

[National Council of State Boards of Nursing](#)

[National Board for Certification in Occupational Therapy](#)

[Association of Social Work Boards](#)

[American Speech-Language-Hearing Association](#)

[U.S. Department of Education](#)

[American Association of Veterinary State Boards](#)

3. Residents of certain states are ineligible to apply for enrollment in courses and programs delivered via distance education: CU Denver and CU Anschutz are **unable to accept** students who are residents of **Connecticut, Delaware, District of Columbia, and Puerto Rico** for enrollment in courses and programs delivered via distance education because it has not applied for or received authorization from

these states to deliver courses and programs via distance education to residents of these states. CU Denver and CU Anschutz have not currently applied for or received authorization from these states because the University has determined that the administrative and other requirements to obtain and maintain authorization for its distance education courses and programs that would otherwise be delivered to residents of these states, including the fees charged by these states and the additional administrative costs associated with doing so, are disproportionately burdensome, excessive and/or prohibitive, at least at the present time.

Student Complaints / Consumer Protection Disclosure

All members of the CU Denver and CU Anschutz are expected to uphold standards, which include abiding by state, civil and criminal laws and all University laws, policies and standards of conduct. The University strives to make the campus community a place of study, work and residence where people are treated, and treat one another, with respect and courtesy. The University views the Student Conduct Process as a learning experience that can result in growth and personal understanding of one's responsibilities and privileges within both the University community and the greater community. If a potential violation of the University [Student Conduct Code](#) or a specific

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School/College Honor Code is brought to our attention, the University will take specific and appropriate action towards resolution. Students, whether online, hybrid or resident, are encouraged to exhaust all internal grievance procedures allowed for in the relevant Conduct or Honor Code. However, understanding that grievances may not always be resolved internally, please consult the following list of embedded links and contact information, where applicable, to determine where to file a consumer complaint. The following list should not be construed as informative of agency regulation, where an institution is licensed, or in which states an institution is required to be licensed.

Disclaimer Regarding the Following State Authorization List

The below list of state authorization applies to courses, certificates, programs, and degrees that are completed through 100% online education only. This list does not apply to courses, certificates, or programs that require an on-the-ground component (e.g., internships, externships, clinical rotations) occurring outside of Colorado. Prospective students intending to enroll in a course or program that requires an on-the-ground component must contact a program advisor.

Alabama

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Alabama has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

Academic Policy Officer

1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require

institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Alabama residents may also contact:

[Alabama Department of Postsecondary Education](#)

P.O. Box 302130

Montgomery, AL 36130-2130

Phone: 334.293.4653 / 334.293.4654

Tivoli.nash@accs.edu / allaina.robinson@accs.edu

[Complaint Procedure](#)

Alaska

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Alaska has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek

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Colorado Department of Higher Education

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[Complaint Procedure](#)

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[Alaska Commission on Postsecondary Education](#)

P.O. Box 110505

Juneau, AK 99811-0505

Phone: 907.465.6741

EED.ACPE-IA@alaska.gov

[Complaint Procedure](#)

Arizona

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Arizona has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA .

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

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[Arizona State Board for Private Postsecondary Education](#)

1400 W. Washington Street Room 260

Phoenix, AZ 85007

Phone: 602.542.5709

[Complaint Procedure](#)

Arkansas

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Arkansas has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or

complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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[Arkansas Department of Higher Education](#)

423 Main Street, Suite 400

Little Rock, AR 72201

Phone: 501.371.2000

ADHE_Info@adhe.edu

[Complaint Procedure](#)

California

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in state, the University is not required by the California Bureau for Private Postsecondary Education to obtain approval to offer its programs to residents of California.

Consumer Complaints:

Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . California residents may contact:

[California Department of Consumer Affairs, Bureau for Private Postsecondary Education](#)

2535 Capitol Oaks Drive, Suite 400

Sacramento, CA 95833

Phone: 888.370.7589, press 3 when prompted

bppe.enforcement@dca.ca.gov

[Complaint Procedure](#)

Connecticut

The University of Colorado Denver | Anschutz Medical Campus is **not** authorized by the State of Connecticut Department of Higher Education to offer its programs to residents of Connecticut.

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Consumer Complaints:

Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint". Connecticut residents may contact:

[Connecticut Office of Higher Education](#)

61 Woodland Street

Hartford, CT 06105-2326

Phone: 860.947.1800

edinfo@ctohe.org

[Complaint Procedure](#)

Delaware

The University of Colorado Denver | Anschutz Medical Campus is **not** authorized by the State of Delaware Department of Education to offer its programs to residents of Delaware.

Consumer Complaints:

Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any

other relevant State official or agency that would appropriately handle a student' s complaint" . Delaware residents may contact:

[Delaware Department of Education](#)

401 Federal Street

Dover, Delaware 19901

Phone: 302.857.3388

IHE@doe.k12.de.us

[Complaint Procedure](#)

District of Columbia

The University of Colorado Denver | Anschutz Medical Campus is **not** authorized by the Education Licensure Commission of the Office of the State Superintendent of Education in Washington, D.C. to offer its programs to residents of D.C.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . District of Columbia residents may contact:

Office of the State Superintendent of Education

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[Educational Licensure Commission](#)

810 First Street, NE,

9th Floor Washington, DC 20002

Phone: 202.727.6436

osse@dc.gov

[Complaint Procedure](#)

Florida

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in state, the University is not required by the Florida Commission for Independent Education to obtain approval from the Commission to offer its programs to residents of Florida.

Consumer Complaints:

Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint". Florida residents may contact:

[Florida Department of Education, Commission for Independent Education](#)

Turlington Building, Suite 1514

325 West Gaines Street

Tallahassee, Florida 32399

Phone: 850.245.0407

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ChancellorFCS@fldoe.org

[Complaint Procedure](#)

Georgia

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Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

Academic Policy Officer

1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Georgia residents may also contact:

[State of Georgia Nonpublic Postsecondary Education Commission](#)

2082 E Exchange Pl. #220

Tucker, GA 30084-5334

Phone: 770.414.3300

ccam@npec.state.ga.us

[Complaint Procedure](#)

Guam

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in Guam, the University is not required by the Guam Council on Postsecondary Institution Certification to obtain approval from the Council to offer its programs to residents of Guam.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing

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complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Guam residents may contact:

Guam Department of Higher Education

P.O. Box DE

Hagatna, Guam 96932

Hawaii

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in state, the University is not required by the Hawaii Postsecondary Education Authorization Program to obtain approval to offer its programs to residents of Hawaii.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Hawaii residents may contact:

[Hawaii Post-secondary Education Authorization Program](#)

Leiopapa A Kamehameha Building aka State Office Tower

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235 South Beretania Street

Honolulu, Hawaii 96813

Phone: 808.586.7327

hpeap@dcca.hawaii.gov

[Complaint Procedure](#)

Idaho

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Idaho has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

Academic Policy Officer

1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

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[Idaho State Board of Education](#)

P.O. Box 83720

Boise, ID 83720-0037

Phone: 208.334.2270

valerie.fenske@osbe.idaho.gov

[Complaint Procedure](#)

Illinois

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Illinois has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

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Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

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[Illinois Board of Higher Education](#)

1 N. Old State Capitol Plaza, Suite 333

Springfield, Illinois 62701-1377

Phone: 217.557.7359

tapia@ibhe.org

[Complaint Procedure](#)

Indiana

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Indiana has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

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[Complaint Procedure](#)

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[Indiana Commission for Higher Education](#)

Attn: Complaints

101 West Ohio Street, Suite 550

Indianapolis, IN 46204-1984

Phone: 317.464.4400 / 317.464.4400 Ext.141

sappeal@che.in.gov / tadams@bpe.che.in.gov

[Complaint Procedure](#)

Iowa

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those

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states. Iowa has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

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[Complaint Procedure](#)

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[Iowa College Student Aid Commission](#)

430 East Grand Avenue, FL 3

Des Moines, IA 50309

Phone: 515.725.3400

carolyn.small@iowa.gov

[Complaint Procedure](#)

Kansas

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Kansas has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

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[Complaint Procedure](#)

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[Kansas Board of Regents](#)

1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785.296.3421
[Complaint Procedure](#)

Kentucky

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in Kentucky, the University is not required by the Kentucky Council on Postsecondary Education to obtain approval from the Council to offer its programs to residents of Kentucky.

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[Kentucky Council on Postsecondary Education](#)

Institutional Complaints

Council on Postsecondary Education

1024 Capital Center Drive, Suite 320

Frankfort, KY 40601

[Complaint Procedure](#)

Louisiana

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Louisiana has been approved by the Southern Regional Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled

in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

Academic Policy Officer

1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Louisiana residents may also contact:

[Louisiana Attorney General's Office of Consumer Protection](#)

Office of the Attorney General

Consumer Protection Section

P.O. Box 94005

Baton Rouge, LA 70804-9005

Phone: 1.800.351.4889 / 225-326-6400

[Complaint Procedure](#)

[Louisiana Board of Regents](#)

P.O. Box 3677

Baton Rouge, LA 70821-3677

Phone: 225.342.4253

[Complaint Procedure](#)

Maine

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Maine has been approved by the New England Board of Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

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[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Maine residents may also contact:

[Maine Department of Education](#)

23 State House Station

Augusta, Maine 04333-0023

Phone: 207.624.6600

[Complaint Procedure](#)

Maryland

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-

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SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Maryland has been approved by the Southern Regional Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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contact:

Associate Director for Private Career Schools

Planning and Academic Affairs

[Maryland Higher Education Commission](#)

6 N. Liberty Street, 10th Floor

Baltimore, MD 21201

Phone: 410.767.3301

collegiatecomplaint.mhec@maryland.gov

[Complaint Procedure](#)

Massachusetts

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the Massachusetts Department of Higher Education to obtain approval to offer its programs to residents of Massachusetts.

Consumer Complaints:

[Massachusetts Department of Higher Education](#)

One Ashburton Place, Room 1401,

Boston, MA 02108

Phone: 617.994.6950

awilliams@bhe.mass.edu

[Complaint Procedure](#)

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Michigan

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Michigan has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint" . Michigan residents may also contact:

[Michigan Department of Licensing and Regulatory Affairs](#)

Licensing and Regulatory Affairs

P.O. Box 30004

Lansing, MI 48909

Phone: 517.241.9223

[Complaint Procedure](#)

Minnesota

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Minnesota has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or

complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

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[Complaint Procedure](#)

2. Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint". Minnesota residents may also contact:

[Minnesota Office of Higher Education](#)

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

Phone: 651.259.3975 / 1.800.657.3866

info.ohe@state.mn.us

[Complaint Procedure](#)

Mississippi

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Mississippi has been approved by the Southern Regional Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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[Mississippi Commission on College Accreditation](#)

3825 Ridgewood Road

Jackson, MS 39211-6453

Phone: 601.432.6372

mdykes@ihl.state.ms.us

[Complaint Procedure](#)

Missouri

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Missouri has been approved by the Midwestern Higher Education Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled

in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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[Missouri Department of Higher Education](#)

205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

Phone: 573.526.1577 / 573.751.2361

info@dhe.mo.gov

[Complaint Procedure](#)

Montana

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Montana has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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[Montana University System](#)

2500 Broadway Street

P.O. Box 203201

Helena, MT 59620-3201

Phone: (406) 444-6570

stateauthorization@montana.edu

[Complaint Procedure](#)

Nebraska

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those

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states. Nebraska has been approved by the Midwestern Higher Education Compact to become a member of the National Council for NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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[Nebraska's Coordinating Commission for Postsecondary Education](#)

P.O. Box 95005

Lincoln, NE 68509-5005

Phone: 402.471.2847

kathleen.fimple@nebraska.gov

[Complaint Procedure](#)

Nevada

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Nevada has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

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[Nevada Commission on Postsecondary Education](#)
8778 South Maryland Parkway, Suite 115
Las Vegas, Nevada 89123
Phone: 702.486.7330
mjwu@cpe.state.nv.us
[Complaint Procedure](#)

New Hampshire

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those

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states. New Hampshire has been approved by the New England Board of Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

2. Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint" . New Hampshire residents may also contact:

[New Hampshire Department of Education Division of Higher Education - Higher Education Commission](#)

101 Pleasant Street

Concord, NH 03301-3494

Phone: 603.271.0256

Edward.MacKay@doe.nh.gov

[Complaint Procedure](#)

New Jersey

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the Office of the New Jersey Secretary of Higher Education to obtain approval to offer its programs to residents of New Jersey.

Consumer Complaints:

Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint". Complaints involving public university consumer protection violations may be directed to:

[New Jersey Office of Secretary of Higher Education](#)

20 West State Street
4th floor, PO Box 542
Trenton, NJ 08625-0542
Phone: 609.984.3738
eric.taylor@oshe.nj.gov
[Complaint Procedure](#)

New Mexico

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. New Mexico has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education
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[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . New Mexico residents may also contact:

[New Mexico Higher Education Department](#)
2044 Galisteo St., Suite 4
Santa Fe NM 87505
Phone: 505.476.8418
Diane.vigil@state.nm.us
[Complaint Procedure](#)

New York

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the New York Office of College and University Evaluation to obtain approval from the Office to offer its programs to residents of New York.

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Consumer Complaints:

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[New York State Education Department Office of College and University Evaluation](#)

89 Washington Avenue

Room 969 EBA

Albany, NY 12234

Phone: 518.474.1551

ocueinfo@nysed.gov

[Complaint Procedure](#)

North Carolina

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the University of North Carolina Board of Governors to obtain approval from the Office to offer its programs to residents of North Carolina.

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Consumer Complaints:

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[University of North Carolina Board of Governors](#)

North Carolina Post-Secondary Education Complaints

c/o Terrence R. Scarborough

University of North Carolina General Administration

910 Raleigh Road, Chapel Hill, NC 27515-2688

Phone: 919.962.4558

studentcomplaint@northcarolina.edu

[Complaint Procedure](#)

North Dakota

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those

states. North Dakota has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

2. Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint" . North Dakota residents may also contact:

[North Dakota University System](#)

Tanya Spilovoy, D. Ed.

Director of Distance Education and State Authorization

600 East Capitol Ave

Bismarck, ND 58501-1217

Phone: 701.328.2960

tanya.spilovoy@ndus.edu

[Complaint Procedure](#)

Ohio

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Ohio has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Ohio residents may also contact:

[Ohio Board of Regents](#)

25 South Front Street

Columbus, Ohio 43215

Phone: 614.728.3095

mexline@regents.state.oh.us

[Complaint Procedure](#)

Oklahoma

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Oklahoma has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

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[Complaint Procedure](#)

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institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Oklahoma residents may also contact:

[Oklahoma State Regents for Higher Education](#)

655 Research Parkway

Suite 200

Oklahoma City, OK 73104

Phone: 405.225.9100

[Complaint Procedure](#)

Oregon

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Oregon has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or

complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

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[Complaint Procedure](#)

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[Oregon Office of Degree Authorization](#)

1500 Valley River Drive, Suite 100

Eugene, OR 97401

Phone: (541) 687-7400

juan.baez-arevalo@state.or.us

[Complaint Procedure](#)

Pennsylvania

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in Pennsylvania, the University is not required by the Pennsylvania Department of Education to obtain approval from the Council to offer its programs to residents of Pennsylvania.

Consumer Complaints:

Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Complaints involving public university consumer protection violations may be directed to:

[Pennsylvania Department of Education](#)

333 Market Street, 12th Fl

Harrisburg, PA 17126

Phone: 717.783.8228

ra-collunivseminfo@pa.gov

[Complaint Procedure](#)

Puerto Rico

The University of Colorado Denver | Anschutz Medical Campus has **not** received exemption registration from the Puerto Rico Council on Higher Education to offer its degree programs to residents of Puerto Rico.

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Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide “...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student’s complaint” . Complaints involving public university consumer protection violations may be directed to:

[Puerto Rico Council on Higher Education](#)

PO Box 1900

San Juan, PR 00910-1900

[Puerto Rico Department of Justice](#)

PO 9020192

San Juan, PR 00902-0192

Rhode Island

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Rhode Island has been approved by the New England Board of Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

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Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Rhode Island residents may also contact:

[Rhode Island Board of Governors for Higher Education](#)

Shepard Building

80 Washington Street

Providence, RI 02903

Phone: 401.456.6000

ribghe@ribghe.org

[Complaint Procedure](#)

South Carolina

Because the University of Colorado Denver | Anschutz Medical Campus does not have a physical presence in the state, the University is not required by the South Carolina Commission on Higher Education to obtain approval from the Commission to offer its programs to residents of South Carolina.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Complaints involving public university consumer protection violations may be directed to:

[South Carolina Commission on Higher Education](#)

1122 Lady Street, Suite 300

Columbia, SC 29201

Phone: 803.737.2260

cbarton@che.sc.gov

[Complaint Procedure](#)

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South Dakota

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. South Dakota has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

Academic Policy Officer

1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint". South Dakota residents may also contact:

[South Dakota Office of Attorney General](#)

Division of Consumer Protection

1302 E. Hwy 14 Suite 3

Pierre, SD 57501-8053

Phone: 605.773.4400

[Complaint Procedure](#)

Tennessee

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Tennessee has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek

resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

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Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Tennessee residents may also contact:

[Tennessee Higher Education Commission](#)

Division of Postsecondary School Authorization

404 James Robertson Parkway, Suite 1900

Nashville, TN 37243

Phone: 615.741.3605

shauna.jennings@tn.gov

[Complaint Procedure](#)

Texas

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Texas has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

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1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

4. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Texas residents may also contact:

[Texas Higher Education Coordinating Board](#)

1200 E. Anderson Lane

Austin, TX 78752

Phone: 512.427.6101

william.franz@theqb.state.tx.us

[Complaint Procedure](#)

Utah

The University of Colorado Denver | Anschutz Medical Campus maintains its exempt status from registration requirements of U.C.A. § 13-34-105 pursuant to the Utah Postsecondary Proprietary School Act to offer its programs to residents of Utah.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Complaints involving public university consumer protection violations may be directed to:

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[Utah Department of Commerce, Division of Consumer Protection](#)

160 East 300 South

Salt Lake City, UT 84111

Phone: 801.530.6601

consumerprotection@utah.gov

[Complaint Procedure](#)

Vermont

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Vermont has been approved by the New England Board of Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange
Academic Policy Officer
1560 Broadway, Suite 1600
Denver, CO 80202
Heather.delange@dhe.state.co.us
[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Vermont residents may also contact:

[Vermont State Board of Education](#)
219 North Main Street, Suite 402
Barre, VT 05641
Phone: 802.479.1030
cathy.hilgendorf@state.vt.us
[Complaint Procedure](#)

Virgin Islands

Because the University of Colorado Denver | Anschutz Medical Campus is approved by the Higher Learning Commission, a crediting association recognized by the U.S.

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Department of Education, the University is not required by the U.S. Virgin Islands Department of Education to obtain approval to offer its programs to residents of the Virgin Islands.

Consumer Complaints:

Title 34.B.VI.668.D.668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Complaints involving public university consumer protection violations may be directed to:

[Virgin Islands Department of Education](#)

(St. Croix)

21-33 Hospital Street

Christiansted, St. Croix, 00820

Phone: 340.773.1095

ideas@doe.vi

(St. Thomas)

1834 Kongens Gade

St. Thomas, VI 00802

Phone: 340.774.0100

ideas@doe.vi

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Virginia

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Virginia has been approved by the Southern Regional Education Board to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

Academic Policy Officer

1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require

institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Virginia residents may also contact:

[Virginia State Council of Higher Education](#)

101 N. 14th

St. James Monroe Building

Richmond, VA 23219

Phone: 804.371.2285

communications@schev.edu

[Complaint Procedure](#)

Washington

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Washington has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek

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resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

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1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Washington residents may also contact:

[Washington Student Achievement Council](#)

917 Lakeridge Way SW

Olympia, WA 98504-3430

Phone: 360.753.7800

complaints@wsac.wa.gov

[Complaint Procedure](#)

West Virginia

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. West Virginia has been approved by the Southern Regional Education Board Compact to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

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1560 Broadway, Suite 1600

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[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . West Virginia residents may also contact:

[West Virginia Higher Education Policy Commission](#)

1018 Kanawha Blvd. E., Suite 700

Charleston, WV 25301-2800

Phone: 304.558.2101

[Complaint Procedure](#)

Wisconsin

As an out-of-state, publicly governed and accredited institution, the University of Colorado Denver | Anschutz Medical Campus is not under the purview of the Wisconsin Educational Approval Board, thus Board approval for the University to offer its programs to residents of Wisconsin is not required.

Consumer Complaints:

Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s

complaint” . Complaints involving public university consumer protection violations may be directed to:

[State of Wisconsin Educational Approval Board](#)

431 Charmany Drive, Suite 102

Madison, WI 53719

Phone: 608.266.1996

eabmail@eab.wisconsin.gov

[Complaint Procedure](#)

Wyoming

The University of Colorado Denver | Anschutz Medical Campus has been approved to participate in the National Council for State Authorization Reciprocity Agreements (NC-SARA). As such, the University is able to deliver distance education courses in any other SARA member state without needing to seek independent authorization from those states. Wyoming has been approved by the Western Interstate Commission for Higher Education to become a member of NC-SARA.

Consumer Complaints:

1. The standardized reciprocity agreement process requires that a student enrolled in a distance education program at a SARA-participating institution first seek resolution of a complaint through the institution's published grievance or complaints process. Unresolved complaints may be brought to the [Colorado Department of Higher Education](#). Grade appeals and student conduct complaints are not covered by SARA.

Colorado Department of Higher Education

Heather DeLange

Academic Policy Officer

1560 Broadway, Suite 1600

Denver, CO 80202

Heather.delange@dhe.state.co.us

[Complaint Procedure](#)

2. Title 34.B.VI.668.D.§668.43 of the Federal Program Integrity rules also require institutions to provide "...its students or its prospective students with contact information for filing complaints with its accreditor and with its state approval or licensing entity and any other relevant State official or agency that would appropriately handle a student' s complaint" . Wyoming residents may also contact:

[Wyoming Department of Education](#)

2300 Capitol Avenue

Hathaway Building, 2nd Floor

Cheyenne, WY 82002-0050

Phone: 307.777.7675

elaine.marces@wyo.gov

[Complaint Procedure](#)

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